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# Find out how to fight fraud

# NATIONAL CONSUMER PROTECTION WEEK

MARCH 6-12, 2011

**LEARN MORE ABOUT:** 



**Work-At-Home Scams** 



**Identity Theft** 



**Telemarketing Fraud** 



**Fake-Check Scams** 



**Cross-Border Fraud** 



**Internet Fraud** 



**Foreign Lottery Scams** 

**PROTECT YOURSELF.** 

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# Cover Story — National Consumer Protection Week, March 6–12, 2011

### Introduction/Overview

National Consumer Protection Week (NCPW) is a federal program, led by the Federal Trade Commission (FTC) to draw attention to issues and ideas that help customers become smarter consumers of products, materials, and services and improve their knowledge of how to combat fraud. NCPW is fully supported by the U.S. Postal Service<sup>®</sup> and the U.S. Postal Inspection Service. NCPW is managed by the Office of the Consumer Advocate and the U.S. Postal Inspection Service.

# What is National Consumer Protection Week?

The Office of Consumer Affairs and the U.S. Postal Inspection Service are working to educate consumers about identity theft and fraudulent schemes and provide them with the information needed to combat these illegal activities. During NCPW, other federal, state, and local consumer protection agencies — together with consumer organizations and industry associations — are launching consumer protection and education efforts around the country.

### NCPW 2011 Theme

"Your Information Destination"

The national theme is intended to highlight consumer education resources available through various distribution channels. The Postal Service™ and the United States Postal Inspection Service is committed to helping consumers of all ages learn how they can protect their private information and steer clear of frauds and scams.

### **Priority Program**

This is a priority program for Consumer Affairs managers (CAMs). CAMs will be responsible for overall program planning with assistance from U.S. postal inspectors. Corporate Communications staff will promote events and activities with local media.

### **District Consumer Affairs Manager**

The district CAM should serve as a consultant and resource for planning NCPW activities.

### **Corporate Communications**

Corporate Communications staff will coordinate media outreach and press coverage of the week and planned events through media advisories, news releases, letters to the editors at local newspapers, and calls to area reporters.

### **Postmasters and Facility Managers**

Postmasters and facility managers are not mandated to participate in NCPW events, but are encouraged to join in this annual consumer awareness effort by supporting local activities during NCPW, March 6–12, 2011.

### Typical Kinds of Fraudulent Schemes

This information can be used in speeches or incorporated into fact sheets or handouts for consumers.

In fraudulent schemes, scammers often look for their potential victims on websites or in chat rooms, or they share their "sucker lists" with other crooks. The scams may be disguised as a work-at-home business opportunity, a prize from a foreign lottery, or a transfer of foreign money into a U.S. bank. All of them involve receipt of a check that looks genuine and will be accepted for cashing by most banks. The scammer convinces the victim that all or part of the check must be immediately wired out of the United States. When the victim takes the bait and wires money away, he or she will be responsible for repaying the money to the bank when the check is later found to be counterfeit.

Once consumers become educated about how these schemes work, they can stop scammers before the deposit of a fake check leads to an unplanned expense of thousands of dollars. When a potential victim is stopped from participating in fraudulent schemes, a crime has been prevented from taking place.

The U.S. Postal Service goals are to do the following:

- Increase Americans' awareness about fraudulent financial schemes.
- Give consumers valuable information about protecting their assets from the schemes.
- Provide a central location where consumers can report suspected financial fraud.

The best defense against the constantly evolving threat of fraud is to be prepared to instantly identify it. An educated public is the first line of defense. These schemes involve counterfeit checks, gift checks, traveler's checks, or money orders. Virtually every American could be a

scammer's target, primarily through e-mail, though also through mail and phone solicitations.

The Alliance for Consumer Fraud Awareness conducted a survey of American adults and found the following:

- Two out of three adults say they receive at least one potential scam contact per week.
- Eighteen percent of adults say they or a family member has fallen for one of these scams.
- A majority of those surveyed believe the fraudulent check writer is responsible for the funds.

Identity theft and fraudulent schemes are fast-growing crimes that could ruin financial investments and cost thousands of dollars. There are many types of fraudulent schemes, but they all start when someone offers a realistic-looking check or money order and asks a potential victim to send cash somewhere in return.

Below are some examples of fraudulent schemes.

### The Mystery Shopper Scam

It's a new twist on the "fake check" scam: People across the country are receiving letters in the mail — accompanied by fat checks — inviting them to earn extra money as mystery shoppers.

The letter invites you to become a paid mystery shopper in your area and the letterhead and check appear to come from a legitimate U.S. company. The listed phone numbers, however, originate in Canada.

Here's how it works: the letter instructs you to deposit the check — for, say, \$3,750 — into your checking account, wire \$3,150 using a company like Western Union or Money Gram, keep \$300 as pay, take out \$200 for wiring fees, and use \$100 to purchase merchandise. Then you're told to contact the person named in the letter for further instructions.

Sounds like an easy way to make money, right? But if you deposit the check, you will get a notice from the bank that it bounced. And you're left holding the bag for the \$3.750.

Postal inspectors advise that if you receive this offer, do not respond. Instead, report the incident to postal inspectors at 877-876-2455 or file a report online at https://postalinspectors.uspis.gov/forms/MailFraudComplaint.aspx.

### **Reshipping Scams**

Have you been asked to receive packages at your home or business and mail them to someone else? Postal inspectors advice: Don't do it!

Criminals use a variety of come-ons to trick people into reshipping fraud. They may even send counterfeit mailing labels to their recruits as a part of the scheme.

See if you recognize one of these reshipping scenarios:

### Work-at-Home Scams

Criminals post phony job announcements and/or respond to resume postings on Internet career sites offering positions such as "merchandising manager," "package processing assistant," or a similar title. Job duties include receiving packages and mailing them to a foreign address on behalf of a "client." They may even ask you to complete a job application and offer you a salary. They may even send you postage-paid mailing labels to ship the merchandise overseas.

The real story: A criminal has purchased merchandise with stolen credit cards and needs your help to smuggle the goods out of the country. The company is fake — even the mailing labels are purchased with stolen credit cards — and you are committing a felony when you help out these criminals.

### Sweetheart Scams

Fraudulent reshippers also lurk on dating websites. They send a few e-mails to get to know you and may even send a photo or flowers. Once they have your attention, they ask you to help their business or family by shipping packages to Europe or Africa. They may even claim to be working with a charity or mission and request help in getting "donated" merchandise delivered to Africa or another part of the world.

The real story: You're being asked to commit a crime by smuggling stolen goods. The merchandise is often purchased with stolen or fake credit cards. The photo may look like your perfect match, but it's a fake — and could be the picture of your worst nightmare. Do some research before participating in such an activity. Research the charity foundation online and call them for clarification on their procedures.

### Postage-Paid Label Scams

Scammers sometimes buy merchandise on Internet auctions or classified advertisement sites (and they often use counterfeit checks or stolen credit accounts to pay). When they contact the seller, they ask if they can provide a postage-paid shipping label instead of paying for postage. Then they e-mail a label that looks legitimate.

The real story: The label is counterfeit or it was bought using a stolen credit card. When postal inspectors follow the clues to the return address, it often leads to an unsuspecting victim of a postage-paid label scam. Too often, the victim tells how the payment for the merchandise bounced, too. USPS Click-N-Ship® customers will want to make special note of this scheme.

### Reshipping Fraud Prevention

■ Don't respond to suspicious mail.

- Don't accept packages at your address for people you don't know.
- Be wary of anyone asking to send you a mailing label purchased online.
- Stop all communication with operators who try to solicit your help in reshipping items.
- If you already have merchandise from such an offer, don't mail it.
- Keep all correspondence (e-mails, faxes, etc.) related to these scams.
- Contact postal inspectors at 877-876-2455.

### Fraud on the Internet

Old games, new tricks. Con artists are always offering deals that sound "too good to be true." Originally, they came by mail or in a phone call. Now they're coming through a more anonymous venue to pitch fraud — the Internet.

Although the Internet offers a safe and convenient venue to do business, fraudsters also like the Internet to target unsuspecting consumers.

Online scammers can ignore national borders or boundaries. They have only one objective: to steal your money. Whether it's auction fraud or identity theft, reshipping scams or foreign lotteries, be cautious, and be smart.

U.S. postal inspectors offer these tips:

- Be suspicious of e-mail that appears to be from banks, online auction sites, or other retailers.
- Never use a link in an e-mail to visit a website.
- Only purchase goods and services from sites you visited on your own.
- Examine all online offers before buying anything. When you're online, be on guard. Don't respond to suspicious e-mail.
- Never provide your personal information (Social Security number, credit card account, etc.) unless you initiated the communications.

The U.S. Postal Inspection Service has these consumer publications to help you learn more about fraud concerns:

■ Don't Be the Victim of a Reshipping Scam!

Notice 129, http://www.usps.com/cpim/ftp/notices/not129/welcome.htm

### ■ Don't Be the Victim of a Check Scam!

Notice 174, http://www.usps.com/cpim/ftp/notices/ not174/welcome.htm

### ■ Identity Theft:

Publication 280 text-only version, www.usps.com/cpim/ftp/pubs/pub280/welcome.htm

### ■ Consumer Fraud By Phone or Mail:

Publication 281 text-only version, http://www.usps.com/cpim/ftp/pubs/pub281/welcome.htm

Consumer & Business Guide to Preventing Mail Fraud:

Publication 300-A text-only version, www.usps.com/cpim/ftp/pubs/pub300a/welcome.htm

Know Your Rights: A Guide to Victims and Witnesses of Crime

Publication 308, http://www.usps.com/cpim/ftp/pubs/pub308/welcome.htm

A Consumer's Guide to Sweepstakes and Lotteries Publication 546, http://www.usps.com/cpim/ftp/pubs/ pub546/welcome.htm

### **Foreign Business Offers**

The potential victim receives an e-mail from a supposed foreign official, businessman, etc., with a proposal. The sender wants to move large sums of money from a foreign country and needs assistance. The victim is usually offered a portion of the proceeds. If the victim agrees, he usually receives checks for large sums of money in the mail. The victim deposits the checks into his bank account and the funds are posted to the account and shown as "available."

The con artist wishes to send more money to the victim but quickly needs a portion of it returned in order to supposedly bribe an official, pay taxes or transfer fees, etc. The victim believes the previously deposited checks were genuine because the funds show as "available" in his bank account, so he honors the request and wires a portion of the funds back to the fraudster. The original deposited checks are later returned by the bank as counterfeit, and the victim is then held responsible for the loss and associated fees.

### Sudden Riches

The potential victim receives a letter stating he has the right to receive a substantial sum of money. For example, the letter may say that the potential victim has won a foreign lottery or is the beneficiary of someone's estate, such as that of a long-lost relative. The letter will inform the victim that he must pay taxes and/or a processing or transfer fee before receiving the money. However, a check or money order is enclosed to cover the required fee. The letter will ask the victim to deposit the check or money order into his bank account and wire the fee to a third party, usually in a foreign country.

No legitimate contest promoter will ever ask for money to be paid upfront in order to send out a prize. It's also wise to ask yourself whether you even entered the contest in the first place.

### Overpayments

A scammer offers overpayments on items that a consumer advertised in the classifieds or an online auction. The scammer sends the seller a check or money order for more than the purchase price and then asks that the extra money be sent to a company or someone who will take care of shipping.

In another scenario, scam artists say that a check or money order payment will come from someone who owes them money and tells the victim to deduct his/her share and send the rest. They may claim they're in a foreign country and that because of currency differences it's difficult to make payment directly.

Consumers who buy and sell on Craigslist should make special note of this scheme.

Scammers sometimes claim they sent the wrong amount "by mistake" and ask victims to return the excess. Legitimate buyers will be happy to send the exact amount you're owed.

### Suggested Message Points

These message points can be used at National Consumer Protection Week events:

- It's never too early or too late to become a more informed and empowered consumer. This year, NCPW is working to educate all consumers on how they can protect themselves from scammers.
- The United States Postal Service has long been part of the fabric of the nation, bringing people together through the power of the mail. Postal employees make a difference in every community across the country.
- The Postal Service has been named most trusted government agency for 6 consecutive years by the Ponemon Institute, and is committed to maintaining the public's trust.
- The Postal Inspection Service, one of the country's oldest federal law enforcement agencies, has more than 200 years of experience protecting the nation's mail system and ensuring public trust in the mail.
- We are proud to help spread the word and increase awareness about consumer fraud and educate consumers of all ages on how they can better protect themselves from scams.

# Common Defenses Against Fraudulent Schemes

It is never too early to learn the warning signs of scams:

- Sounds too good to be true. (If it sounds too good to be true, it usually is.)
- Pressure to act right away.
- Guaranteed success.
- Promises unrealistically high returns.
- Requires up-front investment even for a free prize.
- Doesn't act like a real business (multiple addresses, multiple phone numbers, etc.).
- Something doesn't feel right.
- And even if all looks right, it never hurts to do your homework and check the offer out with a local Better Business Bureau, state's attorney's office, or local consumer groups.
- Even if the person or company has no track record of complaints, a scam may be familiar to watchdog consumer protection agencies.
- Don't hesitate to discuss identity theft and fraudulent schemes with friends and family.
- And don't forget to watch out for those you love sometimes just a simple "What's new?" can alert you to a loved one who has become a victim of identity theft.

# Questions and Answers: Identity Theft and Fraudulent Schemes

- Q. Why should consumers be alert to identity theft and fraudulent schemes?
- A. These crimes are a growing problem, and millions of American consumers are being targeted by scam artists.
  - Wiring money that appears to have come from a fraudulent scheme could destroy your financial foundation.
  - Not only could you be out the money you wired, your bank could charge return or overdraft fees to your account.
  - You are responsible for the money you put into your bank account, and also for what you withdraw or wire out. If the check is a fake, you're required to make good on the loss.
  - Almost any business account can be made into a counterfeit. The newest complaints include cashier's checks, checks that look like they're drawn on business accounts, money orders, traveler's checks, and gift checks.
  - Just because a deposited check shows up as "funds available" in your account register, it doesn't mean the check is good or has cleared.

- This is a common theme in all fraudulent schemes.
- Federal law gives consumers the right to have quick access to the funds from deposited checks (usually within 1 to 5 days). However, it can take weeks for counterfeit checks to be discovered and returned to the original depositor.
- The consumer is then responsible for *all* fees associated with a fraudulent scheme. No one who wants to *give you* money should ask you to *send them* money back.
- Q. How does the Postal Inspection Service help to prevent identity theft and fraudulent schemes?
- A. The Mail Fraud Statute is the oldest and most effective consumer protection statute, and postal inspectors have been using this law to preserve the integrity of the U.S. Mail since it was enacted in 1872. Postal Inspection Service efforts have combined vigorous enforcement of the law with public education, consumer awareness, and crime prevention programs. Postal inspectors work with local, state, federal, and international law enforcement agencies as well as a variety of bank and credit card issuers, financial institutions, retail merchants, credit bureaus, and other industry sources to educate consumers and to prevent the spread of identity theft and fraudulent schemes.
- Q. What can consumers do to protect themselves from becoming victims of identity theft and fraudulent schemes?
- A. Use common sense. Take your time when responding to offers. Investigate. Talk to family, friends, and local consumer protection experts. Educate yourself about fraud. Know who you are dealing with. And protect your personal information. Every year, thousands of people and businesses are victimized by scammers. In general, consumers should be skeptical of any offer that sounds "too good to be true."
- Q. What should consumers do if they suspect fraud?
- A. It is important to report the fraud to law enforcement. Since many fraudulent solicitations come through the mail, U.S. postal inspectors have taken the lead in investigating these schemes. A fraud complaint can be filed online at the website *FakeChecks.org* or by telephoning 800-372-8347.

The Federal Trade Commission works for the consumer to prevent fraud and deception. Call 877-FTC-HELP (877-382-4357) or log on to www.ftc.gov.

Locate your local Better Business Bureau at www.bbb.org.

- Q. What is a fraudulent scheme?
- A. It's a fast-growing fraud that could cost you thousands of dollars. There are many types of fraudulent schemes, but it all starts when someone offers a realistic-looking check or money order and asks you to send cash somewhere in return. It's phony, and so is the person's story, but that may take weeks to discover. Now, your bank wants the money back. Turns out that just because you can get the cash doesn't mean the check or money order is good. If it's not, the crook will be richer and you'll be the loser, because you're responsible for the checks or money orders you deposit or cash. That's how the scam works.
- Q. How do the scammers find victims?
- A. They scan newspaper and online advertisements looking for people listing items for sale or places to rent. They check postings on online job sites from people seeking work-at-home employment and place their own ads with phone numbers or e-mail addresses for people to contact them. They meet people through social networking sites, chat rooms, and other places online. They make phone calls and send faxes, e-mails, or letters to people randomly, knowing that some will take the bait.
- Q. How can I tell if an offer is fraudulent?
- A. Know the scenario of a fraudulent scheme:
  - No legitimate transaction includes overpayment or requires a refund.
  - Typically, counterfeit checks and money orders are so realistic-looking that even bank tellers can be fooled. You can get information from money order and check providers with tips to help tell if their products are real.
  - The best way to avoid being a victim is to be cautious. If it seems too good to be true, it likely is. If the person approaches you and wants to complete the transaction in a hurried manner or is pressuring you to do so, reconsider the transaction altogether.
- Q. Why do scammers want cash to be sent using a money transfer service?
- A. Because it's fast the money is often available to them within minutes. That means the victim may not be able to stop the payment before it's received. Since the money is usually picked up in cash and in person, it may be impossible to find the crook and get it back. Some scammers are also instructing victims to send cash using a delivery service. If you suspect you've been scammed, immediately contact the money transfer service or delivery service you used — it may be possible to stop the crook from getting the money if it hasn't been picked up yet.

- Q. Why can't my bank, credit union, or check cashing service tell if the check or money order is good?
- A. When you deposit a check or money order, federal law requires you to have access to the funds within 1 to 5 days, but the actual processing takes longer. Banks, credit unions, and check cashing services accept checks and money orders based on your identification. They don't have any information about the source. Because the check or money order goes back to the source, it can take a while for counterfeits to be discovered. For instance, if a check seems to come from a business account, the business may not learn about it until it appears on the next statement. You're responsible because you're in the best position to determine the risk of accepting the check or money order. You dealt with the person who gave it to you.
- Q. What if I deposited or cashed the check or money order but haven't sent the cash yet?
- A. Immediately notify your bank, credit union, or a check cashing service if you used one. You will need to return the money or have your account corrected. Explain that you've been scammed and ask not to have any negative action taken against you such as closing your account or reporting you to a checking account abuse database. If that has already happened, ask if that action can be reversed. File a report with your local police to put on record that you're a scam victim. Report the scam to the National Consumers League, which will pass the information along to law enforcement agencies.
- Q. How much could I lose in a fraudulent scheme?
- A. According to the National Consumers League, victims lose an average of \$4,000 a significant amount for most people. But your losses could be even higher. If you engaged in multiple transactions or if you used some of the money to pay bills or for other purposes, you'll have to pay that amount back to your bank or credit union as well. There may also be bounced check and overdraft charges as a result of the scam. And you could lose more than money your account could be closed and it could harm your credit rating. Some victims have even resorted to criminal acts to recoup their losses.
- Q. How can I avoid becoming a victim?
- A. Think about it there is no legitimate reason why a stranger would give you a check or money order and ask you to send cash anywhere in return. Be aware that just because you can get the cash quickly usually in 1 to 5 days doesn't mean the check or money order is good. Crooks take advantage of the fact that counterfeits can take weeks even months to discover. By then, you've sent the money and have to pay it back to your bank. Only cash a check or money order from

a person or business you know or trust. When making any business deal, do not be rushed.

Take your time to be certain you trust the people you are dealing with. You can be a fraud fighter by telling everyone you know — your family and friends, the people with whom you work or go to school, the people who attend your place of worship, the people you chat with online, the members of clubs or other groups to which you belong — to learn the warning signs of fraudulent schemes and know how to prevent becoming a victim. Send them the links to the videos in this kit and encourage them to spread the word.

### Suggested Activities

Listed below are suggested activities to highlight the week's event:

- Have an NCPW kickoff and open house.
- Invite a local expert to speak. A local postal inspector would be perfect, but a representative from a consumer advocacy group or an appropriate regulatory body would also be good.
- Invite a bank or credit union official to a sponsored event to discuss what could happen to fraud victims from a financial institution perspective.
- If you can find someone willing to be identified as a victim, invite that person to speak.
- Collaborate with a financial institution to host an event about identity theft and fraudulent schemes.
- Establish a partnership with other federal agencies, community groups, educational institutions, and businesses to sponsor educational workshops or seminars for consumers all ages.
- Hold a joint news conference with another consumer agency and include a local postal inspector. The postal inspector can discuss fraud from a national and community perspective.
- Working with Corporate Communications, contact your local television, radio, and cable access station to do an interview on the tools consumers need to fight fraud.
- Work with a local postal inspector to inform senior citizens about fraudulent schemes. Hold seminars at local retirement communities. Postal inspectors can discuss recent identity theft cases, fraudulent schemes, and steps to prevent older Americans from becoming victims.
- Provide your postal employees with information about NCPW activities planned for your area.

- Set up a booth at a busy shopping area, and distribute brochures on fraud prevention and other consumer information. Show identity theft and fraud prevention videos.
- Work with local schools, colleges, and universities to have an NCPW event to raise awareness among students, parents, and faculty.
- Work with local Girl Scout and Boy Scout troops and other community-based youth clubs to host an event to educate young people about protecting themselves against fraud and scams.
- Let customers know that for 6 years the U.S. Postal Service has been named in a national survey as the most trusted government agency in protecting consumers' privacy. Refer customers to the following websites for additional information: www.usps.com, https://postalinspectors.uspis.gov/, and/or www.deliveringtrust.com.
- Hand out consumer publications such as:
  - Publication 280, Identity Theft.
  - Publication 281, Consumer Fraud by Phone or Mail: Know How to Protect Yourself (also available in Spanish).
  - Publication 300-A, U.S. Postal Inspection Service Guide To Preventing Mail Fraud.
  - Publication 370, Extra Services.
  - Notice 129. Don't Be the Victim of a Reshipping Scam!
  - Notice 174, Don't Be the Victim of a Check Scam!
- Shout it from the rooftops. Tell friends, family, colleagues, and others about National Consumer Protection Week. Word of mouth is a very powerful tool!

The video drama, Truth or Consequences, produced by the Postal Inspection Service, can be viewed and downloaded at http://postalinspectors.uspis.gov/pressroom/videos.aspx.

Please work with your Corporate Communications contacts in your area to create materials for reporters, including fact sheets and background materials that will support interviews.

Check out the publications at the Postal Service Policy-Net website before placing an order. Go to http:// blue.usps.gov/cpim and click on PUBs.

Publications can also be downloaded from the public website at www.usps.com; click on All Products & Services, Publications, and then Postal Periodicals and Publications.

### **Event Planning Checklist**

When planning National Consumer Protection Week events, keep the following suggestions in mind:

- Begin planning early.
- Contact your local postal team postal inspectors, Corporate Communications managers, CAMs, and Government Relations representatives — to see how they can help support and participate in the fraud prevention events in your city.
- Set a date.
- Secure participants.
- Acquire posters, videos, fact sheets, brochures, and other supplies for the event.
- Secure staging, sound equipment, and a podium.
- Plan signage, including signs and banners.
- Launch a local publicity campaign.
- Draft a sequence-of-events agenda and speaker remarks.
- Plan retail opportunities (i.e., booth, bag stuffers, etc.).
- Prepare ceremony programs and invitations.

### Suggested Event Flow/Timed Agenda

Events should be held between 10 A.M. and 1 P.M. to increase chances of media coverage and secure patron participation.

10 A.M. 10:05 to 10:10 A.M.	Guests arrive and are seated Welcome and opening remarks USPS representative
10:10 to 10:15 A.M.	Remarks on local resources to combat fraud
	Partnering organization, BBB representative
10:15 to 10:25 A.M.	Keynote address/most important statements
	Highest ranking elected official or consumer with a fraud story
10:25 to 10:30 A.M.	Closing remarks/reminder to collect handouts and information USPS representative

### Sample Remarks for USPS Employees to Use at Local NCPW Events

### Good [MORNING/AFTERNOON/EVENING].

It's a pleasure to be with you today.

For the past 13 years, the country has dedicated one full week to National Consumer Protection Week. It is a time when government agencies, consumer protection groups, and industry associations join forces to shine a spotlight on issues and ideas that help people become better consumers and improve their knowledge of how to combat fraud.

The U.S. Postal Service and the Postal Inspection Service have been members of the Steering Committee for National Consumer Protection Week since 1998, and we are pleased and proud to once again be a part of this year's effort to help spread the word and increase awareness about consumer protection issues.

The theme of this year's National Consumer Protection Week is "Your Information Destination," and what better way to highlight the importance of using good consumer sense at every stage of life.

With so much personal information that is readily available, both online and in the mail, we have learned that age doesn't matter when it comes to crimes like identity theft. Indeed, we know that children are ideal victims for identity theft because they have viable social security numbers with available credit, and often it is years later before the identity theft scam is uncovered.

We also know that school-age children are increasingly vulnerable to fraud and scams due to their use of technology.

So, it's never too early to learn how to protect yourself and your personal information.

For the U.S. Postal Service, customer service and consumer protection are year-round priorities, and we are very proud of the fact that, for 236 years, Americans have placed their trust in the mail.

For over 200 years, postal inspectors have been fighting fraud, protecting the mail, and delivering justice for the American people to promote the honesty and integrity of the American marketplace.

In fact, Americans have voted the U.S. Postal Service as the most trusted government agency for protection of consumers' privacy for 6 years in a row.

We take our universal service obligation — to connect every household and business in the country through the mail — very seriously, and we also know that an educated consumer is the best defense against criminals. That is why we're doing all that we can to educate, advise, and encourage consumers to learn how they can protect their privacy, avoid identity theft, and steer clear of frauds and scams.

Unfortunately, scams flourish during difficult financial times. For example, work-at-home scams are being used by fraudsters with greater frequency. That is why postal inspectors are warning the public about this new twist on an old scam.

And you may have heard about mystery shoppers: where you may receive a letter accompanied by a fat check and the invitation to earn extra money as a mystery shopper.

The letter and check will appear to come from a legitimate U.S. company; however, the listed phone numbers originate in Canada.

The letter instructs you to deposit the check into your checking account, withdraw an equal amount from your account, and wire it to the address on the letter. You are encouraged to keep a small amount to cover the wire fees and the cost of merchandise purchased.

The problem is the check will prove to be worthless and you'll be left holding the bag for the amount you wired.

Postal inspectors advise that the safest way to handle this offer is to not respond. Report incidents to <a href="http://postalinspectors.uspis.gov">http://postalinspectors.uspis.gov</a> or call 877-876-2455.

At the Postal Service, we want you to learn about how to protect yourselves from fraudulent schemes and identity theft, because being educated about these crimes could keep you from losing thousands of dollars.

Consumers of all ages should educate themselves on how to recognize other fraudulent schemes, such as cross border fraud, check fraud, identity theft, foreign lottery fraud, investment fraud, and Internet fraud.

There are many forms of fraud — and we can be sure that con artists and identity thieves will continue to devise new ways to commit their crimes and defraud the public.

But, there is no reason any of us should feel defenseless or become a victim.

National Consumer Protection Week is the perfect opportunity to make an investment in yourself and your family with education on schemes seeking to destroy everything you've worked so hard to build.

Do not make the mistake of thinking that it can't happen to you — or that you are too smart for this kind of thing.

If you become a victim of fraud report it to local authorities.

It has happened to the best of us. It happens to people just like you and me.

Consumers must do all we can to put scammers out of business. The only true way to stop these crimes is through increased public awareness, education, vigilance, and aggressive law enforcement.

In closing, I'd like to leave you with six short tips on how you can avoid scams:

- First, if it sounds too good to be true it is.
- Second, remember that foreign lotteries are illegal in the U.S.
- Third, always check your monthly bank statements.
- Fourth, on an annual basis, order and review your credit reports from the three credit bureaus Experian, Equifax, and TransUnion.

- Fifth, never deposit a check if you don't know who sent it to you.
- Sixth, remember that your bank will never e-mail or call asking for your account number, password, credit card number, or other private information.

If you follow these tips and exercise good judgment and common sense, it is likely you can avoid becoming a victim. To learn more, visit our fraud education and prevention website at <a href="https://www.deliveringtrust.com">www.deliveringtrust.com</a>.

On behalf of the U.S. Postal Service, I'd like to thank all of you — our customers — for your business and for trusting us with your mail. It's truly a pleasure to serve you.

Thank you!

### **Proclamation: NCPW 2011**

This proclamation can be adapted to reflect local community information and printed and displayed at NCPW events as a visible display of a community's commitment to promoting National Consumer Protection Week.

Whereas National Consumer Protection Week was established in 1998 by representatives of federal, state, and local governments as well as national advocacy groups as a means to highlight consumer protection,

Whereas the postmaster general established the Office of the Consumer Advocate in 1971 to ensure that the interests of consumers would serve to guide the development, progress, and actions of the United States Postal Service,

Whereas postal inspectors have safeguarded the sanctity of the U.S. Mail and protected Postal Service customers for more than 200 years, combating crimes such as robberies, mail theft, and fraud,

Whereas consumer fraud is detrimental to the economic interests of the nation and the well-being of its citizens,

Whereas fraud is destructive not only to individuals but to families, threatening their livelihoods, endangering their retirements, and attacking their household security,

Whereas fraud of all kinds frequently depends for its success upon the compliance and participation of its victims,

Whereas by its very nature fraud can be reduced and often eliminated by consumers who are educated and use common sense,

Whereas the national theme for this year is "Your Information Destination,"

Whereas the focus of our efforts is on identity theft and fraudulent schemes,

And, whereas the **[NAME OF LOCAL CITY, MUNICI-PALITY, ETC.]** is home to more than **[X THOUSAND]** men, women, and children who depend on an open, honest, safe, and secure marketplace to conduct commerce and earn a living,

# Therefore, be it resolved, that **[LOCAL COMMUNITY OR ORGANIZATION]**

- (1) Supports National Consumer Protection Week.
- (2) Joins with the Postal Service and the Postal Inspection Service to educate consumers on how to recognize and avoid identity theft and fraudulent schemes.
- (3) And, declares (day of event) as Consumer Awareness Day.

# National Consumer Protection Week Downloadable Fraud Prevention Videos

https://postalinspectors.uspis.gov/pressroom/ videos.aspx

### **Truth or Consequences: Fake Check Scams**

Mixed in with the bills you get a surprise — it's a big check made out to you. It looks real, but is it? Before you cash that check, ask one simple question. Is it free money or a shortcut to big trouble? It looks like a real check, but is it? These days, the scammers are getting better and the scams more elaborate. Their fake checks and money orders are so good, they could fool your bank. It's harder and harder to know if the next big offer you receive is real or yet another scam designed to empty your pockets. To view the video, click <a href="http://www.postalinspectorsvideo.com/truthorconsequences.htm">http://www.postalinspectorsvideo.com/truthorconsequences.htm</a>

### All the King's Men: Picking Up the Pieces

Fraud schemes victimize millions of Americans each year, leaving many financially devastated. There are laws to protect victims, and services and support available to them. The U.S. Postal Inspection Service urges victims to learn more about their rights and services by downloading the free video. Remember, being a victim of a crime is nothing to be ashamed of. And neither is seeking help to recover from it. To view the video, click

http://www.postalinspectorsvideo.com/allthekingsmen.htm

### Nowhere to Run: Cross-Border Fraud

The Internet and international phone calls make it easy for fraudsters to work from anywhere in the world. This video illustrates how U.S. postal inspectors created task forces with Canadian law enforcement partners to stop "long distance" scams. To view the video, click <a href="http://www.postalinspectorsvideo.com/NowhereToRun.htm">http://www.postalinspectorsvideo.com/NowhereToRun.htm</a>

### **Web of Deceit: Internet Fraud**

Internet scams are like old wine in new bottles. Telemarketing and mail fraud scams are now coming to you from cyberspace. This video tells the story of a scammer who uses the Internet to victimize unsuspecting consumers around the world until he gets caught in his own web of deceit. The video also provides tips on what to watch out for when you do business on the Internet. To view the video, click <a href="http://www.postalinspectorsvideo.com/webofdeceit.htm">http://www.postalinspectorsvideo.com/webofdeceit.htm</a>

### Long Shot: Foreign Lottery Scams

It's illegal to play foreign lotteries in the United States. But another reason not to play is that you are almost guaranteed to lose. And once you play, you can count on receiving more "chances" to play and lose. This free video tells the story of a foreign lottery fraud victim and the con artist behind the scam. Produced by High Noon Film and presented by the U.S. Postal Inspection Service, it also provides tips on helping you avoid becoming a victim of this scam. To view the video, click <a href="http://www.postalinspectorsvideo.com/longshot.htm">http://www.postalinspectorsvideo.com/longshot.htm</a>

### Work-at-Home Scams: They Just Don't Pay

Working at home has become attractive to many stayat-home moms, college students, and retirees. While some jobs are legitimate, others just don't deliver on their promises. This free, short video tells the story of a new type of work-at-home scam and how a young mother gets caught up in it. It also provides tips on how you can avoid being duped by criminals and what to do if you've been victimized. This High Noon video is presented by the U.S. Postal Inspection Service. To view the video, click <a href="http://www.postalinspectorsvideo.com/TheyJustDon'tPay.htm">http://www.postalinspectorsvideo.com/TheyJustDon'tPay.htm</a>

### **Identity Crisis: Protect Your Identity**

Identity fraud is the fastest-growing crime in America. With millions of victims and losses in the billions of dollars, it continues to be one of consumers' biggest fears. This free video tells the story of a couple whose credit is ruined and of the criminals who defrauded them. The video by High Noon Film, presented by the U.S. Postal Inspection Service, also provides tips on how to protect yourself against identity fraud — and what to do if you become a victim. To view the video, click <a href="http://www.postalinspectorsvideo.com/identitycrisis.htm">http://www.postalinspectorsvideo.com/identitycrisis.htm</a>

### **Dialing for Dollars: Telemarketing Fraud**

Telemarketing fraud costs Americans millions of dollars each year. And when it comes to phony investment "opportunities," older Americans are prime targets. This free, 15-minute video tells the story of such a scam and the lives that are ruined by criminals. The film provides tips on how to protect yourself from investment fraud and tells you what to do if you've been victimized. "Dialing for Dollars" is a High Noon video presented by the U.S. Postal Inspection Service. To view the video, click <a href="http://www.postalinspectorsvideo.com/dialingfordollars.htm">http://www.postalinspectorsvideo.com/dialingfordollars.htm</a>

### Postal Service Brochure Ordering Information

Postal Service publications make perfect handouts for customers during NCPW. They also are good resources for post-masters and managers when preparing for the week's events.

You can also order these publications from the Material Distribution Center (MDC) by using touch-tone order entry (TTOE): Call 800-273-1509.

**Note:** You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order.)

Use the following information to order these publications:

Title	PSIN	PSIN	Quick Pick Number	Unit	Price	Min. Order	Bulk Pack
Consumer Fraud by Phone or Mail: Know How to Protect Yourself	PUB 281	7610-02-000-9388	641	EA	\$0.0297	100	1,000
USPIS Guide to Preventing Mail Fraud	PUB 300-A	7610-04-000-6949	426	EA	\$0.2840	25	300
A Consumer's Guide to Sweepstakes and Lotteries	PUB 546	7610-03-000-4600	465	EA	\$0.1410	50	1,000

# District Consumer Affairs Managers (CAMs) and Area Customer Service Program Specialists (CSPAs)

District/Area	Name	Office Phone	Address	ZIP Codes Served
Capital Metro Area	Grove LeTarte (A)	301-548-1468	16501 Shady Grove Rd. Gaithersburg, MD 20898-3209	Atlanta, Baltimore, Capital, Greater South Carolina, Greensboro, Mid-Carolinas, Northern Virginia, Richmond
Atlanta	Kim Amis	404-765-7702	3900 Crown Rd. S.W., Rm. 2050 Atlanta, GA 30304-9631	300, 301, 302, 303, 305, 306, 311, 399
Baltimore	Cathy Miller	410-347-4330	900 E. Fayette St., Rm. 109C Baltimore, MD 21223-9631	210, 211, 212, 214, 215, 216, 217, 218, 219
Capital	Gilbert Otero	202-636-1200	900 Brentwood Rd. NE Washington, DC 20066-9998	200, 202, 203, 204, 205, 206, 207, 208, 209
Greater South Carolina	Darcus Gordon	803-926- 6335	PO Box 929632 Columbia, SC 29292-9632	290-296
Greensboro	Cathel Brown	336-668-1246	PO Box 27499 Greensboro, NC 27498-9631	270-279, 286
Mid-Carolinas	Kathryn Kerzner- Gunter	704-424-4472	2901 Scott Futrell Dr. Charlotte, NC 28228-9976	280-285, 287-289, 297
Northern Virginia	Tracy Dobson	703-698-6350	8409 Lee Hwy. Merrifield, VA 22081-9631	201, 220-223, 226, 227
Richmond	Michele Martel (A)	804-775-6313	1801 Brook Rd. Richmond ,VA 23232-9631	224, 225, 228-239, 244
Eastern Area	Thomas Hurley	412-494-2504	5315 Campbells Run Rd. Pittsburgh, PA 60117-4000	Appalachian, Central PA, Cincinnati, Columbus, Kentuckiana, Philadelphia Metro, Northern Ohio, Philadelphia Metro, Pittsburgh South Jersey, Tennessee, Western NY, Western PA
Appalachian	Cynthia Coles	304-561-1071/73	PO Box 59631 Charleston, WV 25350-9631	240-259, 261-268 incl:37621, 37625
Central Pennsylvania	William Fegan (A)	717-257-4803/4815	1425 Crooked Hill Rd. Harrisburg, PA 17107-9631	169-188, 195, 196
Cincinnati	Rhonda Mullins (A)	513-684-5794	1591 Dalton St., Rm. 108 Cincinnati, OH 45234-9631	410, 434-436, 450-455, 458, 470
Columbus	Linda Lantto	614-469-9758	850 Twin Rivers Dr. Columbus, OH 43216-9631	430-433, 437, 438, 456, 457
Kentuckiana	Jenise Hale	502-473-4224/4225/26	PO Box 31631 Louisville, KY 40231-9631	400-409, 411-418, 420-427, 471, 476, 477
Northern Ohio	Sarita Montgomery-King	216-443-4416	2400 Orange Dr., Rm. 25 Cleveland, OH 44101-9631	439-449
Philadelphia Metro	Regina Foster- Carter	215-863-6060	3190 S. 70th St., Rm. 503 Philadelphia, PA 19153-9631	189-194
Tennessee	Ruth McCarver	615-872-5642	811 Royal Pkwy. Nashville, TN 37229-9631	307, 370, 371, 372, 373, 374, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385 (excludes 37620,37621, and 37625, which are in the Appalachian District)
South Jersey	Cathy Sinesi	856-933-4459	PO Box 9001 Bellmawr, NJ 08099-9631	077, 080-087 197-199
Western New York	Christine Kogutowski	716-842-4738	1200 William Street Rm 100 Buffalo, NY 14240-9631	40-149
Western Pennsylvania	Mark Wahl (A)	412-359-7845	1001 California Ave. Pittsburgh, PA 15290-9631	150-168, 260
Great Lakes Area	Lois Gunlogson	630-539-4716	244 Knollwood Dr., 4th floor Bloomingdale, IL 60117-4000	Central Illinois, Chicago, Detroit, Gateway, Greater Indiana, Greater Michigan, Lakeland, Northern Illinois, Southeast Michigan
Central Illinois	Beverly Howard	708-563-7756	6801 W. 73rd St. Bedford Park, IL 60499-9631	604, 605, 609, 613-619, 625- 627
Chicago	Carmen Santiago	312-983-8351	433 W. Harrison St., 2nd floor Chicago, IL 60607-9631	606, 607, 608
Detroit	April James (A)	313-234-8833	1401 W. Fort Street, Rm. 226A Detroit, MI 48233-9501	481, 482, 492

District/Area	Name	Office Phone	Address	ZIP Codes Served
Gateway	Beverly Lambert	314-436-3699	1720 Market St., Rm. 1015 St. Louis, MO 63155-9631	620, 622, 623, 624, 628, 629, 630, 631, 633, 634, 635, 650, 651, 652, 653
Greater Indiana	Joy Simmons	800-558-1777	PO Box 9631 Indianapolis, IN 46298-9631	460-469, 472, 473, 474, 475, 478, 479
Greater Michigan	John Gerencer	616-776-6146	PO Box 999631 Grand Rapids, MI 49599-9631	486-491, 493, 494, 495, 496, 497
Lakeland	Lisa Androus	414-287-2530	PO Box 5011 Milwaukee, WI 53201-5011	498, 499, 530, 531, 532, 534, 535, 537, 538, 539, 541, 542, 543, 544, 545, 549
Northern Illinois	Susan Wagner	630-260-5171	500 E. Fullerton Ave. Carol Stream, IL 60199-9631	600, 601, 602, 603, 610, 611
Southeast Michigan	Juanita Banks	48-524-6763	1 Ajax Dr., Ste. 101 Madison Heights, MI 48071-9620	480, 483, 484, 485
Northeast Area	Jodi Gay (A)	860-285-7104	6 Griffin Rd. North Windsor, CT 06006-7030	Albany, Caribbean, Connecticut Valley, Greater Boston, Long Island, New York, No. New England, No. NJ, SE New England, Triboro, Westchester
Albany	Dave Desrosiers	518-452-2376	30 Old Karner Rd. Albany, NY 12288-9631	120, 121, 122, 123, 128-139
Caribbean	Iraida Reyes	787-622-1817	585 F. D. Roosevelt Ave., Ste. 195 San Juan, PR 00936-9631	
Connecticut Valley	Lori Gaither- Gordon	860-524-6085	141 Weston St., Rm. 206 Hartford, CT 06101-9631	010-013,060-069
Greater Boston	Joanne Killackey- Hogan	617-654-5740	25 Dorchester Ave., Rm. 4009 Boston, MA 02205-9631	0014-019, 021, 022, 024, 055
Long Island	Marge Brady	631-582-7510	PO Box 7604 Islandia, NY 11760-9631	05, 115, 117, 118, 119
New York	Rosalie Torres	212-330-3667	421 8th Ave., Rm. 4202-0 New York, NY 10199-9631	090-098, 100, 101, 102, 104
Northern New England	Kathi Roy	207-482-7196	151 Forest Ave., Ste. 7022 Portland, ME 04101-9631	030-054, 056-059
Northern New Jersey	Jake Truex	973-468-7047	494 Broad St., 2nd Floor Newark, NJ 07102-9335	070-076, 078, 079
Southeast New England	Patrice Salvas	401-276-6949	24 Corliss St. Providence, RI 02904-9631	020, 023, 025, 026, 027, 028, 029
Triboro	Pelrique Price	718-348-3900	1050 Forbell St., Rm. 2015-0 Brooklyn, NY 11256-9631	103, 110, 111, 112, 113, 114, 116
Westchester	Rita Cody	914-697-7000	1000 Westchester Ave. White Plains, NY 10610-9631	004, 105, 106, 107, 108, 109, 124, 125, 126, 127
Pacific Area	Russ Morehouse	858-674-3128	390 Main St., Ste. 710 San Francisco, CA 94105-2081	Bay-Valley, Honolulu, Los Angeles, Sacramento, San Diego, San Francisco, Santa Ana, Sierra Coastal
Bay-Valley	Elma Ramirez	510-622-7240	201 13th St., Rm. 228 Oakland, CA 94612-9605	939, 945, 946, 947, 948, 950, 951
Honolulu	Lynne Moore	808-423-3471	3600 Aolele St., Rm. 112 Honolulu, HI 96820-9631	967, 968, 969
Los Angeles	Beverly Young	323-586-1250	7001 S. Central Ave., Rm. 267-A Los Angeles, CA 90052-9631	900, 901, 902, 903, 904
Sacramento	Gail Sattler	916-373-8630	3775 Industrial Blvd. W. Sacramento, CA 95799-0070	936, 937, 938, 942, 952, 953, 956, 957, 958, 959, 960
San Diego	Victoria Gramoy	858-674-2670	11251 Rancho Carmel Dr., Rm. 144 San Diego, CA 92199-9631	919, 920, 921, 922, 923, 924, 925
San Francisco	Kim Wu	415-550-5005	PO Box 7834 San Francisco, CA 94120-7834	940, 941, 943, 944, 949, 954, 955, 962, 963, 964, 965, 966
Santa Ana	Carrie Montserrat (A)	714-662-6215	3101 W. Sunflower Ave. Santa Ana, CA 92799-9325	05, 906, 907, 908, 917, 918, 926, 927, 928
Sierra Coastal	Alicia Delgadillo	661-775-6681	28201 Franklin Pkwy. Santa Clarita, CA 91383-9606	910, 911, 912, 913, 914, 915, 916, 930, 931, 932, 933, 934, 935

District/Area	Name	Office Phone	Address	ZIP Codes Served
Southwest Area	Patricia Lewis	214-819-8867	7800 N. Stemmons Fwy., Ste. 900 Dallas, TX 75247-4225	Albuquerque, Arkansas, Dallas Fort Worth, Houston, Louisiana, Oklahoma, Rio
				Grande
Alabama	Viola Freeman	205) 521-0822	351 24th St. N., Rm. 123 Birmingham, AL 35203-9631	350,351,352,354- 360,361,362,363, 364,365,366,367,368
Albuquerque	Barbara Wood (A)	505-346-8004	1135 Broadway Blvd. N.E., Rm. 221 Albuquerque, NM 87101-9631	865, 870, 871, 872, 873, 874, 875, 877, 878, 879, 880, 881, 882, 883, 884
Arkansas	Cary Chism	501-228-4280	420 Natural Resources Dr. Little Rock, AR 72205-9631	716-729
Dallas	Kelley Davis	972-393-6755	951 W. Bethel Rd. Coppell, TX 75099-9631	750-759
Fort Worth	Joann Scarpelli	817-317-3626	4600 Mark IV Pkwy. Fort Worth, TX 76161-9631	760, 761, 762, 763, 764, 768, 769, 795, 796, 739 790, 791, 792, 793, 794
Houston	Carlos Rivera (A)	713-226-3442 (press 3)	PO Box 250001 Houston, TX 77202-9631	770-778
Louisiana	Gail Hamilton	504-589-1130	701 Loyola Ave., Rm. 1101 New Orleans, LA 70113-9631	700, 701, 703, 704, 705, 706, 707, 708, 710, 711, 712, 713, 714
Mississippi	Doug Kyle	601-351-7378	PO Box 99655 Jackson, MS 39205-9655	369, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397
North Florida	Lindy Green	904-858-6520	PO Box 40005 Jacksonville, FL 32203-0005	320, 321, 322, 323, 324, 325, 326, 344
Oklahoma	Kerry Rennels	405-815-2342	320 S.W. 5th Oklahoma City, OK 73125-9631	730, 731, 734, 735, 736, 737, 738, 740, 741, 743, 744, 745, 746, 747, 748, 749
Rio Grande	Gerry Garcia	210-368-8498	10410 Perrin Beitel Rd. San Antonio, TX 78284-9631	733, 765, 766, 767, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 797, 798, 799, 885
South Florida	Ellen Uptgrow	305-470-0890	2200 N.W. 72nd Ave., Ste. 225 Miami, FL 33152-9000	330, 331, 332, 333, 340, 349
South Georgia	Angela Hardy	800-219-3721	451 College St. Macon, GA 31213-9631	298, 299, 304, 308, 309, 310, 312, 313, 314, 315, 316, 317, 318, 319, 398
Suncoast	Alan Stigall	813-889-3947	6013 Benjamin Rd., Ste. 201 Tampa, FL 33634-5144	327, 328, 329, 335, 336, 337, 338, 339, 341, 342, 346, 347
Western Area	Max Raizada	303-313-5480	1745 Stout St., Ste. 100 Denver, CO 80299-0100	Alaska, Arizona, Big Sky, Central Plains, Colorado/ Wyoming, Dakotas, Hawkeye, Mid-America, Nevada-Sierra, Northland, Portland, Salt Lake City, Seattle
Alaska	Dawn Peppinger	907-564-2940	3201 C St., Ste. 201 Anchorage, AK 99503-9631	995, 996, 997, 998, 999
Arizona	Steve Kern	602-223-3223	PO Box 21628 Phoenix, AZ 85036-1628	850, 851, 852, 853, 855, 856, 857, 859, 860, 863, 864
Big Sky	Lisa Blomquist	406-657-5776	841 S. 26th St. Billings, MT 59101-9631	590, 591, 592, 593, 594, 595, 596, 597, 598, 599
Central Plains	Sharon Predoehl	402-573-2109	5303 N. 91st Ave. Omaha, NE 68134-9631	515, 516, 664, 665, 666, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693
Colorado/ Wyoming	Marcela Juarez Rivera	303-853-6070	7500 E. 53rd Pl., Rm. 2214 Denver, CO 80266-9631	800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 818, 819, 820, 821, 822, 823 824, 825, 826, 827, 828, 829,830, 831
Dakotas	Patti Larson	605-333-2647	PO Box 7570 Sioux Falls, SD 57117-7570	565, 567, 570, 571, 572, 573, 574, 575, 576, 577, 580, 581, 582, 583, 584, 585, 586, 587, 588

District/Area	Name	Office Phone	Address	ZIP Codes Served
Hawkeye	Helen Rush	515-251-2330	PO Box 189996 Des Moines, IA 50318-9631	500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 520, 521, 522, 523, 524, 525, 526, 527, 528, 612
Mid-America	DoJuan Hobson	816-374-9194	300 W. Pershing Rd., Ste. 207 Kansas City, MO 64108-9631	636, 637, 638, 639, 640, 641, 644, 645, 646, 647, 648, 654, 655, 656, 657, 658, 660, 661, 662, 667
Nevada-Sierra	Loretta Kirkpatrick	702-361-9204	1001 E. Sunset Rd., Rm. 1002 Las Vegas, NV 89199-9655	889, 890, 891, 893, 894, 895, 897, 898, 961
Northland	Natalie Sorvari	612-349-4401	100 S. 1st St., Rm. 121 Minneapolis, MN 55401-9631	540, 546, 547, 548, 549, 550, 551, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 566
Portland	Patricia Carcasses	503-294-2269	715 N.W. Hoyt, Rm. 1012 Portland, OR 97208-9631	970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 986
Salt Lake City	Dave Matheson (A)	801-974-2332	1760 W. 2100 St. Salt Lake City, UT 84199-9631	832, 833, 834, 836, 837, 840, 841, 843, 844, 845, 846, 847
Seattle	Binke Miller	206-378-2600	PO Box 90306 Seattle, WA 98109-9631	980, 981, 982, 983, 984, 985, 988, 989, 990, 0991, 992, 993, 994

### Postal Inspection Service Contacts

Division/Location	Name	E-Mail Address	Work Phone
Atlanta Division			
Atlanta, GA (DHQ)	Yulanda Burns*	YNBurns@uspis.gov	404-608-4533
Atlanta, GA (DHQ)	Jessica Wagner	JLwagner@uspis.gov	404-608-4511
Birmingham, AL	Tony Robinson	TMRobinson@uspis.gov	205-326-2908
Memphis, TN	Susan Link	SFLink@uspis.gov	901-746-1027
Boston Division	-		
Boston, MA (DHQ)	Bernadette Lundbohm*	BMLundbohm@uspis.gov	617-556-4489
Boston, MA (DHQ)	Mike Gendron	MJGendron@uspis.gov	603-644-4035
Boston, MA (DHQ)	Kenneth Walker	KAWalker@uspis.gov	617-556-0494
Buffalo, NY	Raymond Williams	RWilliams2@uspis.gov	716-853-5332
Charlotte Division			
Charlotte, NC (DHQ)	Justin Crooks	JGCrooks@uspis.gov	704-329-9131
Charlotte, NC (DHQ)	Sandra Tidwell*	SRTidwell@uspis.gov	704-329-9124
Charleston, SC	Tom Gasser	TJGasser@uspis.gov	843-760-5441
Raleigh, NC	Regina Faulkerson	RLFaulkerson@uspis.gov	919-501-9383
Richmond, VA	Michael Romano	MJRomano@uspis.gov	804-418-6123
Chicago Division		•	
Chicago, IL (DHQ)	INC Tom Brady*	TPBrady@uspis.gov	312-983-7920
Chicago, IL (DHQ)	Dave Colen	DMColen@uspis.gov	312-983-7850
Milwaukee, WI	Lori Groen	LAGroen@uspis.gov	414-287-2225
Milwaukee, WI	Brian Haraway	BWHaraway@uspis.gov	414-287-2245
St. Louis, MO	Dan Taylor	DATaylor@uspis.gov	314-539-9342
St. Louis, MO	Todd Loos	TALoos@uspis.gov	314-539-9423
Denver Division			·
Denver, CO (DHQ)	Jeff Reed*	JHReed@uspis.gov	303-313-5382
Denver, CO (DHQ)	Richard Sheehan II	RFSheehan@uspis.gov	303-313-5335
Denver, CO (DHQ)	JoJan Henderson	JHenderson@uspis.gov	303-313-5331
Denver, CO (DHQ)	Andrew Jones	ABJones@uspis.gov	303-313-5342
Cedar Rapids, IA	Ron Jewell	RWJewell@uspis.gov	319-399-2993
Des Moines, IA	W. Kevin Marshall	WKMarshall@uspis.gov	515-253-2687
Kansas City, KS	David Nitz	DENitz@uspis.gov	913-266-2470
Minneapolis, MN	Jeffery Long	JDLong@uspis.gov	612-349-4703
Omaha, NE	Dave Margritz	DAMargritz@uspis.gov	402-392-8925
Omaha, NE	Paul Beekhuizen	PABeekhuizen@uspis.gov	402-392-8930
Detroit Division		-	
Detroit, MI (DHQ)	Wylie Christopher*	WRChristopher@uspis.gov	313-337-2187
Detroit, MI (DHQ)	Felicia George	FBGeorge@uspis.gov	313-226-8221
Detroit, MI (DHQ)	Cheryl Smith	CLSmith@uspis.gov	313-226-8201

Grand Rapids, MI	Jane Anderson	JLAnderson@uspis.gov	616-771-8527
Indianapolis, IN	Laura Carter	LACarter@uspis.gov	317-328-2515
Ft. Worth Division			
Ft. Worth, TX (DHQ)	Amanda McMurrey	ARMcMurrey@uspis.gov	817-359-2797
Ft. Worth, TX (DHQ)	Mona Hernandez*	MLHernandez@uspis.gov	817-359-2728
Ft. Worth, TX (DHQ)	Dan Adame	DAAdame@uspis.gov	817-359-2733
Little Rock, AR	Daniel Medrano	DMedrano@uspis.gov	501-945-6717
Oklahoma City, OK	Charlie Thigpen	CDThigpen@uspis.gov	405-815-2680
Houston Division	<u> </u>		
Houston, TX (DHQ)	Marian Williams*	MKWilliams@uspis.gov	713-503-3352
Houston, TX (DHQ)	Vanessa Kimbrough	VGKimbrough@uspis.gov	713-238-4440
Austin, TX	Michael W. Sullivan	MWSullivan@uspis.gov	512-342-1563
Corpus Christi, TX	Henry Herrera, Jr.	HLHerrera@uspis.gov	361-886-2203
New Orleans, LA	Terence Barrett	TLBarrett@uspis.gov	504-589-1206
San Antonio, TX	Michael MartinezPartida	mrmartinezpartida@uspis.gov	210-368-1623
Los Angeles Division			
Los Angeles, CA (DHQ)	Renee Focht*	RMFocht@uspis.gov	626-405-1285
Los Angeles, CA (DHQ)	Jarrett Arrington	JWArrington@uspsi.gov	323-586-1974
Los Angeles, CA (DHQ)	Tracy Putnam	TSPutnam@uspis.gov	909-387-8737
Los Angeles, CA (DHQ)	Silvia Torres	STorres@uspis.gov	213-830-2540
Los Angeles, CA (DHQ)	Cissy Tubbs	CMTubbs@uspis.gov	213-830-2541
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San Diego, CA	Patricia Mendoza	PMMendoza@uspis.gov	858-577-3567
Miami Division			
Miami, FL (DHQ)	Delfin Alvarez*	DMAlvarez@uspis.gov	954-436-7218
Miami, FL (DHQ)	Bladismir Rojo	BRojo@uspis.gov	954-436-7269
Miami, FL (DHQ)	Blanca Alvarez	BRAlvarez@uspis.gov	954-436-7287
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Tampa, FL	Douglas Smith	DJSmith@uspis.gov	813-281-5228
Tampa, FL	Dexter Brown	DEBrown@uspis.gov	813-281-5241
Newark Division			
Edison, NJ	Dave Arias*	DSArias@uspis.gov	201-714-6412
Newark, NJ (DHQ)	Joshua D. Shandler	JDShandler@uspis.gov	973-693-5462
San Juan, PR	Eliezer Julian	EJulian@uspis.gov	787-749-7654
San Juan, PR	Mitchell Perez	MPerez@uspis.gov	787-749-7658
New York Division			
New York (DHQ)	Thomas Boyle*	TEBoyle@uspis.gov	212-330-3049
New York (DHQ)	Emily Tarrats	ETarrats@uspis.gov	212-330-2334
Philadelphia Division			·
Philadelphia, PA (DHQ)	Reginald Wade*	RLWade@uspis.gov	610-668-4524
Philadelphia, PA (DHQ)	Patrick Corrigan	PFCorrigan@uspis.gov	610-668-4592
Philadelphia, PA (DHQ)	Oriey Glenn	OWGlenn@uspis.gov	610-668-4506
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Harrisburg, PA	Joseph Corrado	JJCorrado@uspis.gov	717-257-2378
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Phoenix Division			
Phoenix, AZ (DHQ)	Patricia A. Armstrong*	PAArmstrong@uspis.gov	602-223-3269
Phoenix, AZ (DHQ)	Greg Torbenson	GLTorbenson@uspis.gov	602-223-3256
Tucson, AZ	David Birch	DEBirch@uspis.gov	520-388-5409
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Salt Lake City, UT	Randy Tuckett	RRTuckett@uspis.gov	801-974-2274
Salt Lake City, UT	Steve Danson	SEDanson@uspis.gov	801-974-2273
Salt Lake City, UT	Robert Maes	REMaes@uspis.gov	801-887-1923
Pittsburgh Division	·		
Pittsburgh, PA (DHQ)	Andrew Richards*	AFRichards@uspis.gov	412-490-6425
Pittsburgh, PA (DHQ)	Kenneth Gournic	KPGournic@uspis.gov	412-490-6426
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Cleveland, OH	Terrence Sullivan	TCSullivan@uspis.gov	216-443-4022
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J - /			

San Francisco Division			
Richmond, CA	Jeff Fitch*	JMFitch@uspis.gov	415-778-5857
San Francisco, CA (DHQ)	Dave Guerra	DRGuerra@uspis.gov	415-778-5979
San Francisco, CA (DHQ)	Bill Zemblidge	WBZemblidge@uspis.gov	415-778-5916
Sacramento, CA	Misty Racimo	MNRacimo@uspis.gov	916-263-7257
Seattle Division			
Seattle, WA (DHQ)	Jerry Styers*	JSStyers@uspis.gov	206-748-5423
Seattle, WA (DHQ)	Alan Damron	ACDamron@uspis.gov	206-748-5438
Seattle, WA (DHQ)	John Murphy	JFMurphy@uspis.gov	206-442-6320
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Spokane, WA	Randy Griffin	RLGriffin@uspis.gov	509-838-0257
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NHQ	Denise Backus	DNBackus@uspis.gov	202-268-6896
* Lead PIO for NCPW	•		

### Corporate Communications Field Managers

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Don Smeraldi	Pacific Area	858-674-3149	don.a.smeraldi@usps.gov
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See also <a href="http://www.usps.com/communications/newsroom/mediacontacts.htm">http://www.usps.com/communications/newsroom/mediacontacts.htm</a> for more contacts.

### Congressional State/Manager/Representatives

To dial extension, use area code and prefix (202) 268-xxxx

State	Representative	Extension	
Alabama	Ekaterina Silina	7626	
Alaska	Jerome Giles	3745	
American Samoa	Jerome Giles	3745	
Arizona	Jerome Giles	3745	
Arkansas	Mico Milanovic (A)	7217	
California	Linda Macasa	3750	
Connecticut	Jo Waterman	6748	
Colorado	Jerome Giles	3745	
Delaware	Jo Waterman	6748	
District of Columbia	Jim Cari	6029	
Florida	Mico Milanovic	7217	
Georgia	Mico Milanovic	7217	
Guam	Jerome Giles	3745	
Hawaii	Jerome Giles	3745	
Idaho	Ekaterina Silina	7626	
Illinois	Talaya Simpson	7839	
Indiana	Sandra Calos	7505	
lowa	Sandra Calos	7505	
Kansas	Jerome Giles	3745	
Kentucky	Laurie Solnik	3743	
Louisiana	Mico Milanovic (A)	7217	
Maine	Marita Hines	6027	
Maryland	Jim Cari	6029	
Massachusetts	Marita Hines	6027	
Michigan	Talaya Simpson	7839	

			-
Minnesota	Sandra Calos	7505	-
Mississippi	Ekaterina Silina	7626	
Missouri	Sandra Calos	7505	
Montana	Jerome Giles	3745	
Nebraska	Jerome Giles	3745	
Nevada	Jerome Giles	3745	
New Hampshire	Marita Hines	6027	
New Jersey	Jo Waterman	6748	
New Mexico	Mico Milanovic (A)	7217	
New York	Marita Hines	6027	
North Carolina	Laurie Solnik	3743	
North Dakota	Sandra Calos	7505	
Northern Marianna Islands	Jerome Giles	3745	
Ohio	Laurie Solnik	3743	
Oklahoma	Ekaterina Silina	7626	
Oregon	Jerome Giles	3745	
Pennsylvania	Jo Waterman	6748	
Puerto Rico	Marita Hines	6027	
Rhode Island	Jo Waterman	6748	
South Carolina	Laurie Solnik	3743	
South Dakota	Sandra Calos	7505	
Tennessee	Laurie Solnik	3743	
Texas	Mico Milanovic (A)	7217	
Utah	Ekaterina Silina	7626	
Vermont	Marita Hines	6027	
Virgin Islands	Marita Hines	6027	
Virginia	Jim Cari	6029	
Washington	Linda Macasa	3750	
West Virginia	Jim Cari	6029	
Wisconsin	Talaya Simpson	7839	
Wyoming	Linda Macasa	3750	

<sup>-</sup> Consumer Affairs, Corporate Communications, U.S. Postal Inspection Service, 2-10-11



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lanuary 2011

# **Pull-Out Information**

# Fraud

### **Domestic Order**

False Representation is enforced by postmasters at the city listed below.

State, City ZIP Code	Name and Address Covered	Product
CA, Hughson 95326-9184	Hugh Ellsaesser, 7700 Fox Road, Unit F-105	Lottery scheme

- Judicial Officer, 2-10-11

### Withholding of Mail Orders

Withholding of Mail Orders are enforced by postmasters at the cities listed below.

State, City ZIP Code	Names and Addresses Covered
MA, Fall River 02721-2881	Any and all of various names other than the surname Medeiros, 103 5th st., apt. 2
NC, Knightdale 27545-7041	Any and all names except the name Diva Doo's and the surname Welch, 2003 Village Park Drive
NC, Knightdale 27545-7041	Any and all names except the name A'nets Katch and the surnames Brown and Knish, 2009 Village Park Drive
RI, Bristol 02809-1922	Any and all of various names other than the surname Smith, 366 High Street, 2nd Floor
RI, Bristol 02809-4121	Any and all of various names other than the surname Pereira, 15 Roosevelt Drive

- Judicial Officer, 2-10-11

### Invalid Express Mail Corporate Account Numbers

These numbers are to be posted and used by retail/acceptance clerks. This listing supersedes all previous notices, which must be recycled. Retail/acceptance clerks must not accept Express Mail<sup>®</sup> shipments bearing any of

the invalid numbers (listed below) in the "customer number" or "agreement number" section of the label or form.

**Note:** The first 6 digits of a 9-digit Custom Designed Service and Next Day Pickup Agreement make up the Corporate Account Number.

292647	361101	497309	658115	853886	926898	940152	940591	941375	941849	949624	958146	970959
292663	361342	513034	662500	853893	928133	940156	940592	941380	941857	949638	958149	970978
293054	361351	531161	662640	853906	928356	940203	940594	941389	941880	949646	958157	970988
300544	361354	537416	672527	853910	928468	940214	940595	941404	941890	949647	958159	970990
301270	361357	551112	680061	853922	928509	940215	940597	941439	941904	949648	958160	971044
301362	362029	551349	681456	853923	928519	940221	940599	941440	941912	949649	958162	980703
304024	362045	551351	693504	853930	930063	940225	940602	941441	941924	949652	958169	982205
312315	363009	551502	<b>720025</b>	853937	930376			941449	941925	949653	958171	982514
						940241	940608					
312478	363031	553843	722089	853942	931278	940255	940610	941451	941931	949654	958175	982566
312528	363035	553943	722117	853943	931377	940257	940611	941452	941938	949655	958189	985232
312538	364003	553998	724074	853946	931632	940258	940618	941476	941943	949656	958191	995047
314443	364008	554338	730357	853969	933159	940260	940620	941485	941959	949657	958201	995073
322228	365009	554725	730472	860071	933185	940266	940626	941494	941968	949703	958207	995111
322554	365014	557037	735090	871590	934023	940268	940627	941501	941969	949706	958219	995112
325057	365031	573013	736018	880008	934257	940276	940630	941505	943011	949730	958228	995113
326382	365070	581114	741383	890201	936083	940286	940640	941524	943019	950416	958233	995185
327325	365079	581200	741694	891206	936094	940294	940642	941543	943026	950661	958281	995194
327809	366044	585240	750915	891342	936099	940303	940663	941559	943031	951078	958307	995213
328140	366053	585266	752703	891344	937097	940307	940714	941561	943032	951138	958389	995215
328280	366062	585268	754016	891345	937204	940311	940724	941565	943040	951237	958425	995225
328857	366073	585274	756004	891346	937218	940314	940727	941568	946213	951647	958475	995232
329099	366074	600025	758001	891436	937236	940333	940735	941578	946287	951820	958485	995241
330160	366116	600028	760071	895495	937267	940334	940745	941583	946365	951890	958501	995258
331973	366117	600103	760733	900123	937274	940344	940756	941590	946505	951954	958517	995280
332895	366174	600154	761001	900131	937303	940347	940758	941603	946508	952224	958546	995301
333005	366186	600331	761159	900153	937315	940350	940763	941606	947130	952262	958590	995344
333391	366204	600634	761178	901022	937338	940351	940764	941613	947259	952286	958686	995393
335065	370032	600657	763024	901309	937360	940353	940793	941618	948226	952347	958708	995406
336218	379531	600670	766515	902051	937367	940356	940804	941628	948356	952351	958731	995427
	381539		770050		937384	940359	940816	941633	948407	953204	958733	995452
336247		600841		902367								
337064	400020	600879	770269	904122	937420	940362	940834	941640	948462	953220	958737	995545
338133	402070	600904	770737	906181	937427	940367	940837	941651	948508	953321	958755	995576
339088	402156	601004	772735	906311	937441	940374	940838	941661	948544	954085	958842	995636
339099	402220	601009	773002	906638	937494	940375	940851	941673	948793	954089	958848	995649
339197	402286	601090	773072	907775	937504	940380	940858	941677	948844	954097	958868	995654
347032	402729	601102	774024	910315	937527	940395	940866	941682	949051	954107	958872	995951
347048	402758	601227	775047	910358	937580	940396	940874	941695	949095	954176	958892	995983
349363	402782	601502	777014	911014	937589	940417	940877	941703	949110	954186	958903	997072
350085	410011	601503	778345	911032	937593	940418	940882	941705	949126	954198	958908	997074
351074	410075	601517	791179	913027	937607	940423	940909	941706	949141	954354	958911	997086
352458	410208	601534	794269	913114	937608	940445	940916	941714	949215	954367	958935	997087
352482	420037	601583	800066	914002	937611	940443	940918	941714	949239	954406	958939	997113
352596	421006	601867	802153	914093	937657	940457	940922	941722	949304	954424	958948	997143
352659	430091	602006	802254	914212	937658	940470	940964	941733	949309	954428	959013	997147
352661	430134	602297	802310	914460	937688	940476	940969	941739	949318	954439	959062	997159
352752	430151	602749	802472	914542	937694	940478	940988	941742	949343	954440	959065	997221
352764	430158	602834	802499	915058	937712	940483	940995	941743	949349	954443	959079	997249
352774	432022	603182	802694	915228	937793	940485	941003	941747	949365	954454	960058	997254
352817	450092	603242	805004	915540	937822	940492	941008	941765	949380	954458	960069	997257
352820	452037	604147	805372	915550	937855	940499	941009	941770	949386	954476	960075	997261
352824	454161	604821	808006	917422	937864	940504	941010	941773	949400	954480	960732	997282
352829	454194	605071	809007	917479	937883	940511	941026	941775	949454	954482	967119	998004
352831	456020	606048	809181	917529	940003	940518	941039	941776	949504	954486	968338	998159
354108	458070	606423	809354	917683	940041	940524	941127	941778	949508	954488	968574	998174
355037	462712	606846	809400	918420	940042	940531	941175	941783	949514	954490	968668	998213
356038	471048	607293	826069	918716	940065	940540	941232	941785	949528	954706	968928	998304
356069	476028	607991	841193	920178	940072	940541	941242	941786	949532	955003	970440	998311
356074	476046	608004	853050	920232	940075	940543	941246	941789	949537	955211	970814	998314
358002	480073	608546	853550	921034	940081	940554	941249	941796	949541	955314	970820	998317
358028	480074	608554	853800	921064	940096	940561	941276	941803	949557	958102	970833	999324
358067	481181	627118	853833	921148	940097	940566	941285	941804	949564	958106	970838	
358575	481251	629082	853856	921721	940112	940569	941290	941809	949573	958107	970847	
358930	481981	631539	853857	924646	940129	940570	941300	941811	949589	958109	970849	
358983	482219	631628	853864	926226	940131	940571	941303	941818	949591	958118	970859	
359275	482807	641834	853866	926235	940137	940574	941323	941832	949592	958126	970890	
359280	483222	654101	853868	926668	940141	940579	941331	941839	949598	958137	970891	
361073	485339	658109	853882	926796	940146	940581	941343	941847	949609	958145	970918	

### Missing, Lost, or Stolen U.S. Money Order Forms

### Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service™ employees responsible for accepting and cashing postal money orders. Destroy all interim notices when the numbers listed appear in the *Postal Bulletin*. The actual serial

numbers consist of the first 10 digits on the money orders. Check for altered dollar amounts by holding money orders to the light.

004 574 4400		4 400	1 440 007 0070		0000	100 005 0775		0700	457 000 0000		0000
391 574 1466	to	1499	410 867 0970	to	0999	432 995 9775	to	9799	457 333 2686	to	2699
391 783 3020	to	3599	411 868 1023	to	1199	433 003 5800	to	5899	457 729 1767	to	1777
391 792 6100	to	6199	411 922 2322	to	2399	433 757 3047	to	3099	457 937 8615	to	8699
392 668 2956	to	2999	412 193 0900	to	0999	433 765 4003	to	4099	458 028 9810	to	9899
392 854 8500	to	8899	412 395 8599	to	8699	434 482 7060	to	7199	458 057 2712	to	2999
393 584 7566	to	7699	412 485 6500	to	6599	434 513 2386	to	2399	458 069 9537	to	9599
393 650 0074	to	0099	412 485 6610	to	6699	434 968 3076	to	3092	458 069 9665	to	9699
393 838 8316	to	8499	412 885 5953	to	5999	435 303 1831	to	1842	458 337 5222	to	5299
393 893 6007	to	6099	414 193 3608	to	3674	435 303 1986	to	1999	458 354 7653	to	7999
394 126 6907	to	6999	414 193 3677	to	3699	435 666 6092	to	6399	458 671 8678	to	8699
394 189 0405	to	0599	414 411 7348	to	7399	436 082 6400	to	6899	458 671 8721	to	8798
394 822 3243	to	3278	414 640 0757	to	0799	436 160 6441	to	6499	458 847 5044	to	5999
394 990 1810	to	1899	414 965 1727	to	1799	437 316 7115	to	7199	459 274 7624	to	7699
395 343 3264	to	3299	417 302 8104	to	8199	437 427 0500	to	3499	459 365 5432	to	5499
395 373 3035	to	3099	417 387 6532	to	6599	439 179 2300	to	2399	459 378 5764	to	5799
395 396 9649	to	9799	417 496 6800	to	6999	439 310 0458	to	0499	459 472 4816	to	4999
395 970 3240	to	3299	417 871 9250	to	9299	440 698 1947	to	1999	460 349 6878	to	6899
397 622 4054	to	4099	417 930 9533	to	9599	440 858 6300	to	6399	460 550 1909	to	1999
397 819 8902	to	8999	418 164 6500	to	6799	440 858 6420	to	7299	460 997 5234	to	5299
398 149 7200	to	7699	418 423 9863	to	9899	441 199 1655	to	1699	461 973 6443	to	6499
399 070 0872	to	0899	418 633 5922	to	5999	443 127 3648	to	3699	462 152 0107	to	0299
399 156 7119	to	7199	418 719 8520	to	8599	443 127 4000	to	4099	462 274 1072	to	1099
399 203 5064	to	5099	418 744 2235	to	2299	443 673 7900	to	7999	462 277 8373	to	8399
399 296 9910	to	9999	418 962 2848	to	2899	443 800 9335	to	9399	462 554 6051	to	6099
399 396 8935	to	8999	419 543 0286	to	0299	444 382 8822	to	8899	463 011 5529	to	5540
399 792 7775	to	7799	419 730 0300	to	0399	444 390 1667	to	1699	463 176 4115	to	4199
399 792 8300	to	8399	420 277 0015	to	0049	444 457 3854	to	3899	463 176 4229	to	4299
400 427 1051	to	1999	420 599 0734	to	0798	450 048 4173	to	4199	463 185 2600	to	2799
401 045 1505	to	1549	420 661 4115	to	4199	450 048 4442	to	4699	463 227 7711	to	7799
401 045 1571	to	1599	420 758 9500	to	9699	450 560 5173	to	5199	463 414 4869	to	4899
401 294 2700	to	2799	420 969 3951	to	3971	450 620 3077	to	3099	463 808 3484	to	3499
401 310 9505	to	9599	420 969 3973	to	3999	450 620 3135	to	3199	463 945 7400	to	7899
401 382 5312	to	5399	421 116 3565	to	3599	450 780 2716	to	2799	464 629 9000	to	9399
402 578 7876	to	7899	421 130 9300	to	9399	450 801 2700	to	2799	464 711 4332	to	4399
403 125 6744	to	6799	421 313 4500	to	4999	451 109 2967	to	2984	465 692 3963	to	3999
403 260 7000	to	7499	421 364 5537	to	5599	451 115 4110	to	4125	465 698 8300	to	8599
403 280 6470	to	6499	421 656 2609	to	2699	451 115 4127	to	4199	465 743 7745	to	7799
403 685 8600	to	8699	421 988 9700	to	9799	451 746 0700	to	0799	466 798 6056	to	6067
404 003 0300	to	0399	422 172 4667	to	4699	452 265 0074	to	0099	467 147 4300	to	4399
404 041 8838	to	8899	422 484 4212	to	4299	452 265 0246	to	0299	468 079 5782	to	5799
404 071 4268	to	4299	422 556 1270	to	1299	452 265 0335	to	0999	469 067 2817	to	2899
404 347 5356	to	5399	422 587 7024	to	7099	452 509 1169	to	1199	469 127 8000	to	8199
404 347 5548	to	5599	422 819 7533	to	7599	452 855 6471	to	6499	469 213 0359	to	0399
404 726 4500	to	4599	422 842 5073	to	5087	452 890 4679	to	4799	469 213 0500	to	0599
404 961 5001	to	5199	422 907 7563	to	7599	452 900 8215	to	8238	469 561 8011	to	8099
405 325 0188	to	0198	424 500 6050	to	6099	453 117 9146	to	9199	469 658 1961	to	1999
406 009 4587	to	4599	424 641 8500	to	8599	453 334 3631	to	3699	469 666 9900	to	9999
406 260 6830	to	6899	424 871 6600	to	6699	453 603 7841	to	7891	469 678 1900	to	1999
406 459 6641	to	6999	425 298 2352	to	2399	453 650 1140	to	1199	469 781 4900	to	4999
406 733 3000	to	3999	425 418 4269	to	4299	453 741 1300	to	1399	469 947 6960	to	6999
407 545 1557	to	1599	425 418 4405	to	4499	454 013 2919	to	2999	470 755 5800	to	5818
407 594 0412	to	0599	426 547 4566	to	4599	454 186 2411	to	2499	471 918 0300	to	0999
407 692 9100	to	9299	427 412 6337	to	6499	454 268 4883	to	4899	471 985 2408	to	2419
407 959 2190	to	2199	427 481 0900	to	0999	454 302 5400	to	5499	472 191 6700	to	6799
408 265 2275	to	2288	428 027 2742	to	2752	454 490 8300	to	8399	472 270 2555	to	2599
408 499 7700	to	7799	429 474 4172	to	4199	454 547 7434	to	7499	472 987 0213	to	0241
408 499 7900	to	7999	429 889 2900	to	2999	454 922 4867	to	4895	472 987 0290	to	0299
408 682 8484	to	8599	430 150 4401	to	4599	455 221 1348	to	1499	473 151 2069	to	2199
408 698 7015	to	7099	430 172 9800	to	9899	455 364 2147	to	2199	473 666 9138	to	9199
409 072 3941	to	3999	430 177 1900	to	2099	455 399 5400	to	5499	473 952 3429	to	3499
410 491 2311	to	2399	430 444 9500	to	9699	455 476 0676	to	0699	474 108 5402	to	5499
410 694 8400	to	8599	430 664 4070	to	4099	455 543 0618	to	0699	474 356 5193	to	5299
410 775 1500	to	1599	432 168 8419	to	8499	456 410 9006	to	9099	474 949 3366	to	3399
410 795 7927	to	7999	432 708 6800	to	6999	456 470 4146	to	4299	475 134 9362	to	9399
410 867 0917	to	0966	432 744 1544	to	1599	456 619 4460	to	4499	475 167 9667	to	9699

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475 319 3415	to	3499	490 977 9221	to	9240	608 727 7100	to	7199	629 964 4200	to	4294
475 319 3649	to	3799	491 258 8100	to	9099	608 727 7273	to	7599	630 389 3056	to	3071
475 340 6400	to	6599	491 567 1376	to	1399	608 813 9950	to	9999	630 463 0588	to	0599
475 424 8410	to	8499	492 254 4800	to	4899	609 067 5325	to	5399	631 459 9117	to	9199
475 629 9156	to	9199	492 283 5100	to	5199	609 067 5488	to	5499	631 762 9325	to	9399
475 850 6101	to	6199	492 610 6813	to	6899	609 067 5600	to	5699	632 217 4933	to	4999
475 875 2500	to	2599	493 394 5568	to	5599	609 289 6123	to	6199	632 500 0000	to	640 3999
476 169 8264	to	8299	493 470 2562	to	2599	609 438 4400	to	4499	633 110 4165	to	4199
476 189 3000	to	3499	493 473 7700	to	7799	609 493 1100	to	1199	633 110 4303	to	4499
476 331 2480	to	2499	493 716 2153	to	2199	609 766 8091	to	8999	633 438 6429	to	6599
477 289 8601	to	8699	494 206 2972	to	2999	609 825 4100	to	4115	633 588 7173	to	7182
477 681 5206	to	5299	494 217 3446	to	3999	609 884 2981	to	2999	634 725 0700	to	0799
478 010 4243	to	4268	494 224 0500	to	0599	609 893 1000	to	1099	634 803 3239	to	3299
478 010 4270	to	4291	495 145 0600	to	0699	610 092 3200	to	3299	634 807 2474	to	2499
478 450 5071	to	5099	496 209 7425	to	7499	610 582 4200	to	4299	634 827 5900	to	5999
478 469 7838	to	7858	496 213 8728	to	8799	611 879 6939	to	6999	634 886 3428	to	3499
478 469 7883	to	7899	496 474 5226	to	5248	612 291 8013	to	8099	635 559 3449	to	3499
479 280 9800	to	9899	497 053 8517	to	8699	612 751 5171	to	5199	636 289 6214	to	6299
479 365 9116	to	9176	497 854 8673	to	8699	612 751 5226	to	5299	636 634 8007	to	8042
479 412 9900	to	9999	498 449 8888	to	8899	612 751 6083	to	6099	637 150 1200	to	1299
479 667 6190	to	6199	498 929 8285	to	8499	612 751 6268	to	6299	637 562 5828	to	5899
479 748 9680	to	9699	498 936 5310	to	5399	612 751 6572	to	6599	638 042 1647	to	1699
479 860 7000	to	7199	499 016 5425	to	5499	612 774 2111	to	2199	638 049 4984	to	4999
480 526 2000	to	2099	499 440 8575	to	8899	612 774 2254	to	2299	638 318 1115	to	1199
480 640 6330	to	6399	499 731 6717	to	6799	612 774 2500	to	2599	638 318 1453	to	1499
480 658 0568	to	0599	500 064 1858	to	1869	614 469 0979	to	0999	638 885 0000	to	0299
480 689 5100	to	5199	500 070 5725	to	7799	614 474 3000	to	3099	638 903 4362	to	4373
481 072 9463	to	9499	501 331 0300	to	0399	614 521 3490	to	3499	639 415 1929	to	1999
481 673 0074	to	0095	502 227 7645	to	7699	614 645 1800	to	1899	639 415 2019	to	2099
482 527 1500	to	1599	502 424 0200	to	0499	614 832 1100	to	2099	639 420 6200	to	6299
482 541 5255	to	5299	502 424 0600	to	0699	615 017 7505	to	7599	639 469 3517	to	3799
482 729 6800	to	6899	503 003 2700	to	2899	617 711 6609	to	6699	639 605 2143	to	2199
483 363 7207	to	7299	503 194 5144	to	5153	617 760 5266	to	5299	639 657 8600	to	8799
483 402 2356	to	2399	504 045 4030	to	4099	617 813 3601	to	3699	640 289 7500	to	7599
483 486 5100	to	5199	504 166 0200	to	0599	618 840 9200	to	9299	640 289 7700	to	7999
483 632 1521	to	1599	504 240 1062	to	1399	619 551 7229	to	7299	641 170 4420	to	4499
483 632 2600	to	2799	504 805 3300	to	3499	619 859 3000	to	3099	641 318 3133	to	3199
483 849 1615	to	1699	505 893 7739	to	7799	620 073 9400	to	9499	641 378 6500	to	6999
484 174 4803	to	5299	505 893 7800	to	7999	621 614 7907	to	7930	641 383 8739	to	8799
484 323 8900	to	9199	506 124 0800	to	0999	621 614 7932	to	7999	641 877 3187	to	3299
484 680 5000	to	5038	600 645 3223	to	<b>3299</b>	621 648 8021	to	8199	641 877 3310	to	3399
484 680 5040	to	5074	601 339 1200	to	1399	621 648 8500	to	8599	642 355 8094	to	8199
484 680 5077	to	5099	601 653 5884	to	5899	621 904 8351	to	8599	642 355 8308	to	8999
485 029 4913	to	4999	601 661 7700	to	7799	621 916 1978	to	1989	642 900 0018	to	0099
486 176 0600	to	0699	601 682 5343	to	5399	622 989 8032	to	8099	643 030 6254	to	6299
486 559 7555	to	7599	601 928 1600	to	1699	623 076 9300	to	9399	644 066 0882	to	0899
486 696 3023	to	3199	602 512 2972	to	2999	623 819 5006	to	5099	644 069 0600	to	0699
488 173 7900	to	7999	602 555 2400	to	2799	623 895 8200	to	8399	644 077 7506	to	7699
488 206 4100	to	4199	602 829 7061	to	7099	623 917 0000	to	0099	644 085 8157	to	8199
488 226 0200	to	0299	603 483 9572	to	9599	623 917 0200	to	0299	644 112 9839	to	9899
488 709 3906	to	3999	603 490 7200	to	7299	624 468 5288	to	5299	644 373 9083	to	9099
488 855 8359	to	8399	603 678 7100	to	7199	624 665 3162	to	3198	644 380 1460	to	1499
489 181 8963	to	8999	603 678 7662	to	7699	625 088 6735	to	6799	644 733 4715	to	4799
489 223 2000	to	2099	603 678 7902	to	7999	625 916 9500	to	9799	644 900 9712	to	9799
489 311 1930	to	1999	603 678 8418	to	8499	625 968 8956	to	8999	644 901 0109	to	1299
489 318 6200	to	6300	603 678 8700	to	9999	627 005 3938	to	3999	644 901 1325	to	1399
489 384 0027	to	0099	604 086 0880	to	0899	627 384 3907	to	4099	644 923 6800	to	7799
489 427 0658	to	0899	604 349 1414	to	1499	627 496 7549	to	7599	644 932 4655	to	4699
489 997 5252	to	5299	604 503 7776	to	7799	627 708 3605	to	3699	645 318 7240	to	7499
490 669 5850	to	6099	605 520 9037	to	9099	627 776 2500	to	2599	645 333 1766	to	1799
490 717 7080	to	7099	605 685 4010	to	4099	628 226 3100	to	3199	645 790 8632	to	8699
490 717 7080		6099	605 988 6467	to	6499	628 814 4702	to	4799	645 821 0657	to	0699
	to										
490 793 1500	to	2099	607 689 7951	to	7960	628 851 9689	to	9699	645 930 7948	to	7999
490 886 8171	to	8199	607 728 1276	to	1299	629 510 7200	to	7299	645 975 0737	to	0762

0.40 0.40 0000		0000	005 074 0000		0000			0400	740 000 7740		7740
646 242 6200	to	6299	665 274 8208	to	8299	690 941 6000	to	6199	740 002 7710	to	7719
646 270 7639	to	7799	665 669 5400	to	5499	691 313 6383	to	6399	740 119 2275	to	2284
646 798 4000	to	4999	666 132 8226	to	8299	691 313 6600	to	6699	740 130 6688	to	6698
647 048 7035	to	7099	666 696 2209	to	2299	691 582 8003	to	8099	740 144 2780	to	2795
647 049 2900	to	2999	666 696 2309	to	2399	691 664 1800	to	1999	740 241 9049	to	9099
647 398 8300	to	8399	667 032 9300	to	9399	691 664 2400	to	2499	740 252 9265	to	9294
647 398 8481	to	8499	667 729 5529	to	5599	692 727 9362	to	9399	740 255 1718	to	1799
647 437 3000	to	4999	668 383 8400	to	8699	692 798 1800	to	1899	740 277 0366	to	0392
647 811 2188	to	2199	670 368 3400	to	3499	693 249 0779	to	0799	740 332 7658	to	7671
648 009 6057	to	6099	670 369 7336	to	7399	693 249 0877	to	1699	740 348 6641	to	6658
648 163 5300	to	5499	670 750 7169	to	7199	693 445 0566	to	0999	740 351 4790	to	4799
648 722 5283	to	5299	671 046 6200	to	6399	693 448 8500	to	8999	740 374 7416	to	7499
648 892 3164	to	3199	671 251 5448	to	5499	693 645 9583	to	9599	740 470 2420	to	2443
649 100 3989	to	3999	671 926 5600	to	5799	693 965 4200	to	4299	740 514 0300	to	0499
649 647 0370	to	0399	672 444 2000	to	2999	695 741 2906	to	2999	740 523 7432	to	7449
649 647 0522	to	0599	672 828 3410	to	3499	695 947 8518	to	8599	740 535 1555	to	1580
649 647 5237	to	5399	673 167 5776	to	5799	696 662 8247	to	8299	740 650 4104	to	4140
649 647 9100	to	9299	675 464 3700	to	3799	697 447 8285	to	8296	740 684 0620	to	0800
649 666 7800	to	8299	675 464 4000	to	4199	698 042 4816	to	4899	740 701 6105	to	6114
650 114 7707	to	7719	676 365 5958	to	5999	698 131 2138	to	2157	740 705 9790	to	9799
650 130 3400	to	3599	676 669 1024	to	1099	698 227 0000	to	0099	740 726 6400	to	6500
650 213 0406	to	0499	677 126 6734	to	6799	700 065 2570	to	2599	740 765 3306	to	3399
650 555 1749	to	1799	677 333 9979	to	9999	700 065 4800	to	4899	740 774 8434	to	8499
650 564 1900	to	1999	677 466 1088	to	1099	700 190 3350	to	3359	740 786 1885	to	1899
650 627 4212	to	4299	678 071 4500	to	4799	700 228 6048	to	6099	740 790 5989	to	5999
650 736 2043	to	2099	678 096 7531	to	7599	700 650 0452	to	0499	740 820 4854	to	7836
650 739 1540	to	1699	679 909 2578	to	2599	700 666 1323	to	1349	740 827 7578	to	7594
651 741 4415	to	4499	680 112 9565	to	9599	700 786 9106	to	9142	740 917 7490	to	7499
651 882 2800	to	2899	680 244 0903	to	0999	700 859 0744	to	0758	740 918 5531	to	5549
652 754 6317	to	6399	680 412 6046	to	6099	701 028 6780	to	6899	741 037 8528	to	8551
653 131 4945	to	4999	680 761 6800	to	6899	701 213 3900	to	3999	742 040 3300	to	3309
653 426 3300	to	3399	681 677 0540	to	0699	701 267 2000	to	3999	805 885 8411	to	8499
653 455 4874	to	4899	682 070 1029	to	1099	701 335 7312	to	7399	806 087 1100	to	1499
654 238 0000	to	0399	682 956 6280	to	6299	701 369 2005	to	2050	806 268 9275	to	9299
654 404 3065	to	3092	682 956 6490	to	6599	701 499 2260	to	2299	806 534 3400	to	3477
654 962 2900	to	3199	682 956 6700	to	6799	701 503 2247	to	2299	807 342 3283	to	3399
655 103 5081	to	5199	682 965 1178	to	1199	701 541 2271	to	2299	808 086 7100	to	7199
655 523 2600	to	2999	682 965 1201	to	1299	701 553 6557	to	6599	808 090 3440	to	3499
656 305 2448	to	2499	683 118 2389	to	2399	701 578 7460	to	7469	808 325 5161	to	5699
657 347 4438	to	4999	683 378 2000	to	2099	701 578 7475	to	7499	808 784 8000	to	8299
657 710 8100	to	8999	683 378 2117	to	2299	701 601 3457	to	3499	830 125 0672	to	0699
657 780 0985	to	0999	683 415 1200	to	1499	701 605 5913	to	5999	830 602 5800	to	5999
658 586 1400	to	1499	683 444 8159	to	8199	701 695 3982	to	3999	830 610 3700	to	3799
658 877 8000	to	8199	685 154 7780	to	7789	701 695 4148	to	4199	830 983 3500	to	3599
658 880 8000	to	8199	685 297 7645	to	7699	701 695 4227	to	4299	830 983 3635	to	3699
659 398 7300	to	7399	685 623 5264	to	5299	701 708 1741	to	1799	831 354 1387		1399
					9499					to	
659 706 8113	to	8199	685 650 9487	to		701 736 3966	to	3999	831 815 8240	to	8299
659 846 7837	to	7899	685 669 4200	to	4299	701 772 0870	to	0899	832 525 3810	to	3899
660 510 4100	to	4199	685 757 8452	to	8499	701 838 2800	to	2899	833 159 1884	to	1899
660 673 0400	to	0599	686 071 2694	to	2799	701 941 0600	to	0699	833 456 2567	to	2599
661 488 5000	to	5099	686 176 3333	to	3354	702 171 1603	to	1699	833 566 3015	to	3071
661 609 9100	to	9199	686 372 3200	to	3299	702 195 5109	to	5199	834 130 5200	to	5299
661 716 9420	to	9499	686 644 5879	to	5899	702 254 9300	to	9399	834 316 5444	to	5499
661 906 6522	to	6599	686 899 1371	to	1399	702 264 7569	to	7599	834 354 8747	to	8766
662 021 8332	to	8399	686 931 7636	to	7699	702 519 0513	to	0524	834 354 8824	to	8838
662 068 0700	to	0899	687 601 0973	to	0999	702 713 1800	to	1809	835 269 5700	to	5799
662 553 0774	to	0799	687 614 6774	to	6799	702 821 5730	to	5799	835 496 7303	to	7399
663 078 7034	to	7099	688 120 9000	to	9999	702 821 5805	to	5899	835 539 5200	to	5999
663 763 5300	to	5399	688 314 3107	to	3191	702 844 6975	to	6994	835 813 3015	to	3099
663 883 7039	to	7499	690 291 1361	to	1371	702 846 6331	to	6399	837 672 8967	to	8999
663 938 9200	to	9299	690 788 2877	to	2899	702 848 3900	to	3999	837 784 3282	to	3299
664 253 8000	to	8499	690 893 5344	to	5399	702 857 7302	to	7499	838 176 8377	to	8399
664 656 3055	to	3099	690 893 5512	to	5599	702 878 0114	to	0199	838 518 1257	to	1299
665 174 6400	to	6499	690 904 1300	to	1599	703 364 1707	to	1799	839 718 8257	to	8299
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840 323 0600											
	to	0699	861 979 7292	to	7499	905 889 7100	to	7199	919 889 5090	to	5099
840 875 6235	to	6299	862 216 6100	to	6199	906 158 1508	to	1599	919 915 2774	to	2787
840 910 0900	to	0999	862 263 9213	to	9299	906 558 8812	to	8899	920 155 4662	to	4687
841 349 5000	to	5099	862 271 0800	to	0999	906 982 2214	to	2299	920 309 9039	to	9199
841 805 7747	to	7899	862 271 5000	to	5099	907 725 8500	to	8599	920 771 5321	to	5399
841 805 7944	to	8099	863 871 5138	to	5199	907 815 0216	to	0257	920 857 5500	to	5899
842 226 0685	to	0695	863 949 5300	to	5399	908 622 4225	to	4235	920 864 3480	to	3499
	to	4699			8299	908 936 9254	to	9299		to	4599
842 685 4600			864 088 8200	to					920 963 4567		
842 685 4742	to	4999	864 426 3972	to	3999	909 066 4494	to	7499	921 333 7400	to	7499
842 860 0300	to	0399	864 520 6117	to	6136	909 067 7400	to	7499	921 477 3762	to	3799
842 898 5582	to	5599	865 151 0526	to	0599	909 100 1787	to	1799	922 278 1048	to	1399
843 062 7100	to	7199	865 500 4034	to	4099	909 100 1900	to	2099	922 280 2019	to	2099
843 077 6288	to	6299	865 883 6082	to	6099	909 355 0422	to	0499	922 280 2233	to	2299
843 077 6378	to	6399	866 004 3000	to	3999	909 568 8900	to	9099	922 773 0459	to	0499
843 758 5769	to	5778	866 442 4100	to	4899	909 568 9300	to	9499	923 032 7000	to	7399
843 786 2554	to	2699	867 366 9108	to	9118	909 725 7307	to	7399	923 045 3630	to	3699
845 656 8165	to	8199	867 633 7403	to	7499	909 833 0947	to	0999	923 484 3600	to	3699
845 727 2100	to	2199	867 737 5623	to	5699	910 219 8631	to	8699	923 493 9403	to	9599
845 746 2618	to	2635	868 169 4529	to	4599	910 265 1100	to	1199	923 493 9681	to	9699
846 390 7531	to	7599	868 173 8400	to	8599	910 471 7273	to	7299	923 604 4424	to	4499
846 918 0572	to	0599	868 514 9000	to	9099	910 536 2505	to	2599	923 810 7800	to	8299
847 237 7690	to	7699	868 566 9200	to	9299	910 958 7499	to	7599	924 252 1200	to	1299
847 284 2481	to	2499	869 200 0000	to	9999	911 140 1000	to	2199	924 252 1400	to	1499
847 374 7055	to	7065	869 387 1150	to	1199	911 245 2545	to	2599	924 533 0711	to	0799
847 374 7055	to	7065	869 505 3500	to	3599	911 268 9077	to	9099	924 533 2343	to	2399
847 636 5304	to	5399	869 523 7033	to	7099	911 400 8948	to	8999	924 533 2428	to	2499
847 700 5447	to	5499	869 566 6150	to	6167	911 508 1620	to	1799	924 685 1957	to	1999
847 723 7500	to	7599	869 800 0000	to	999 9999	911 509 9310	to	9399	924 946 6300	to	6699
849 485 3427	to	3499	870 054 4814	to	4899	911 523 3000	to	3999	925 333 5900	to	6099
849 520 9850	to	9899	870 491 4812	to	4849	912 057 9922	to	9999	925 336 2300	to	2399
849 608 1357	to	1399	870 536 5820	to	5829	912 882 0563	to	0899	926 432 5907	to	5999
849 792 2600	to	2699	870 541 7167	to	7239	913 605 2218	to	2299	926 436 3600	to	3699
850 546 1862	to	1899	870 575 8155	to	8999	913 709 2429	to	2499	927 765 6257	to	6299
851 143 6826	to	6844	870 589 0485	to	0494	913 818 3501	to	3999	928 197 8100	to	8199
851 209 9880	to	9899	870 691 7060	to	7099	914 063 4300	to	4399	928 197 8283	to	8299
851 928 9221	to	9299	872 028 4850	to	4899	914 346 7621	to	7644	928 856 2059	to	2068
852 589 6560	to	6599	872 029 9306	to	9399	914 453 1366	to	1399	930 219 1722		1799
					0700	014 400 1000				to	7010
853 049 3646	to	3699	872 078 3709	to	3799	914 529 6185	to	6299	930 335 7810	to	7819
	to to		872 078 3709			914 529 6185				to	
854 304 4089	to	4999	872 078 3709 872 100 0445	to	0459	914 529 6185 914 896 4658	to	4699	931 097 9259	to to	9299
854 304 4089 854 529 2200	to to	4999 2299	872 078 3709 872 100 0445 <b>900 556 4178</b>	to to	0459 <b>4199</b>	914 529 6185 914 896 4658 915 187 8774	to to	4699 8779	931 097 9259 931 156 1502	to to to	9299 1579
854 304 4089 854 529 2200 854 532 0000	to to to	4999 2299 2999	872 078 3709 872 100 0445 <b>900 556 4178</b> 900 845 0044	to to	0459 <b>4199</b> 0099	914 529 6185 914 896 4658 915 187 8774 915 300 2783	to to to	4699 8779 2799	931 097 9259 931 156 1502 931 156 1600	to to to	9299 1579 1625
854 304 4089 854 529 2200 854 532 0000 855 001 6204	to to to	4999 2299 2999 6249	872 078 3709 872 100 0445 <b>900 556 4178</b> 900 845 0044 900 936 0217	to to to	0459 <b>4199</b> 0099 0299	914 529 6185 914 896 4658 915 187 8774 915 300 2783 915 546 6822	to to to	4699 8779 2799 6999	931 097 9259 931 156 1502 931 156 1600 931 156 1671	to to to to	9299 1579 1625 1699
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854 304 4089 854 529 2200 854 532 0000 855 001 6204 855 319 9364 855 361 3390	to to to to to	4999 2299 2999 6249 9399 3399	872 078 3709 872 100 0445 <b>900 556 4178</b> 900 845 0044 900 936 0217 900 936 0435 901 058 5255	to to to to to to	0459 <b>4199</b> 0099 0299 0499 5280	914 529 6185 914 896 4658 915 187 8774 915 300 2783 915 546 6822 915 646 5183 915 671 3963	to to to to to	4699 8779 2799 6999 5199 3980	931 097 9259 931 156 1502 931 156 1600 931 156 1671 932 506 6400 932 732 1796	to to to to to to	9299 1579 1625 1699 6599 1799
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854 304 4089 854 529 2200 854 532 0000 855 001 6204 855 319 9364 855 361 3390 856 226 0490 856 656 5800 856 752 0200	to to to to to to	4999 2299 2999 6249 9399 3399 0499 5999	872 078 3709 872 100 0445 <b>900 556 4178</b> 900 845 0044 900 936 0217 900 936 0435 901 058 5255 901 273 1082 901 287 5143 901 291 2789	to to to to to to to to to	0459 <b>4199</b> 0099 0299 0499 5280 1099 5199 2799	914 529 6185 914 896 4658 915 187 8774 915 300 2783 915 546 6822 915 646 5183 915 671 3963 915 671 3982 915 675 2217 916 440 3377	to to to to to to	4699 8779 2799 6999 5199 3980 3999 2299 3399	931 097 9259 931 156 1502 931 156 1600 931 156 1671 932 506 6400 932 732 1796 932 827 9026 932 957 2300 933 060 6160	to to to to to to to	9299 1579 1625 1699 6599 1799 9099 2399 6189
854 304 4089 854 529 2200 854 532 0000 855 001 6204 855 319 9364 855 361 3390 856 226 0490 856 656 5800 856 752 0200 857 111 1352	to to to to to to to	4999 2299 2999 6249 9399 3399 0499 5999 0299	872 078 3709 872 100 0445 <b>900 556 4178</b> 900 845 0044 900 936 0217 900 936 0435 901 058 5255 901 273 1082 901 287 5143 901 291 2789 901 525 7122	to	0459 <b>4199</b> 0099 0299 0499 5280 1099 5199 2799 7199	914 529 6185 914 896 4658 915 187 8774 915 300 2783 915 546 6822 915 646 5183 915 671 3963 915 671 3982 915 675 2217	to to to to to to to	4699 8779 2799 6999 5199 3980 3999 2299 3399 6399	931 097 9259 931 156 1502 931 156 1600 931 156 1671 932 506 6400 932 732 1796 932 827 9026 932 957 2300 933 060 6160 933 387 2541	to to to to to to to to	9299 1579 1625 1699 6599 1799 9099 2399 6189 2561
854 304 4089 854 529 2200 854 532 0000 855 001 6204 855 319 9364 855 361 3390 856 226 0490 856 656 5800 856 752 0200	to to to to to to to to	4999 2299 2999 6249 9399 3399 0499 5999 0299 1399 3499	872 078 3709 872 100 0445 <b>900 556 4178</b> 900 845 0044 900 936 0217 900 936 0435 901 058 5255 901 273 1082 901 287 5143 901 291 2789 901 525 7122 902 089 1253	to	0459 4199 0099 0299 0499 5280 1099 5199 2799 7199 1299	914 529 6185 914 896 4658 915 187 8774 915 300 2783 915 546 6822 915 646 5183 915 671 3963 915 671 3982 915 675 2217 916 440 3377	to to to to to to to	4699 8779 2799 6999 5199 3980 3999 2299 3399	931 097 9259 931 156 1502 931 156 1600 931 156 1671 932 506 6400 932 732 1796 932 827 9026 932 957 2300 933 060 6160	to to to to to to to to	9299 1579 1625 1699 6599 1799 9099 2399 6189 2561 4199
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854 304 4089 854 529 2200 854 532 0000 855 001 6204 855 319 9364 855 361 3390 856 226 0490 856 656 5800 856 752 0200 857 111 1352 857 279 3450	to to to to to to to to	4999 2299 2999 6249 9399 3399 0499 5999 0299 1399 3499	872 078 3709 872 100 0445 <b>900 556 4178</b> 900 845 0044 900 936 0217 900 936 0435 901 058 5255 901 273 1082 901 287 5143 901 291 2789 901 525 7122 902 089 1253	to t	0459 4199 0099 0299 0499 5280 1099 5199 2799 7199 1299	914 529 6185 914 896 4658 915 187 8774 915 300 2783 915 546 6822 915 646 5183 915 671 3963 915 671 3982 915 675 2217 916 440 3377 916 670 6352 916 682 5300	to to to to to to to to to	4699 8779 2799 6999 5199 3980 3999 2299 3399 6399 5399	931 097 9259 931 156 1502 931 156 1600 931 156 1671 932 506 6400 932 732 1796 932 827 9026 932 957 2300 933 060 6160 933 387 2541 933 760 3609	to	9299 1579 1625 1699 6599 1799 9099 2399 6189 2561 4199
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### Missing, Lost, or Stolen Canadian Money Order Forms

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753 194 311	to	4 370	763 178 631	to	8 660	773 348 739	to	8 940	801 349 801	to	9 830
753 620 378	to	0 400	763 506 001	to	6 060	773 348 739	to	8 940	801 676 681	to	7 100
754 013 917	to	3 940	763 522 141	to	2 470	773 575 891	to	5 950	802 967 821	to	7 940
754 161 061	to	1 120	763 717 694	to	7 800	773 852 971	to	3 030	803 217 601	to	7 780
754 358 445	to	8 610	763 826 461	to	6 520	775 373 449	to	3 460	803 729 731	to	9 850
754 410 451	to	0 660	763 900 460	to	0 471	789 257 191	to	7 250	803 747 402	to	7 520
754 438 393	to	8 410	763 900 479	to	0 530	790 448 020	to	8 460	804 138 181	to	8 420
754 493 109	to	3 130	763 917 271	to	7 750	790 597 485	to	7 530	804 428 224	to	8 250
754 664 182	to	4 220	764 125 801	to	5 860	790 911 883	to	1 900	804 682 411	to	2 710
754 816 377	to	6 470	764 284 525	to	4 560	791 057 441	to	7 550	805 272 525	to	2 540
755 487 421	to	7 600	764 526 241	to	6 330	791 239 081	to	9 290	805 523 445	to	3 460
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755 790 020	to			to		791 387 971	to	8 030	806 452 907	to	2 980
755 791 730	to	1 800	764 984 371	to	4 850	791 447 521	to	7 850	806 744 781	to	4 850
755 926 951	to	7 070	765 003 667	to	3 680	791 451 151	to	1 240	806 982 181	to	2 300
755 934 332	to	4 510	765 042 517	to	2 540	791 500 009	to	0 470	807 764 791	to	4 910
755 957 701	to	8 000	765 194 728	to	4 970	791 771 431	to	1 490	808 089 931	to	9 960
755 962 981	to	3 280	765 387 365	to	7 450	792 004 293	to	4 320	808 656 423	to	6 450
756 035 371	to	5 490	765 541 801	to	2 100	792 018 379	to	8 420	808 753 771	to	3 800
756 301 257	to	1 290	765 638 461	to	8 970	792 070 621	to	0 740	809 189 001	to	9 010
756 371 565	to	1 580	765 647 101	to	7 190	792 145 211	to	5 230	809 886 879	to	6 930
756 876 031	to	6 120	765 813 781	to	4 029	792 391 381	to	1 620	809 890 489	to	0 500
756 876 151	to	6 240	765 879 314	to	9 390	792 452 779	to	2 790	810 323 734	to	3 760
756 970 129	to	0 140	765 954 001	to	4 030	792 772 728	to	2 770	810 367 116	to	7 140
757 059 613	to	9 630	766 120 286	to	0 320	792 903 511	to	3 990	810 526 351	to	6 500
757 039 013											
	to	8 560	766 125 716	to	5 750	793 282 518	to	2 533	810 806 911	to	6 940
757 086 209	to	6 240	766 158 824	to	8 840	794 041 831	to	2 040	810 807 211	to	7 240
757 240 591	to	0 650	766 388 433	to	8 460	794 397 709	to	7 780	811 423 021	to	3 110
757 277 371	to	7 700	766 509 421	to	9 660	794 581 741	to	2 040	811 517 221	to	7 239
757 291 591	to	2 730	766 572 901	to	3 020	794 592 122	to	2 150	811 721 101	to	1 130
757 964 251	to	4 280	766 748 500	to	8 521	795 032 251	to	2 340	812 025 721	to	5 900
758 067 001	to	7 090	767 024 341	to	4 370	795 796 291	to	6 350	812 093 073	to	3 130
758 105 221	to	5 250	767 326 471	to	6 590	796 070 139	to	0 160	812 100 821	to	0 840
758 324 941	to	5 000	767 332 561	to	2 950	796 143 151	to	3 630	812 465 251	to	5 610
758 593 628	to	3 650	768 009 841	to	9 960	796 159 725	to	9 740	812 918 341	to	8 670
758 709 038	to	9 060	768 011 489	to	1 520	796 169 306	to	9 340	812 918 701	to	8 760
758 744 101	to	4 160	768 177 980	to	7 990	796 373 406	to	3 430	813 050 491	to	0 520
758 850 883	to	0 900	768 391 081	to	1 170	796 602 961	to	3 050	813 073 171	to	3 200
758 860 951	to	1 550	768 661 569	to	1 650	796 708 441	to	8 500	813 398 476	to	8 550
759 152 851	to	2 880	769 000 051	to	0 080	796 886 281	to	6 430	813 713 971	to	4 000
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759 740 941	to			to		796 901 701	to			to	
760 004 596	to	4 610	769 159 081	to	9 178	796 975 466	to	5 590	814 789 330	to	9 349
760 118 191	to	8 250	769 737 496	to	7 510	797 272 917	to	2 950	814 984 656	to	4 680
760 155 001	to	5 090	769 778 491	to	8 730	797 519 441	to	9 460	815 016 020	to	
760 378 002	to	8 020	769 827 331	to	7 450	797 519 731	to	0 240	815 199 410	to	9 420
760 692 722	to	2 749	770 216 071	to	6 100	797 535 181	to	5 330	815 240 491	to	0 520
761 055 460	to	5 480	770 723 281	to	3 400	797 646 151	to	6 180	815 755 591	to	5 620
761 169 781	to	9 810	770 790 451	to	0 480	798 040 053	to	0 080	815 755 622	to	5 650
761 504 941	to	5 120	770 915 150	to	5 490	798 055 813	to	5 830	815 806 381	to	6 680
761 516 836	to	6 910	771 455 551	to	5 610	798 055 891	to	5 950	816 126 834	to	6 870
761 613 588	to	3 600	771 609 661	to	9 690	798 326 371	to	6 520	816 156 721	to	6 780
761 688 631	to	8 690	771 932 551	to	2 580	798 339 167	to	9 210	816 580 903	to	0 920
761 805 199	to	5 240	772 057 224	to	7 440	798 562 411	to	2 440	816 945 571	to	5 600
761 826 106	to	6 120	772 162 660	to	3 070	798 632 461	to	2 490	817 253 011	to	3 280
761 881 171	to	1 560	772 718 615	to	8 640	798 807 151	to	7 510	817 763 881	to	4 060
761 975 641	to	5 670	772 940 140	to	0 160	798 944 761	to	5 030	818 330 562	to	0 610
		5 895			0 100			8 640			9 670
761 975 886	to		772 970 886	to		799 118 616	to		818 459 641	to	
762 304 144	to	4 170	773 009 419	to	9 430	799 133 191	to	3 220	818 926 273	to	6 320
762 324 931	to	4 960	773 112 031	to	2 060	799 177 626	to	7 650	818 950 351	to	0 380
762 439 261	to	9 290	773 125 387	to	5 410	799 854 751	to	5 200	818 962 492	to	2 530
762 524 158	to	4 220	773 179 320	to	9 410	800 044 320	to	4 410	819 032 341	to	2 730
762 584 872	to	4 970	773 202 989	to	3 140	800 211 901	to	2 440	819 127 054	to	7 080
762 593 431	to	3 460	773 208 991	to	9 290	800 427 530	to	7 540	819 278 540	to	8 670

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819 544 681	to	4 740	822 900 991	to	1 020	826 582 951	to	3 430	828 732 331	to	2 390	
819 928 441	to	8 650	822 925 951	to	6 100	826 720 201	to	0 230	828 807 781	to	7 840	
820 034 406	to	4 430	823 284 931	to	4 990	827 005 671	to	5 830	828 830 952	to	0 963	
820 070 761	to	1 540	823 293 031	to	3 210	827 287 861	to	7 950	828 939 781	to	0 050	
820 191 342	to	1 360	823 556 011	to	6 100	827 291 502	to	1 520	829 002 721	to	2 870	
820 274 856	to	4 880	824 078 341	to	8 370	827 575 381	to	5 470	829 005 301	to	5 540	
820 600 171	to	0 230	824 156 325	to	6 340	827 609 085	to	9 100	829 080 241	to	0 330	
821 172 241	to	2 360	824 511 252	to	1 270	827 619 811	to	9 840	829 160 986	to	1 000	
821 229 661	to	9 720	824 588 281	to	8 370	827 883 511	to	3 600	829 176 841	to	6 930	
821 229 743	to	9 780	825 140 397	to	0 460	828 160 441	to	0 530	829 471 561	to	1 590	
821 903 731	to	3 910	825 409 651	to	9 680	828 376 201	to	6 260	829 561 065	to	1 080	
821 927 841	to	7 850	825 472 171	to	2 200	828 441 602	to	1 630	829 566 481	to	6 510	
822 505 801	to	5 830	826 042 898	to	2 920	828 539 316	to	9 340	829 569 931	to	9 960	

6 670

- Criminal Investigations Group, Postal Inspection Service, 2-10-11

9 3 7 0

### Verifying U.S. Postal Service Money Orders

826 226 644

3 470

**Pull-Out Information** 

822 703 442

Follow these steps to cash a Postal Service™ money order:

- Check that the amount does not exceed the legal limit: \$1,000 for domestic, and \$700 for international postal money orders.
- 2. Check that the proper security features are present:
  - When held to the light, a watermark of Benjamin Franklin is repeated from top to bottom on the left side.
  - When held to the light, a dark line (security thread) runs from top to bottom with the word "USPS" repeated.
  - There should be no discoloration around the dollar amounts, which might indicate the amounts were changes.

These appear in Postal Service Notice 299, *U.S. Postal Money Order Reference Card*, or online at <a href="http://www.usps.com/missingmoneyorders/security.htm">http://www.usps.com/missingmoneyorders/security.htm</a>.

3. If the money order seems suspicious, call the U.S. Postal Service Money Order Verification System at 866-459-7822.

Please provide this information to local banks and retailers, as they also receive Postal Service money orders for cashing.

Special Services,Channel Access, 2-10-11

### Counterfeit Canadian Money Order Forms

### **Do Not Cash**

828 539 341

To be posted and used by retail window employees. As directed, destroy previous notices. Destroy all interim notices when the numbers listed appear in the *Postal Bulletin*.

671,819,086	686,794,382
676,612,640	686,794,426
677,891,039	686,794,427
678,282,493	686,794,431
678,916,031	687,262,502
679,552,215	687,262,503
679,694,334	687,262,525
679,751,983	687,262,526
679,800,207	687,287,578
681,130,536	687,287,581
681,844,376	687,287,582
683,594,542	694,063,898
684,683,610	694,063,899
686,619,878	694,063,980
686,619,886	701,321,725
686,619,887	

Criminal Investigations Group,
 Postal Inspection Service, 2-10-11

# Toll-Free Number Available to Verify Canadian Money Orders

The Canada Post Corporation is now providing a toll-free number that cashing agents can call to verify the validity of Canadian Postal Money Orders. The number is 800-563-0444.

This toll-free number is printed on the back of the Canadian Postal Money Orders.

Criminal Investigations Group,
 Postal Inspection Service, 2-10-11

### Other Information

### Overseas Military/Diplomatic Mail

Mail addressed to military and diplomatic post offices overseas is subject to certain conditions or restrictions of mailing regarding content, preparation, and handling. The APO/FPO/DPO table below outlines these conditions by APO/FPO/DPO ZIP Codes™ through the use of footnoted mailing restrictions codes (see the <u>Restrictions</u> page following the table).

Acceptance clerks should use the table with the integrated retail terminal (IRT) or POS ONE terminal to determine which APO/FPO/DPO ZIP Codes are active and

which conditions of mailing apply. Acceptance clerks may contact the Military Postal Service Agency with any questions regarding APO/FPO/DPO ZIP Codes, toll free, at 800-810-6098, Monday-Friday, 0730-1600 ET.

For Express Mail Military Service (EMMS) availability, all acceptance clerks must refer to the local hardcopy EMMS directory.

The entry under "Changes" appears in bold in the APO/FPO/DPO table starting below.

### Changes

APO/FPO/DPO	Action	Effective Date	See Restrictions
APO AE 09821	Add N	02/10/11	A-A1-B-F-N-R-V-Z1

We have eliminated "Not Active" entries from the table below to save space and paper.

### APO/FPO/DPO Table

APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions
09002	A1-B-C-D-M-R-U	09068	A1-B-C-D-U-Z1	09154	A1-B-C-D-M-R-U	09308	A-A1-B-C1-E2-F-H1-M-
09003	A1-B-C-D-M-P-R-U	09069	A-A1-B-C-D-U-V	09172	A1-B-C-D-M-R-U		R-V-Z1
09004	A1-B-C-D-M-R-U	09075	A1-B-C-D-M-R-U	09173	A1-B-C-D-M-R-U	09309	A-A1-B-C1-E2-F-H1-M-
09005	A1-B-C-D-M-P-R-U	09079	A1-B-C-D-M-R-U	09177	A1-B-C-D-M-R-U	00010	R-R1-V-Z1
09006	A1-B-C-D-M-R-U	09081	A1-B-C-D-M-R-U	09180	A1-B-C-D-M-R-U	09310	A-A1-B-C1-E2-F-H1-M- R-V-Z1
09007	A1-B-C-D-M-R-U	09086	A1-B-C-D-M-R-U	09186	A1-B-C-D-M-R-U	09311	A-A1-B-C1-E2-F-H1-M-
09008	A-A1-B-C-D-M-P-R-U	09088	A1-B-C-D-M-R-U	09211	A1-B-C-D-M-P-R-U	09311	R-V-Z1
09009	A1-B-C-D-F1-M-R-U	09090	A1-B-C-D-M-P-R-U	09213	A1-B-C-D-F1-M-R-U	09312	A-A1-B-C1-E2-F-H1-R-
09011	A1-B-C-D-M-R-U	09092	A1-B-C-D-M-R-U	09214	A1-B-C-D-F1-M-R-U		R1-U2-V-Z1
09012	A1-B-C-D-F-F1-M-R-U	09094	A1-B-C-D-F-F1-M-P-R	09226	A1-B-C-D-F1-M-R-U	09313	A-A1-B-C1-E2-F-H1-M-
09013		09095	A1-B-C-D-M-R-U	09227	A1-B-C-D-F1-M-R-U		R-R1-V-Z1
	Z1	09096	A1-B-C-D-M-R-U	09229	A1-B-C-D-M-R-U	09314	A-A1-B-C1-E2-F-H1-M-
09014	= = = =	09099	A1-B-C-D-M-R-U	09237	A1-B-C-D-M-R-U-V		R-R1-V-Z1
09020		09100	A1-B-C-D-M-R-U	09245	A1-B-C-D-M-R-U	09315	A-A1-B-C1-E2-F-H1-M- N-R-R1-V-Z1
09021	A1-B-C-D-F1-M-R-U	09102	A1-B-C-D-M-R-U	09250	A1-B-C-D-M-R-U	00316	A-A1-B-C1-E2-F-H1-M-
09028	= = = =	09103	A1-B-C-D-U	09261	A1-B-C-D-F1-M-R-U-V	03310	R-R1-U2-V-Z1
09033	= = = =	09104	A1-B-C-D-F1-M-R-U	09263	A1-B-C-D-M-R-U	09317	A-A1-B-C1-E2-F-H1-M-
09034		09107	A1-B-C-D-M-R-U	09264	A1-B-C-D-M-R-U		R-R1-V-Z1
09038	= = = =	09112	A1-B-C-D-M-R-U	09265	A1-B-C-D-F1-M-N-R-U	09320	A-A1-B-C1-E2-F-H1-M-
09042	= = = =	09114	A1-B-C-D-M-R-U	09267	A1-B-C-D-M-R-U		R-R1-V-Z1
09046		09123	A1-B-C-D-F1-M-R-U	09301	A-A1-B-C1-E2-F-H1-M-	09321	A-A1-B-C1-E2-F-H1-M-
09049	= = = =	09126	A1-B-C-D-F-F1-M-P-R		R-R1-V-Z1		R-R1-V-Z1
09051	A1-B-C-D-M-R-U	09128	A1-B-C-D-M-R-U	09302	A-A1-B-C1-F-F1-M-N- V-Z-Z1	09327	A-A1-B-C1-E2-F-H1-M- R-R1-V-Z1
09053		09131	A1-B-C-D-M-R-U	09304	. – – :	09328	A-A1-B-C1-E2-F-H1-R-
09054	= • = •	09136	A1-B-C-D-F1-M-R	09304	R-V-Z1	09320	R1-V-Z1
09055	A1-B-C-D-F-M-R-R1-U-V	09137	A1-B-C-D-F1-M-R-U	09305	A-A1-B-C1-E2-F-H1-M-	09330	A-A1-B-C1-E2-F-H1-M-
09058	•	09138	A1-B-C-D-M-R-U		R-R1-V-Z1		R-R1-V-Z1
09059		09139	A1-B-C-D-M-R-U	09306	A-A1-B-C1-E2-F-H1-R-	09331	A-A1-B-C1-E2-F-H1-M-
09060	= • = •	09140	A1-B-C-D-M-R-U		R1-U2-V-Z1		R-R1-V-Z1
09063	= = =	09142	A1-B-C-D-F-F1-P-R-U	09307	A1-B-N-V-Z1	09332	A-A1-B-C1-E2-F-H1-M-
09067	= - =	09143	A1-B-C-D-M-R-U				R-R1-V-Z1

APO/		APO/		APO/		APO/	
FPO/	See	FPO/	See	FPO/	See	FPO/	See
DPO	Restrictions	DPO	Restrictions	DPO	Restrictions	DPO	Restrictions
09333	A-A1-B-C1-E2-F-H1-M- R-R1-V-Z1	09374	A-A1-B-C1-E2-F-H1-M- R-V-Z1	09511	A1-B-V A1-B-F-F1-R-R1-V		A1-B-C-F-U A1-B-C-F-U
09334	A-A1-B-C1-E2-F-H1-M-	09375	A-A1-B-C1-E2-F-H1-M-		A1-B-F-F1-R-R1-V		A1-B-C-F-U
	R-R1-V-Z1		R-V-Z1		A1-B-F-F1-R-R1-V		A1-B-C-F-U-V
09336	A-A1-B-C1-E2-F-H1-R-	09376	A-A1-B-C1-E2-F-H1-M-		A1-B-F-F1-R-R1-V		A1-B-C-F-U
	R1-U2-V-Z1		R-R1-V		A1-B-F-F1-R-R1-V		A1-B-B2-C-D-F-F1-M-
09337	A-A1-B-C1-E2-F-H1-M- R-R1-V-Z1	09377	A-A1-B-C1-E2-F-H1-M- R-R1-V		A1-B-F-F1-R-R1-V		R-U-U1-U2-U3-V-Z1
09338	A-A1-B-C1-E2-F-H1-M-	09378	A-A1-B-C1-E2-F-H1-M-	09545	A1-B-V		A1-B-C-F-U
	R-R1-U2-V-Z1		R-R1-U2-V-Z1	09549	A1-B-V		A1-B-M-N-R-U
09339	A-A1-B-C1-E2-F-H1-M- N-R-R1-V-Z1	09380	A-A1-B-C1-E2-F-H1-M- R-R1-V-Z1		A1-B-F-F1-R-R1-V		A1-B-M-R-U A1-B-C-F-F1-U
00340	A-A1-B-C1-F-R-V	00383	A-A1-B-C1-E2-F-H1-M-		A1-B-F-F1-R-R1-V A1-B-F-F1-R-R1-V		A1-B-N-R-U
	A-A1-B-C1-E2-F-H1-M-	03302	R-R1-V-Z1		A1-B-F-F1-R-R1-V		A1-B-N-U-V-Z1
03042	R-R1-V-Z1	09383	A-A1-B-C1-E2-F-H1-M-		A1-B-F-F1-R-R1-V		A1-B-N-U-Z1
09343	A-A1-B-C1-F-M-N-V-Z1		R-R1-V-Z1		A1-B-F-F1-R-R1-V		A-A1-B-B2-C-C1-D-F-J-
09344	A-A1-B-C1-E2-F-H1-M-	09384	A-A1-B-C1-E2-F-H1-M-		A1-B-F-F1-R-R1-V		L-M-N-R-R1-T-V-Z1
	R-R1-V-Z-Z1		R-R1-V-Z1		A1-B-V	09702	A1-B-C-C1-F1-M-R-R1-
09347	A-A1-B-C1-E2-F-H1-M-	09387	A-A1-B-C1-E2-F-H1-M-		A1-B-F-F1-R-R1-V		U
	R-R1-V-Z1	00201	R-V		A1-B-F-F1-R-R1-V		A1-B-C-F1-U
09348	-	09391	A-A1-B-C1-E2-F-H1-M- R-R1-V-Z1		A1-B-F-F1-R-R1-V		A1-B-C-V
00250	R-R1-U2-V-Z1 A-A1-B-C1-E2-F-H1-M-	09393	A-A1-B-C1-E2-F-H1-M-		A1-B-F-F1-R-R1-V		A1-B-U
09350	R-R1-V-Z1	00000	R-R1-V-Z1		A1-B-F-F1-R-R1-V		A1-B-C-N-R-U-V
09351	A-A1-B-C1-E2-F-H1-M-	09394	A-A1-B-C1-E2-F-F1-H1-		A1-B-F-F1-R-R1-V		A1-B-C-J-M-N-R-U-V
00001	R-V-Z1		M-N-R-R1-V-Z1		A1-B-V	09708	
09352	A-A1-B-C1-E2-F-H1-M-	09396	A-A1-B-C1-E2-F-H1-M-		A1-B-F-F1-R-R1-V		A1-B-F1
	R-R1-V-Z1		R-R1-U2-V-Z1		A1-B-F-F1-R-R1-V	09710	A1-B-C-C1-F1-M-N-R-
09353	A-A1-B-C1-E2-F-H1-M-	09397	A-A1-B-C1-E2-F-F1-H1-		A1-B-F-F1-R-R1-V	00711	R1-U
	R-R1-V-Z1	00400	M-R-R1-S-T-V-Z-Z1		A1-B-F-F1-R-R1-V		A1-B-F1-N-R-Z1 A1-B-C-F1-R
09354	A-A1-B-C1-E2-F-H1-M- R-R1-V-Z1		A-A1-B-C-F-R-R1-U3-W A1-B-C-C1-M-R-U	09586	A1-B-F-F1-R-R1-V		A1-B-C-C1-F1-M-R-R1-
09355	A-A1-B-C1-E2-F-H1-M-	09403	A1-B-C-C1-M-R-U	09587	A1-B-F-F1-R-R1-V	03714	U
03033	R-R1-V-Z1		A1-B-C-C1-R-U-V	09588	A1-B-V	09715	A1-B-F1-M-R
09356	A-A1-B-C1-E2-F-H1-M-	09454	A1-B-C-C1-M-R-U-V	09589	A1-B-V	09716	A1-B-C-D-M-N-R-U-V
	R-R1-V-Z1		A1-B-C-C1-H-H1-M-R-	09590	A1-B-V	09717	A-A1-B-M-R-V-W
09357	A-A1-B-C1-E2-F-H1-M-	00 100	Z1	09591	A1-B-F-F1-R-R1-V	09718	A1-B-F-I-M-N-R-U-V-Z
	R-R1-V-Z1	09459	A1-B-C-C1-M-R-U	09593	A1-B-V	09719	A1-B-C-D-M-R-U-V
09359	-	09461	A1-B-C-C1-M-P-R-U	09594	A1-B-V	09720	A1-B-M-R-U-V
00060	R-R1-V-Z1 A1-B-V	09463	A1-B-C-C1-R-U	09596	A1-B-V	09721	A1-B-N-R-U-V-Z1
	A-A1-B-C1-E2-F-H1-M-	09464	A1-B-C-C1-R-U	09599	A1-B-F-F1-R-R1-V	09722	A-A1-B-F-N-Q-V-Z-Z1
09303	R-R1-V-Z1	09468	A1-B-C-C1-M-R-U	09602	A1-B-C-F-F1-N-R-U	09723	A1-B-M-N-R-U-V-Z1
09364	A-A1-B-C1-E2-F-H1-M-	09469	A1-B-C-C1-R-U		A1-B-C-F-F1-R-U-V	09724	A1-B-C-C1-F1-M-R-R1-
	N-R-R1-V-Z1	09470	A1-B-C-C1-M-R-U		A1-B-C-F-F1-P-R-U-V		U
09365	A-A1-B-C1-E2-F-H1-M-	09494	A1-B-C-C1-M-R-U		A1-B-C-D-M-R-U-V		A1-B-M-N-R-U-V
	R-R1-V-Z1	09496	A1-B-C-C1-R-U-V		A1-B-C-D-M-R-U-V	09727	A-A1-B-B2-C-C1-D-F-J-
09366	A-A1-B-C1-E2-F-H1-M- R-R1-V-Z1	09498	A1-B-C-C1-F-F1-F2-J- L-N-R-R1-T-V-Z1	09607	A-A1-B-C-F-F1-M-R- R1-U-U3-V-W	09728	L-M-N-R-R1-T-V-Z1 A-A1-B-B2-C-C1-F-J-L-
09368	A-A1-B-C1-E2-F-H1-M-	09501	A1-B-V	09608	A1-B-C-F-N-U-V		N-R-R1-T-V-Z1
	N-R-V-Z1		A1-B-V	09609	A1-B-C-F-U	09729	A1-B-C-F-N-R-R1-U-V
09369	A-A1-B-C1-E2-F-H1-M- R-R1-V		A1-B-V		A1-B-C-F-F1-M-R-U-V	09730	A-B-B2-C-C1-F-J-L-M- N-R-R1-T-V-Z1
09370	A-A1-B-C1-E2-F-H1-M-		A1-B-V		A1-B-C-F-U-V	09731	A-B-B2-C-C1-F-J-L-M-
03010	R-R1-V-Z1		A1-B-V		A1-B-C-F-U	33.31	N-R-R1-T-V-Z1
09371	A-A1-B-C1-E2-F-H1-M-		A1-B-V		A1-B-C-F-U	09732	A1-B-N-V-Z1
	R-V		A1-B-V		A1-B-C-F-U	09733	A1-B-N-V
09372	A-A1-B-C1-E2-F-H1-M-		A1-B-V		A1-B-C-F-U	09734	A-A1-B-C-C1-F-J-L-M-
00075	R-R1-V		A1-B-V		A1-B-C-F-U		N-R-R1-T-V-Z1
09373	A-A1-B-C1-E2-F-H1-M- R-R1-V	09510	A-A1-B-C1-E2-F-H1-M- R-R1-V-Z1		A1-B-C-F-U A1-B-C-F-U	09735	A1-B-N-V-Z1
1	11 111 V	I	11 111 V <u>~</u> I	09024	A1-D-U-F-U		

APO/		APO/		APO/		APO/	
FPO/	See	FPO/	See	FPO/	See	FPO/	See
DPO	Restrictions	DPO	Restrictions	DPO	Restrictions	DPO	Restrictions
09736	A-A1-B-B2-C-C1-D-F-J-	09813	A-A1-B-B2-C1-E2-E3-F-	09870	A-A1-B-C1-E2-F-H1-M-		A-A1-B-U
09737	L-M-N-R-R1-T-V-Z1	00014	J-L-N-R-R1-T-V-Z1 A1-B-E2-E3-F-F1-I-N-R-	00000	R-R1-U-V-Z1 A-A1-B-C1-E2-F-H1-R-		A-A1-B-V
09737	A-A1-B-B2-C-C1-F-J-L- M-N-R-R1-T-V-W-Y-Z1	09614	U-V-Z-Z1	09000	R1-U-V-Z1		A-A1-B-J-L-N-U
09738	A-A1-B-B2-C-C1-D-F-J-	09815	A-A1-B-C1-E2-F-H1-M-	09890	A1-B-E2-F-H1-N-R-R1-		A-A1-B-U
	L-M-N-R-R1-T-V-Z1		R-R1-V-Z1		U2-V-Z1		A-A1-B-U A-A1-B-U
09739	A-A1-B-B2-C-C1-D-F-J-	09816	A-A1-B-B2-C-C1-E2-	09892	A-A1-B-E2-F-N-R-R1-V-		A-A1-B-U
	L-M-N-R-R1-T-V-Z1		E3-F-J-L-N-R-R1-T-V- Z1		Z1		A-A1-B-U
09/41	A-A1-B-C1-E2-F-F1-H1- J-L-M-N-R-R1-T-V-W-Y-	00817	A-A1-B-B2-C1-E2-E3-F-	09898	A1-B-E2-F-H1-N-R-R1- U2-V-Z1		A-A1-B-U
	Z1	03017	F1-H-H1-J-L-M-N-R-T-	34002	A1-B-J-L-N-U-Z1		A-A1-B-U
09742	A-A1-B-B2-F-F1-J-L-M-		V-Z1		A-B-J-L-N-U-V		A-A1-B-U-V
	N-R-T-V-Z1	09818	A-A1-B-C-F-M-V-Z1		A-A1-B-C1-F1-N-V-Z1		A-A1-B-U
09743	A-A1-B-F-N-Q-V-Z-Z1	09819	A-A1-B-P-R-V-Z1		A-A1-B-C1-F-F1-M-N-		A-A1-B-U
09744	A-B-B2-C-C1-F-J-L-M-	09820	A-A1-B-B2-F-H-H1-J-L-		R-R1-V-Z1	96267	A-A1-B-U-V
00745	N-R-R1-T-V-Z1	00004	M-N-R-R1-T-V-Z1	34008	A1-B-B2-D-E1-F-H-H1-	96269	A-A1-B-U
09745	A-A1-B-F-F1-M-N-R- R1-V-Z1		A-A1-B-F-N-R-V-Z1		J-L-M-N-R-R1-T-V-Z1	96271	A-A1-B-U
09747	A1-B-F-J-N-U-V-Z1		A-A1-B-F-R-V-Z1 A-A1-B-F-R-V-Z1	34011	A1-B-B2-C1-E2-F-J-L- M-N-R-R1-T-V-Z1	96275	A-A1-B-V
	A-A1-B-B2-C-C1-D-F-J-		A-A1-B-F-R-V-Z1	34020	A1-B-J-L-M-N-U-V-Z1	96276	A-A1-B
	L-M-N-R-R1-T-V-Z1		A-A1-B-C-C1-D-F-J-L-	34021	A1-B-J-L-M-N-U-V-Z1	96278	A-A1-B-U
09749	A-A1-B-F-N-V-Z1	03023	M-N-R-R1-T-V-Z1		A1-B-D-F-J-L-M-N-U-V-		A-A1-B-U
09750	A-B-B2-C-C1-F-J-L-M-	09826	A-A1-B-B2-C1-E1-E2-	O TOLL	Z1		A-A1-B-U-V
	N-R-R1-T-V-Z1		E3-F-I-L-M-N-R-R1-T-V-	34023	A1-B-J-L-M-N-U-V-Z1		A-A1-B-U
	A1-B-C-D-M-R-U	00007	W-Z-Z1	34024	A1-B-L-M-N-U-V-Z1		A1-B-H-J-L-M-N-W
	A1-B-C-D-U		A-A1-B-F-F1-N-R-V-Z1	34025	A1-B-F-J-L-M-N-U-V-Z1		A1-B-F-F1-F2-H-M-W
	A1-B-U A1-B-U		A1-B-J-L-N-V-Z1	34030	A1-B-J-L-M-N-U-V-Z1		A1-B-M-V-W
	A1-B-U		A1-B-C-N-R-V-Z1 A1-B-C-M-N-R-V-Z1	34031	A1-B-J-L-M-N-U-V-Z1		A1-B-M-W A1-B-M-W
	A-A1-B-B2-C-C1-F-J-L-	09831	A1-B-F-N-U-V-Z1		A1-B-J-L-M-N-U-V-Z1		A1-B-F-F1-F2-H-M-W
00700	M-N-R-R1-T-V-Z1		A-A1-B-U1-V-Z1	34033	A1-B-C-F-J-L-M-N-V-Z1		A1-B-F-F1-F2-H-M-W
09759	A-A1-B-B2-C-C1-E2-F-		A1-B-U1-V-Z1	34034	A1-B-J-L-M-N-V-Z1		A1-B-M-V-W
	F1-F2-J-L-N-R-R1-T-V-		A1-B-F-F1-R-R1-V-Z1	34035	A1-B-H-J-L-M-N-U-V- Z1		A1-B-M-W
00700	Z1	09835	A-A1-B-V-Z1	34036	A1-B-J-L-M-N-U-V-Z1	96328	A1-B-M-W
09762	A-A1-B-B2-E3-F-F1-J- L-N-R-R1-T-V-Z1	09836	A-A1-B-C-F-M-V-Z1		A1-B-C-F-H-I-L-M-N-V-	96330	A1-B-M-W
09769	A-A1-B-B2-C-C1-D-F-J-	09837	A1-B-V-Z1		Z-Z1	96336	A1-B-M-V-W
00.00	L-M-N-R-R1-T-V-Z1	09838	A1-B-V-Z1	34038	A1-B-L-M-N-U-V-Z1	96337	A1-B-M-W
09777	A-A1-B-C-E1-M-N-R	09839	A-A1-B-U-V-Z1	34039	A1-B-J-L-M-N-U-V-Z1	96338	A1-B-M-W
09780	A-A1-B-F-N-R-V		A-A1-B-V-Z1		A1-B-J-L-M-N-U-V-Z1		A1-B-M-V-W
09798	A1-B-C-D-L-U-V		A-A1-B-N-R-U-Z1		A1-B-D-F-M-N-V-Z1		A1-B-M-W
09801	A-A1-B-C1-E2-F-H1-M-		A-A1-B-M-N-R-Z1		A1-B-V		A1-B-F-F1-F2-H-M-V-W
00000	N-R-R1-V-Z1		A-A1-B-C-F-N-U-V-Z1		A1-B-J-L-M-N-U-V-Z1		A1-B-F-F1-F2-H-M-W
09803	A1-B-E2-E3-F-H1-N-R- R1-U1-V-Z1	09845	A-A1-B-B2-E3-F-F1-I-L- M-N-Z-Z1		A1-B-F-F1-R-R1-V-Z1		A1-B-F-F1-F2-H-M-W
09804	A-A1-B-F-F1-N-R-V-Z1	09846	A-A1-B-B2-C1-E2-F-I-L-	34060	A1-B-B2-C1-E2-F-I-L- N-R-R1-T-V-Z-Z1		A1-B-F-F1-F2-H-M-W
	A-B-F-F1-R-R1-V-Z1	03040	N-R-R1-T-V-Z-Z1	34078	A1-B-F1-N-V-Z1		A1-B-F-F1-F2-H-M-W
	A-A1-B-C1-E2-F-H1-M-	09852	A1-B-E2-E3-F-H1-N-R-		A1-B-F-F1-R-R1-V		A1-B-F-F1-F2-H-M-W A1-B-F-F1-F2-M-W
	N-R-R1-V-Z1		R1-U1-V-Z1		A1-B-F-F1-R-R1-V		A1-B-M-V-W
09807	A-A1-B-C1-E2-F-H1-M-	09853	A1-B-E2-F-H1-R-R1-		A1-B-F-F1-R-R1-V		A1-B-L-M-W
	N-R-R1-V-Z1	00055	U2-V-Z1		A1-B-F-F1-R-R1-V		A1-B-M-W
09808	A-A1-B-C1-E2-F-H1-M- R-V	UY855	A-A1-B-C1-E2-F-H1-R- R1-U2-V-Z1	34095	A1-B-V		A1-B-F-F1-F2-H-M-W
09809	A1-B-V-Z1	09858	A1-B-E2-E3-F-H1-N-R-	34098	A1-B-V		A1-B-M-W
	A-A1-B-F-F1-N-R-V-Z1	23000	R1-U1-V-Z1	34099	A1-B-V		A1-B-M-W
	A1-B-E2-E3-F-H1-N-R-	09859	A1-B-C1-F-F1-H1-N-R-	96201	A-A1-B		A1-B-M-W
	R1-U1-V-Z1		R1-V-Z1	96202	A-A1-B-U	96375	A1-B-M-W
09812	A1-B-E2-E3-F-F1-I-N-R-		A-A1-B-V-Z1		A-A1-B	96376	A1-B-M-W
	U-V-Z-Z1	09868	A-A1-B-U-V-Z1		A-A1-B	96377	A1-B-M-W
				96205	A-A1-B-U	96378	A1-B-M-W

APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions
96379	A1-B-M-W	96532	A-A1-B-H-J-L-M-N-U-V	96602	A1-B-V	96660	A1-B-F-F1-R-R1-V
96384	A1-B-M-W	96534	A-A1-B-F	96603	A1-B-V	96661	A1-B-F-F1-R-R1-V
96386	A1-B-M-W	96535	A-A1-B-F-V	96604	A1-B-V	96662	A1-B-F-F1-R-R1-V
96387	A1-B-M-W	96537	A1-B-V	96605	A1-B-V	96663	A1-B-F-F1-R-R1-V
96388	A1-B-M-W	96538	A1-B-V	96606	A1-B-V	96664	A1-B-V
96401	A1-B-F-N-V-Z1	96540	A1-B-V	96607	A1-B-V	96665	A1-B-V
96426	A-A1-B-C1-E2-F-H1-M-	96541	A1-B-V	96608	A1-B-V	96666	A1-B-V
	R-V	96542	A1-B-V	96609	A1-B-V	96667	A1-B-F-F1-R-R1-V
96427	= o. ==	96543	A1-B-P-V	96610	A1-B-V	96668	A1-B-F-F1-R-R1-V
00447	R-R1-V	96544	A1-B-F-N-U3-V	96611	A1-B-V	96669	A1-B-F-F1-R-R1-V
96447	A1-B-F-N-U3-V-V1	96546	A1-B-F-U3	96612	A1-B-F-F1-R-R1-V	96670	A1-B-V
96501	A-A1-B-N-V	96548	A-A1-B-H-M-U	96613	A-A1-B-C1-E2-F-H1-I-	96671	A1-B-F-F1-R-R1-V
96502	A1-B-F-N-U3-V	96549	A-A1-B-H-M-U		M-R-R1-U2-V-Z-Z1	96672	A1-B-F-F1-R-R1-V
96503	A1-B-F-N-U3-V	96550	A-A1-B-H-M-U-V	96614	A-A1-B-C1-E2-F-H1-I-	96673	A1-B-V
96507	A-A1-B-F-V	96551	A-A1-B-H-M-N-U		M-R-R1-U2-V-Z-Z1	96674	A1-B-F-F1-R-R1-V
96510	A1-B-I-N-V	96552	A1-B	96615	A1-B-F-F1-R-R1-V	96675	A1-B-F-F1-R-R1-V
96511	A1-B-I-N-V	96553	A-A1-B-F-F1-H-M-U		A1-B-F-F1-R-R1-V	96677	A1-B-F-F1-R-R1-V
96515	A1-B-D-F-U3	96554	A-A1-B-H-M-U		A1-B-F-F1-R-R1-V	96678	A1-B-F-F1-R-R1-V
96516	A1-B-D-F	96555	A1-B-F-M-V	96619	A1-B-V	96679	A1-B-F-F1-R-R1-V
96517	A1-B-F-U3-V	96557	A1-B-F-M-V	96620	A1-B-F-F1-R-R1-V	96681	A1-B-V
96518	A1-B-V	96562	A-A1-B-B2-C-C1-D-E2-	96621	A1-B-V	96682	A1-B-V
96520	A1-B-F-N-U3-V		E3-F-F1-H-H1-I-L-M-N-	96622	A1-B-F-F1-R-R1-V	96683	A1-B-V
96521	A1-B-F-N-U3		R-T-V-Z-Z1	96624	A1-B-F-F1-R-R1-V	96686	A1-B-V
96522	A1-B-F-N-U	96577	A-A1-B-F-H-M-U	96628	A1-B-F-F1-R-R1-V	96687	A1-B-V
96530	A-A1-B-F-F1-H-H1-M-	96595	A1-B-V	96629	A1-B-F-F1-R-R1-V	96698	A1-B-V
00504	N-U-V	96598	A1-B-N-V	96643	A1-B-F-F1-R-R1-V	1	
96531	A-A1-B-F-F1-H-M-N-U- V	96599	A1-B-N-V	96650	A1-B-F-F1-R-R1-V		
	V	96601	A1-B-V	96657	A1-B-F-F1-R-R1-V		

### RESTRICTIONS

### LEGEND

PS Form 2976, Customs - CN 22 (Old C 1) and Sender's Declaration (green label)

PS Form 2976-A, Customs Declaration and Dispatch Note

AAFES = Army and Air Force Exchange Service

APO = Army/Air Force Post Office Box R = Retired military personnel DMM = Domestic Mail Manual DPO = Diplomatic Post Office FPO = Fleet Post Office MOM = Military Ordinary Mail MPO = Military Post Office PAL = Parcel Airlift **PSC** = Postal Service Center SAM = Space Available Mail

USDA = United States Department of Agriculture

Note: Mail order catalogs are prohibited as SAM or PAL mail

**A.** Securities, currency, or precious metals in their raw, unmanufactured state are prohibited. Official shipments are exempt from this restriction.

A1. Mail addressed to "Any Servicemember," or similar wording such as "Any Soldier," "Sailor," "Airman," or "Marine"; "Military Mail"; etc., is prohibited. Mail must be addressed to an individual or job title such as "Commander," "Commanding Officer," etc.

**B.** Regardless of mail class, a customs declaration form is required for all items weighing 16 ounces or more, or any item (regardless of weight) containing potentially dutiable mail contents (e.g., merchandise) addressed to an APO, FPO, or DPO ZIP Code. PS Form 2976 is required for items weighing less than 16 ounces, and PS Form 2976-A is required for items weighing 16 ounces or more. No customs form is required for items weighing less than 16 ounces when the contents are not potentially dutiable (e.g., documents). When the surface area of the address side of the mailpiece is not large enough to contain a PS Form 2976-A, the smaller PS Form 2976 may be substituted (e.g., the Priority Mail Small Flat Rate Box). The following exceptions apply:

- Known mailers are exempt from providing customs documentation on non-dutiable letters or printed matter. (A known mailer is a business mailer who enters volume mailings through a business mail entry unit (BMEU) or other bulk mail acceptance location, pays postage through an advance deposit account, uses a permit imprint for postage payment, and submits a completed postage statement at the time of entry that certifies that the mailpieces contain no dangerous materials that are prohibited by postal regulations.)
- All federal, state, and local government agencies whose mailings are regarded as "Official Mail" are exempt from providing customs documentation on any item addressed to an APO, FPO, or DPO except for those APOs/FPOs/DPOs to which restriction "B2" applies.
- Prepaid mail from military contractors is exempt, providing the mailpiece is endorsed "Contents for Official Use — Exempt from Customs Requirements."
- **B2.** All federal, state, and local government agencies must complete customs documentation when sending potentially dutiable mail addressed to or from this APO, FPO, or DPO.
  - C. Cigarettes and other tobacco products are prohibited.
- **C1.** Obscene articles, prints, paintings, cards, films, videotapes, etc., and horror comics and matrices are prohibited.
  - D. Coffee is prohibited.
  - E1. Medicines or vaccines not conforming to French laws are prohibited.
- **E2.** Any matter depicting nude or seminude persons, pornographic or sexual items, or nonauthorized political materials is prohibited. Although religious materials contrary to the Islamic faith are prohibited in bulk quantities, items for the personal use of the addressee are permissible.
- E3. Radio transceivers, cordless telephones, global positioning systems, scanners, base stations, and handheld transmitters are prohibited.
- **F.** Firearms of any type are prohibited in all classes of mail. See definitions of firearms in DMM 601.11.1.1c. This restriction does not apply to firearms mailed to or by official U.S. government agencies. The restriction for mail to this APO/FPO/DPO ZIP Code does not apply to firearms mailed from this APO/FPO/DPO ZIP Code, provided ATF and USPS regulations are met. Antique firearms are a separate category defined in DMM 601.11.2 and ATF regulations; they do not require an ATF form.
- **F1.** Privately owned weapons addressed to an individual are prohibited in any class of mail.
- **F2.** Importation of firearms is restricted to one shotgun and one single shot.22 caliber rifle per individual.
- **G.** Only letters, flats, and Periodicals are authorized. Parcels of any class are prohibited.
- H. Meats, including preserved meats, whether hermetically sealed or not, are prohibited.
  - **H1.** Pork or pork by-products are prohibited.

- I. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions:
  - Maximum length 20 inches.
  - Maximum width 12 inches.
  - Maximum height 12 inches.

The maximum length and girth combined may not exceed 68 inches.

This restriction does not apply to registered mail and official government mail marked MOM.

- I1. This restriction does not apply to registered mail.
- $\ensuremath{\mathbf{I2.}}$  This restriction does not apply to official government mail marked MOM.
  - J. Parcels may not exceed 108 inches in length and girth combined.
- **K.** Mail that includes in the address the words, "Dependent Mail Section," may consist only of letter mail, newspapers, magazines, and books. No parcel of any class containing any other matter may be mailed to the Dependent Mail section. This restriction does not apply if the address does not include the words "Dependent Mail Section."
  - L. All official mail is prohibited.
  - M. Fruits, vegetables, animals, and living plants are prohibited.
  - N. Registered mail is prohibited.
- Delivery status information for Extra Services is not available on USPS.com.
  - P. APO is used for the receipt and dispatch of official mail only.
- **Q.** Mail may not exceed 66 pounds, and size is limited to 42 inches maximum length and 72 inches maximum length and girth combined.
- **R.** All alcoholic beverages, including those mailable under DMM 601.11.7, are prohibited.
- **R1.** Materials used in the production of alcoholic beverages (i.e., distilling material, hops, malts, yeast, etc.) are prohibited.
- **S.** Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions and weight:
  - Maximum length 12 inches.
  - Maximum width 12 inches.
  - Maximum height 5 1/2 inches.
  - Maximum weight 25 pounds.

The maximum length and girth combined may not exceed 47 inches.

- **T.** Mailings of case lots of food and supplemental household shipments must be approved by the sender's parent agency prior to mailing.
- **U.** Parcels must weigh less than 16 ounces when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped."
- **U1.** Mail is limited to First-Class Mail weighing 13 ounces or less when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped." Videotapes are prohibited when addressed to Box R, regardless of weight.
- $\mbox{\bf U2.}$  Mail is limited to First-Class Mail letters only when addressed to Box R.
- **U3.** Mail is limited to First-Class Mail correspondence (including voice and video cassettes), newspapers, magazines, photographs, not exceeding 16 ounces, when addressed to Box R.
  - V. Express Mail Military Service (EMMS) not available from any origin.
  - V1. Delivery Confirmation service is not available.
- **W.** Meat products, such as dried beef, salami, and sausage, may be mailed, provided they remain in their original, hermetically sealed packages and bear USDA certification. Other meats, bones, skin, hair, feathers, horns or hoofs of hoofed animals, wool samples, tobacco leaves, including chewing and pipe tobacco, snuff, cigars, and cigarettes, or obscene material, including obscene drawings, photographs, films, and carvings, are prohibited. Exception: 200 grams of tobacco per parcel are permitted duty free.
- **X.** Personal mail is limited to First-Class Mail items (to include audio cassettes and voice tapes) weighing 13 ounces or less. This limitation does not apply to official mail.
- **Y.** Mail is limited to First-Class and Priority Mail items only. All Periodicals, Standard Mail items, and Package Services items (including SAM and PAL) are not authorized. This restriction also applies to official mail.
  - Z. No outside pieces (OSPs).
- **Z1.** The following restriction is applicable only to International Service Centers (ISC)/Exchange Offices. An Anti-Pilferage Seal (Item No O817E or O818A) is required on all pouches and sacks.

International Network Operations,
 Global Business, 2-10-11

# Cover Story — National Consumer Protection Week, March 6–12, 2011 (continued)

#### Letter to the Editor Template (request for coverage)

[Insert Date]
[Insert Publication Name]
[Insert Street Address]
[Insert City, State ZIP+4]

Dear Editor:

The U.S. Postal Service<sup>®</sup> office of Consumer Affairs and the U.S. Postal Inspection Service are working to educate consumers about fraudulent schemes and to provide them with the information needed to combat these frauds.

During National Consumer Protection Week (NCPW), March 6–12, 2011, the Postal Service™ and the Postal Inspection Service will be hosting events nationwide to provide information on a variety of common schemes as well as important consumer protection resources. Consumers of all ages are invited to attend.

NCPW 2011 — Dollars and Sense: Rated A for All Ages — highlights the importance of using good consumer sense at every stage of life — from grade school to retirement.

NCPW partners are promoting free resources to help people protect their privacy, manage money and debt, avoid identity theft, understand credit and mortgages and steer clear of frauds and scams. In addition, NCPW partners are reaching out to kids, focusing on websites, videos and games designed for a younger audience.

I wanted to let you know what is taking place in our community. [INSERT EVENT INFORMATION, INCLUDING DAY, TIME, LOCATION, ACTIVITIES, ETC.].

I want to make sure the people of **[INSERT NAME OF COMMUNITY]** know about events taking place locally during National Consumer Protection Week.

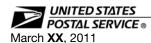
I hope you will help us publicize event information and stop by **[INSERT LOCATION, ADDRESS]** to join us in spreading the word on how consumers can steer clear of fraudulent schemes and scams.

Sincerely,

[Insert Name]

Postmaster

[INSERT CITY]



**POSTAL NEW/S** 

Corporate Communications Contact: [INSERT NAME]

(O) [INSERT NUMBER]

(C) [INSERT CELL]

[INSERT E-MAIL ADDRESS]@usps.gov

U.S. Postal Inspection Service Contact: [INSERT NAME]

(O) [INSERT NUMBER]

(C) [INSERT CELL]

[INSERT E-MAIL ADDRESS]@uspis.gov

usps.com/news

# Media Advisory U.S. Postal Service and the U.S. Postal Inspection Service Celebrate National Consumer Protection Week

Consumers of All Ages Learn How to Avoid Scams and Fraud

WHAT: U.S. Postal Service® officials will host a [INSERT EVENT DESCRIPTION] to celebrate National

Consumer Protection Week. Officials will distribute DVDs and brochures warning against identity theft and fraudulent schemes, providing consumers with valuable information about protecting their financial assets from these types of crimes, as well as ways to report suspected financial fraud.

WHO: [INSERT NAMES OF PARTICIPANTS AND TITLES]

WHEN: [INSERT TIME]

[INSERT DATE]

EVENT: [INSERT EVENT LOCATION, PARKING INFORMATION AND OTHER RELEVANT INSTRUC-

**TIONS FOR MEDIA]** 

BACKGROUND: National Consumer Protection Week, set for March 6–12, is a national program led by the Federal

Trade Commission (FTC) to help customers become smarter consumers of products, materials and

services, and improve their knowledge of how to combat fraud schemes.

The U.S. Postal Service Office of Consumer Affairs and the U.S. Postal Inspection Service are working to educate consumers about fraudulent schemes and how they can protect themselves. The Postal Service will provide consumers with the tools and information needed to combat these types

of crimes.

There's no age limit on fraud. This year, the Postal Service and the Postal Inspection Service are working together to educate all consumers how they can protect themselves from scammers.

###

A self-supporting government enterprise, the U.S. Postal Service is the only delivery service that reaches every address in the nation — 150 million residences, businesses and Post Office™ Boxes. The Postal Service™ receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. With 32,000 retail locations and the most frequently visited website in the federal government, *usps.com*, the Postal Service has annual revenue of more than \$67 billion and delivers nearly 40 percent of the world's mail. If it were a private sector company, the U.S. Postal Service would rank 29th in the 2010 Fortune 500. *Black Enterprise* and *Hispanic Business* magazines ranked the Postal Service as a leader in workforce diversity. The Postal Service has been named the Most Trusted Government Agency six consecutive years and the sixth Most Trusted Business in the nation by the Ponemon Institute.

The U.S. Postal Inspection Service is the federal law enforcement, security and crime prevention arm of the United States Postal Service that protects the U.S. Postal Service, secures the nation's mail system and ensures public trust in the mail. To learn more, visit <a href="http://postalinspectors.uspis.gov">http://postalinspectors.uspis.gov</a>.

#### **Press Release Template**



#### **POSTAL NEWS**

Contact: [INSERT NAME]
(O) [INSERT NUMBER]
(C) [INSERT NUMBER]
[INSERT NAME]@usps.gov
usps.com/news

# U.S. Postal Service and the U.S. Postal Inspection Service Celebrate National Consumer Protection Week

Educate Consumers of All Ages How to Avoid Scams and Fraud

**[INSERT TOWN]** — Today the United States Postal Service<sup>®</sup> and the Postal Inspection Service join with federal, state and local government agencies and consumer protection organizations to announce the 13th Annual National Consumer Protection Week (NCPW), March 6–12, 2011. This coordinated consumer education campaign encourages individuals across the country to take full advantage of their consumer rights.

This year's theme — "Your Information Destination" — highlights resources available to consumers through various channels. In recognition of NCPW 2011, the Postal Service™ and its partners are promoting free resources to help people protect their privacy, manage money and debt, avoid identity theft, understand credit and mortgages and steer clear of frauds and scams.

"The message of National Consumer Protection Week 2011 is simple: It's never too early or too late to become a more informed and empowered consumer," said **[POSTMASTER]**. "Regardless of your age or financial situation, there are useful lessons to learn about protecting privacy and avoiding scams and fraud schemes. The Postal Service encourages everyone to visit the U.S. Postal Service/Postal Inspection Service website dedicated to fraud education and prevention, *www.deliveringtrust.com*, and the NCPW website sponsored by the Federal Trade Commission, *www.ncpw.gov*, for tips about making smarter decisions in the marketplace."

#### [HERE, HIGHLIGHT YOUR ORGANIZATION'S 2011 NCPW EVENT]

National organizers of this year's NCPW include AARP, the Comptroller of the Currency, the Consumer Federation of America, the Council of Better Business Bureaus, the Federal Citizen's Information Center, the Federal Communications Commission, the Federal Deposit Insurance Corporation, the Federal Reserve Board, the Federal Trade Commission, the National Association of Attorneys General, the National Association of Consumer Agency Administrators, the National Consumers League, the U.S. Department of the Treasury, the U.S. Postal Inspection Service and the U.S. Postal Service<sup>®</sup>.

###

**Note:** For broadcast quality video and audio, photo stills and other media resources, visit the USPS Newsroom at <a href="https://www.usps.com/news">www.usps.com/news</a>.

A self-supporting government enterprise, the U.S. Postal Service is the only delivery service that reaches every address in the nation — 150 million residences, businesses and Post Office™ Boxes. The Postal Service receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. With 32,000 retail locations and the most frequently visited website in the federal government, usps.com, the Postal Service has annual revenue of more than \$67 billion and delivers nearly 40 percent of the world's mail. If it were a private sector company, the U.S. Postal Service would rank 29th in the 2010 Fortune 500. Black Enterprise and Hispanic Business magazines ranked the Postal Service as a leader in workforce diversity. The Postal Service has been named the Most Trusted Government Agency six consecutive years and the sixth Most Trusted Business in the nation by the Ponemon Institute.

The U.S. Postal Inspection Service is the federal law enforcement, security and crime prevention arm of the United States Postal Service that protects the U.S. Postal Service, secures the nation's mail system and ensures public trust in the mail. To learn more, visit <a href="http://postalinspectors.uspis.gov">http://postalinspectors.uspis.gov</a>.

### Policies, Procedures, and Forms Updates

### Manuals

#### DMM Revision: Labeling List Changes

Effective February 7, 2011, we will revise Labeling List(s) L001, L002, L003, L005, L006, L007, L201, L606, and L607 of the *Mailing Standards of the United States Postal Service*, Domestic Mail Manual (DMM<sup>®</sup>) to reflect changes in mail processing operations. Mailers are encouraged to label according to these revised lists immediately but must do so no later than April 23, 2011.

# Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

\* \* \* \* \*

Index and Appendices

\* \* \* \* \* \*

**Labeling Lists** 

L000 General Use

L001 5-Digit Scheme — Periodicals, Standard Mail, and Package Services Flats and Irregular Parcels

Column A	Column B		
Change From:			
48007, 48084, 48085, 48098,	TROY MI 48099		
48099			
63031-63034	FLORISSANT MO 63033		
Change To:			
48007, 48098, 48099	TROY MI 48099		
63032-63034	FLORISSANT MO 63033		
Add:			
48083-48085	TROY MI 48083		
Delete:	•		
53205, 53233	MILWAUKEE WI 53205		
53222, 53225	MILWAUKEE WI 53222		
53223, 53224	MILWAUKEE WI 53223		
63303, 63304	ST CHARLES MO 63303		

#### L002 3-Digit ZIP Code Prefix Matrix

\* \* \* \* \*

3-Digit ZIP Code Prefix	Column A	Column B	Column C
Change From:			
078		NNJ METRO NJ 078 <sup>S</sup>	
079		KILMER NJ 079 <sup>S</sup>	
458	TOLEDO OH 458	TOLEDO OH 434	
913 VAN NUYS CA 913		VAN NUYS CA 913 <sup>S</sup>	SCF VAN NUYS CA 913
959		SACRAMENTO CA 956 <sup>S</sup>	
Change To:			
078		NNJ METRO NJ 078	
079		KILMER NJ 079	
458 TOLEDO OH 458		TOLEDO OH 434 <sup>S</sup>	
913 SANTA CLARITA CA 913		SANTA CLARITA CA 913 <sup>S</sup>	SCF SANTA CLARITA CA 913
959		SACRAMENTO CA 959	

### L003 3-Digit ZIP Code Prefix Groups — 3-Digit Scheme Sortation

\* \* \* \* \*

VAN NUYS CA 913
SANTA CLARITA CA 913

## L005 3-Digit ZIP Code Prefix Groups — SCF Sortation

 Column A
 Column B
 Discount Type

 Change From:
 913-916
 SCF VAN NUYS CA 913
 SCF

 Change To:
 913-916
 SCF SANTA CLARITA CA 913
 SCF

\* \* \* \* \*

## L006 5-Digit FSS Scheme — Periodicals, Standard Mail, and Package Services Flats in Bundles

\* \* \* \* \*

Please see the DMM for changes and additions to the L006 labeling list.

\* \* \* \* \* \*

# L007 5-Digit Scheme — Periodicals, Standard Mail, and Package Services Flats in Bundles

\* \* \* \* \*

	<u> </u>
Column A	Column B
Change From:	
48049, 48060, 48074	PORT HURON MI 48060
48310, 48314	STERLING HEIGHTS MI 48310
48315, 48318	UTICA MI 48315
Change To:	
48040, 48049, 48059-48061, 48074	PORT HURON MI 48060
48310-48314	STERLING HEIGHTS MI 48310
48315-48318	UTICA MI 48315
Delete:	
55407, 55416, 55432	MINNEAPOLIS MN 55407
55401, 55402, 55415	MINNEAPOLIS MN 55401
55412, 55417, 55422, 55425,	MINNEAPOLIS MN 55412
55450	
55110, 55112, 55115	SAINT PAUL MN 55110
55403, 55411, 55426, 55437	MINNEAPOLIS MN 55403
55404, 55406, 55435, 55454	MINNEAPOLIS MN 55404
55405, 55410, 55424, 55433,	MINNEAPOLIS MN 55405
55448	
55408, 55409, 55419, 55421	MINNEAPOLIS MN 55408
55420, 55431, 55441, 55442	MINNEAPOLIS MN 55420
55101, 55102, 55107	SAINT PAUL MN 55101
55414, 55434, 55436, 55438,	MINNEAPOLIS MN 55414
55449	
55418, 55423, 55439	MINNEAPOLIS MN 55418
55103, 55117, 55119, 55128	SAINT PAUL MN 55119
55104, 55114, 55118	SAINT PAUL MN 55104
55105, 55109, 55116	SAINT PAUL MN 55105
55106, 55124	SAINT PAUL MN 55106
55108, 55113	SAINT PAUL MN 55108
55120-55123, 55150	SAINT PAUL MN 55120
55125-55127, 55129	SAINT PAUL MN 55125

#### L200 Periodicals and First-Class Mail

#### L200 Periodicals and First-Class Mail

L201 Periodicals Origin Split and First-Class Mail Mixed ADC/AADC

\* \* \* \* \*

Column A	Column B	Column C
Change From:		
910-916, 930	590-599, 750-754, 800- 816, 820-838, 840-847, 850-853, 855-857, 859, 860, 863-865, 870-875, 877-879, 881-884, 889- 891, 893-895, 897, 898, 900-908, 910-928, 930- 966, 970-986, 988-994, 998, 999	OMX VAN NUYS CA 913
Change To:	•	•
910-916, 930	590-599, 750-754, 800- 816, 820-838, 840-847, 850-853, 855-857, 859, 860, 863-865, 870-875, 877-879, 881-884, 889- 891, 893-895, 897, 898, 900-908, 910-928, 930- 966, 970-986, 988-994, 998, 999	OMX SANTA CLARITA CA 913

#### L600 Standard Mail and Package Services

# L606 5-Digit Scheme — Standard Mail, First-Class Mail, and Package Services Parcels

Column A Column B Change From: FLORISSANT MO 63033 63031-63034 91006, 91007, 91066, 91077 ARCADIA CA 91006 94085, 94086, 94089 SUNNYVALE CA 94086 94520, 94522, 94524, 94527, CONCORD CA 94520 94529 94615, 94625, 94649, 94659, OAKLAND CA 94615 94660, 94666 Change To: 63032-63034 FLORISSANT MO 63033 91006, 91066 ARCADIA CA 91006 94086, 94088 SUNNYVALE CA 94086 94520, 94522, 94524, 94529 CONCORD CA 94520 94615, 94649, 94659, 94660, OAKLAND CA 94615 94666 Add: 91007, 91077 ACADIA CA 91007 93534, 93539, 93584, 93586 LANCASTER CA 93534 94085, 94089 SUNNYVALE CA 94085 94505, 94514 BYRON CA 94514 94509, 94531 ANTIOCH CA 94509 Delete: 53205, 53233 MILWAUKEE WI 53205 53222, 53225 MILWAUKEE WI 53222 53223, 53224 MILWAUKEE WI 53223 63303, 63304 SAINT CHARLES MO 63303 94087, 94088 SUNNYVALE CA 94087 94543, 94552 CASTRO VALLEY CA 94552 94567, 94574, 94576 SAINT HELENA CA 94574

\* \* \* \* \*

### L607 3-Digit ZIP Code Sort Option for Drop-Ship Mailers

Column A	Column B
Change From:	
91313, 91383	VAN NUYS CA 913
91409, 91470, 91482, 91495,	VAN NUYS CA 914
91497, 91499	
Change To:	
91313, 91383	SANTA CLARITA CA 913
91409, 91470, 91482, 91495,	SANTA CLARITA CA 914
91497, 91499	

Column A	Column B	
Add:		
55010, 55029, 55036, 55067	ST PAUL MN 550	

We will incorporate these revisions into the monthly update of the online DMM available via Postal Explorer® at <a href="http://pe.usps.com">http://pe.usps.com</a>.

Operations,Network Operations Management, 2-10-11

#### **Publications**

Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups

Effective February 10, 2011, Publication 431, Post Office Box Service and Caller Service Fee Groups, is revised to include the following changes.

Publication 431, Post Office Box Service and Caller Service Fee Groups

[Delete the following entries:]

ZIP Code	_
17406	
43260	
43268	
43287	

[Revise the following entries:]

ZIP Code	Fee Group
07544	3
40214	4
40224	4
98213	3

The online version of Publication 431 is dated July 2010. Publication 431 is currently available on the Postal Service™ PolicyNet website (http://blue.usps.gov/cpim):

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click PUBs.

Offices with WebBATS access can view current Publication 431 information by generating a WebBATS Facility Information Report as follows:

- 1. Go to the WebBATS main menu, and select *Reports*. The reports page opens.
- 2. Under the Clients/System column, System category, click Facility Information.
- 3. View the Fee Group field in the report.

Special Services,Channel Access, 2-10-11

### Management Instructions

Obsolete Management Instruction: Direct Marketing and Co-Branded Products and Services to Employees

Effective immediately, Management Instruction AS-333-2004-7, *Direct Marketing and Co-Branded Products and Services to Employees*, is obsolete.

 Information Policies and Procedures, Corporate Communications, 2-10-11

### Organization Information

#### **Domestic Mail**

#### Free Mail Program for U.S. Armed Forces

Under the provisions of Title 39 of the United States Code (U.S.C.) 3401(a)(1) and pursuant to Executive Order 12556, dated April 16, 1986, the Secretary of Defense may authorize or terminate free mail privileges for members of the U.S. Armed Forces and designated civilians directly supporting military operations in designated international locations.

Accordingly, effective February 1, 2011, the Secretary of Defense has terminated free mail privileges for members of the U.S. Armed Forces and designated civilians deployed to the Balkans in support of Operation Joint Forge/Joint Guardian, to include Bosnia-Herzegovina, Macedonia, Serbia, and Montenegro (including Kosovo and Vojvodina).

The following list includes the current locations for which the Secretary of Defense has authorized free mail privileges for members of the U.S. Armed Forces and designated civilians directly supporting military operations. This list supersedes the list in the article titled "Free Mail Program for U.S. Armed Forces" published in *Postal Bulletin* 22294 (9-23-10, pages 11–12).

#### Africa

- Algeria.
- Angola.
- Senegal.
- Botswana.
- Burkina Faso.
- Democratic Republic of the Congo.
- Gabon.
- Ghana.
- Guinea.
- Tanzania.
- Mozambique.
- Liberia.
- Libya.
- Mali.
- Morocco.
- Nigeria.
- South Africa.
- Tunisia.
- Uganda.

#### **Operation Desert Spring**

■ Kuwait — Kabal.

#### **Operation Enduring Freedom**

- Afghanistan.
- Bahrain.
- Djibouti.
- Ethiopia.
- Kuwait.
- Kyrgyzstan.
- Oman.
- Qatar.
- United Arab Emirates.
- Yemen.
- Aboard ships in the Gulf of Aden.
- Aboard ships in the Gulf of Oman.
- Aboard ships in the North Arabian Sea (that portion of the Arabian Sea that lies north of 10 degrees north latitude and west of 68 degrees east longitude).
- Aboard ships in the Persian Gulf.
- Aboard ships in the Red Sea.

#### Operation Enduring Freedom — Philippines

- The southern Philippine islands of Mindanao and Tawi Tawi
- Jolo on the southern Philippine island of Sulu.
- Province of Basilan.

#### **Operation New Dawn**

Iraq.

In accordance with 39 U.S.C. 3401(a)(1)(B), free mail privileges will also be extended to individuals hospitalized for disease or injury in a facility under the jurisdiction of the Armed Forces as a result of service in these designated areas.

Personnel who are authorized this privilege may mail — without postage — letters, postcards, and sound recordings (audio or video recordings) having the character of personal correspondence to any place in the United States, to any U.S. possession or territory, or to any military post office (APO/FPO).

Free mail originating from the above overseas locations should have a complete APO or FPO return address, the

word "Free" in the upper right corner, and a complete delivery address. In most cases, the mailpiece will also exhibit an APO or FPO postmark. Free mail receives First-Class Mail<sup>®</sup> service; however, it may not be registered, insured, or certified.

All employees who handle and deliver mail should be made aware of this free mail privilege. Do not collect postage upon delivery; do not return this mail to the sender for postage. Mail having the appearance of free mail under this program should never be returned to sender. Submit questions regarding the legitimacy of users of this program to the Military Postal Service Agency. The agency's contact information is as follows:

Military Postal Service Agency 2461 Eisenhower Ave. Alexandria, VA 22331-0006

Telephone: Toll free: 800-810-6098, Monday-Friday, 7:30 A.M.-4:00 P.M. ET

Fax: 703-325-9534 DSN prefix: 221

e-mail: mpsawebcontacts@hqda.army.mil

International Operations,
 Global Business, 2-10-11

#### New Service Type Identifiers for Reply Mail

Effective immediately, customers who apply Intelligent Mail<sup>®</sup> barcodes to their Business Reply Mail (BRM), Permit Reply Mail (PRM), and Metered Reply Mail (MRM) are asked to begin using new Service Type Identifiers (STIDs). The following chart depicts the new STIDs that are to be used for all reply mail.

Description of Reply Mail Types	Old	New			
Courtesy Reply Mail and Metered Reply Mail Without Confirm	700	703			
Courtesy Reply Mail With Confirm	050 (No C	Change)			
Permit Reply Mail With Confirm	050	051			
Permit Reply Mail Without Confirm	700	701			
Metered Reply Mail With Confirm	050	N/A			
Business Reply Mail (including Qualified BRM) Without Confirm	708 (No Change)				
Business Reply Mail (including Qualified BRM) With confirm	052 (No Change)				

Previously, CRM, PRM, and MRM shared the same STIDs as other categories of First-Class Mail  $^{\otimes}$ . The new STIDs enable the proper identification and reporting of reply mailpieces bearing an Intelligent Mail barcode (IMb $^{\text{TM}}$ ) as they move through the postal system.

Reply mailers are to use the new STIDs when replenishing their reply mail inventory. The Postal Service will continue to process reply mailpieces encoded with the old STIDs without penalty.

The entire list of STIDs can be found online at <a href="http://ribbs.usps.gov">http://ribbs.usps.gov</a>.

Transactions and Correspondence,
 Domestic Products, 2-10-11

### Intelligent Mail and Address Quality

#### Post Office Changes

Old/	Finance	ZIP	01-1-	DO N	County/	Station/Branch/		Effective	0
New	No.	Code	State	P.O. Name	Parish	Unit	Unit Type	Date	Comments
Old	18-2412	50309	IA	Des Moines	Polk	East Des Moines	Classified	01/15/2011	Classified station
							Station		discontinued. Retain ZIP
New	18-2412	50309	IA	Des Moines	Polk	Main Office	Post Office	01/15/2011	Code™. Continue to use
									Des Moines IA 50309 as
									last line of address.
Old	15-7275	83852	ID	Ponderay	Bonner	Main Office	Post Office		This announcement
New	15-7275	83852	ID	Ponderay	Bonner	Main Office	Post Office	10/30/2010	expands the use of ZIP
									Code 83852 to include
									delivery.

Old/ New	Finance No.	ZIP Code	State	P.O. Name	County/ Parish	Station/Branch/ Unit	Unit Type	Effective Date	Comments
Old New	15-0825 15-0825	83215 83215	ID ID	Blackfoot Blackfoot	Bingham Bingham	Main Office Main Office	Post Office Post Office	01/08/2011	This announcement expands the use of ZIP Code 83215 to include delivery.
Old	16-3606	60035	IL	Highland Park	Cook	Ravinia	Classified Station	11/13/2010	Classified station discontinued. Retain ZIP
New	16-3606	60035	IL	Highland Park	Cook	Main Office	Post Office	11/13/2010	Code. Continue to use Highland Park IL 60035 as last line of address.
Old	19-4653	66119	KS	Kansas City	Wyandotte	Packers	Classified Station	01/22/2011	Classified station discontinued. Retain ZIP
New	19-4653	66119	KS	Kansas City	Wyandotte	Main Office	Post Office	01/22/2011	Code. Continue to use Kansas City KS 66119 as last line of address.
Old	20-0608	41313	KY	Bethany	Wolfe	Main Office	Post Office	06/30/2009	Post Office™ and ZIP
New	20-1224	41301	KY	Campton	Wolfe	Bethany	Place Name	11/20/2010	Code discontinued. Establish a place name. Bethany KY becomes an acceptable last line for use with ZIP Code 41301.
Old	20-4788	40214	KY	Louisville	Jefferson	Beechmont	Classified Station	01/07/2011	Classified station discontinued. Retain ZIP
New	20-4788	40214	KY	Louisville	Jefferson	Main Office	Post Office	01/07/2011	Code. Continue to use Louisville KY 40214 as last line of address.
Old	20-3892	41535	KY	Huddy	Pike	Main Office	Post Office	05/11/2009	Post Office discontinued.
New	20-0540	41535	KY	Belfry	Pike	Huddy	Place Name	01/22/2011	Retain ZIP Code. Establish a place name. Continue to use Huddy KY 41535 as last line of of address.
Old New	20-4764 20-2458	41542 41542	KY KY	Lookout Elkhorn City	Pike Pike	Main Office Lookout	Post Office Place Name	01/07/2009 01/22/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Lookout KY 41542 as last line of of address.
Old	25-2490	48231	MI	Detroit	Wayne	Penobscot	Classified Station	01/03/2011	Classified station discontinued. Retain ZIP
New	25-2490	48231	MI	Detroit	Wayne	Main Office	Post Office	01/03/2011	Code. Continue to use Detroit MI 48231 as last line of address.
Old	36-6352	27650	NC	Raleigh	Wake	State University	Classified Station	01/17/2011	Classified station discontinued. Retain ZIP
New	36-6352	27650	NC	Raleigh	Wake	Main Office	Post Office	01/17/2011	Code. Continue to use Raleigh NC 27650 as last line of address.
Old	30-6645	68109	NE	Omaha	Douglas	Station C	Classified Station	01/17/2011	Classified station discontinued. Retain ZIP
New	30-6645	68109	NE	Omaha	Douglas	Main Office	Post Office	01/17/2011	Code. Continue to use Omaha NE 68109 as last line of address.
Old	33-6420	07502	NJ	Paterson	Passaic	Hillcrest	Classified Station	01/28/2011	Classified station discontinued. Retain ZIP
New	33-6420	07502	NJ	Paterson	Passaic	Main Office	Post Office	01/28/2011	Code. Continue to use Paterson NJ 07502 as last line of address.
Old New	31-3840 31-2560	89824 89801	NV NV	Halleck Elko	Elko Elko	Main Office Main Office	Post Office Post Office	08/08/2003 01/29/2011	Post Office and ZIP Code discontinued. Use Elko NV 89801 as last line of address.
Old New	31-4160 31-0160	89017 89017	NV NV	Hiko Alamo	Lincoln Lincoln	Main Office Hiko	Post Office Place Name	12/01/2006 01/29/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Hiko NV 89017 as last line of address.

Old/ New	Finance No.	ZIP Code	State	P.O. Name	County/ Parish	Station/Branch/ Unit	Unit Type	Effective Date	Comments
Old	35-5825	10017	NY	New York	New York	Tudor	Classified Station	12/31/2010	Classified station discontinued. Retain ZIP
New	35-5825	10017	NY	New York	New York	Main Office	Post Office	12/31/2010	Code. Continue to use New York NY 10017 as last line of address.
Old	39-8437	73488	OK	Tussy	Murray	Main Office	Post Office	05/11/2007	Classified station
New	39-2365	73488	OK	Davis	Murray	Tussy	Place Name	12/11/2010	discontinued. Retain ZIP Code. Continue to use Tussy OK 73488 as last line of address.
Old	39-6523	74360	OK	Picher	Ottawa	Main Office	Post Office	07/07/2009	Post Office discontinued.
New	39-6765	74360	OK	Quapaw	Ottawa	Picher	Place Name	12/11/2010	Retain ZIP Code. Establish a place name. Continue to use Picher OK 74360 as last line of address.
Old	39-1430	74335	OK	Cardin	Ottawa	Main Office	Post Office	02/28/2009	Post Office discontinued.
New	39-6765	74335	OK	Quapaw	Ottawa	Cardin	Place Name	12/11/2010	Retain ZIP Code. Establish a place name. Continue to use Cardin OK 74335 as last line of address.
Old	48-2212	75209	TX	Dallas	Dallas	Inwood	Classified Station	01/15/2011	Classified station discontinued. Retain ZIP
New	48-2270	75209	TX	Dallas	Dallas	Main Office	Post Office	01/15/2011	Code. Continue to use Dallas TX 75209 as last line of address.
Old	49-3332	84621	UT	Gunnison	Sanpete	Main Office	Post Office		This announcement
New	49-3332	84621	UT	Gunnison	Sanpete	Main Office	Post Office	01/08/2011	expands the use of ZIP Code 84621 to include delivery.
Old	54-2268	99329	WA	Dixie	Walla Walla	Main Office	Post Office		This announcement expands the use of ZIP
New	54-2268	99329	WA	Dixie	Walla Walla	Main Office	Post Office	10/30/2010	Code 99329 to include delivery.
Old	54-2870	99104	WA	Farmington	Whitman	Belmont	Place Name		This announcement
New	54-2870	99104	WA	Farmington	Whitman	Belmont	Place Name	10/30/2010	expands the use of ZIP Code 99104 to include delivery.

- Address Management, Product Information, 2-10-11

#### International Mail

#### Temporary Suspension of Mail Service to Egypt

Effective immediately, the Postal Service™ is temporarily suspending mail service to Egypt. Until further notice, all Post Office™ facilities and other acceptance locations must *not* accept any mail destined to the country of Egypt. The temporary suspension effects Global Express Guaranteed® (GXG®), Express Mail International®, Priority Mail International®, and First-Class Mail International®, International Priority Airmail™ (IPA®) International Surface Air Lift® (ISAL®), and M-Bag items.

For already deposited items addressed to Egypt, Postal Service employees must endorse them "Mail Service Temporarily Suspended — Return to Sender" and then place them in the mailstream for return.

For all returned GXG items, Express Mail International items, or any other item bearing a customs declaration form, upon request, the Postal Service will refund postage and fees on mail returned due to the suspension of service.

For all other returned items not bearing a customs declarations form, upon request, the Postal Service will refund postage and fees on mail returned due to the suspension of service, or the sender may remail them with the existing postage once service to Egypt has been restored. When remailing under this options, customers must cross out the markings "Mail Service Temporarily Suspended — Return to Sender".

### Mailing and Shipping Services

#### Mail Alert

The mailings below will be deposited in the near future. Offices should honor the requested home delivery dates. Mailers wishing to participate in these alerts, for mailings of 1 million pieces or more, should contact Business Service Network Integration at 202-268-3258 at least 1 month preceding the requested delivery dates. The Postal Service™ also offers

electronic Mail Alerts via ADVANCE. For more information, see the *ADVANCE Notification & Tracking System Technical Guide* on the Internet at <a href="http://ribbs.usps.gov/advance/documents/tech\_guides/advtech.pdf">http://ribbs.usps.gov/advance/documents/tech\_guides/advtech.pdf</a> or contact the National Customer Support Center at 800-238-3150.

Requested Delivery Dates	Title of Mailing	Class and Type of Mail	Number of Pieces (Millions)	Distribution	Presort Level	Comments
2/14/11–2/17/11	Costco.com Mailer Feb-Mar	Standard Flat	3.0	National	Car-Rt 3/5 Digit	Segerdahl Graphics
2/16/11–2/19/11	Monroe & Main	Standard Catalog	1.0	Nationwide	Car-Rt 3/5 Digit	RR Donnelly Warsaw In
2/17/11–2/19/11	JCP — Wk 4 LRB Essentials	Standard Flat	5.5	National	Car-Rt	Harte-Hanks/RRD
2/17/11–2/19/11	JCP — Wk 4 Men's Enterprise	Standard Flat	3.8	National	Car-Rt	Harte-Hanks/RRD
2/19/11–2/22/11	JCP — Wk 4 America's Biggest Window Sale	Standard Flat	4.0	National	Car-Rt	Harte-Hanks/RRD
2/19/11–2/22/11	JCP — Wk 4 Big One Day Sale	Standard Flat & Letter	8.6	National	Car-Rt	Harte-Hanks/RRD
2/22/11–2/25/11	Midnight Velvet	Standard Catalog	4.5	Nationwide	Car-Rt 3/5 Digit	Quad Graphics Lomira WI

Business Service Network Integration, Sales, 2-10-11

### Philately

#### Correction: Lincoln Presidential Dollar Postmarks

In the article "Correction: Lincoln Presidential Dollar Postmarks" in *Postal Bulletin* 22302 (1-13-11, pages 56–57), the Cristabears Abraham Lincoln postmark on page 57 had the incorrect artwork image. The corrected image is given here with the address.

It is extended for 90 days, and will be available until March 19, 2011.



November 19, 2010

Cristabears, Inc.
Dedication Station
Supervisor Stamp
Fulfillment Services
8300 Underground Dr. NE,
Pillar 210
Kansas City, MO
64144-9998

Stamp Services,
 Government Relations and Public Policy, 2-10-11

#### Pictorial Postmarks Announcement

As a community service, the Postal Service™ offers pictorial postmarks to commemorate local events celebrated in communities throughout the nation. A list of events for which pictorial postmarks are authorized appears below. The sponsor of the pictorial postmark appears in italics under the date. Also provided are illustrations of these postmarks.

People attending these local events may obtain the postmark in person at the temporary Post Office™ station established there. Those who cannot attend the event but who wish to obtain the postmark may submit a mail order request. Pictorial postmarks are available only for the dates indicated, and requests must be postmarked no later than 30 days following the requested pictorial postmark date.

All requests must include a stamped envelope or postcard bearing at least the minimum First-Class Mail<sup>®</sup> postage. Items submitted for postmark may not include postage issued after the date of the requested postmark. Such items will be returned unserviced.

Customers wishing to obtain a postmark should affix stamps to any envelope or postcard of their choice, address the envelope or postcard to themselves or others, insert a card of postcard thickness in envelopes for sturdiness, and tuck in the flap. Place the envelope or postcard in a larger envelope and address it to: Pictorial Postmarks, followed by the Name of the Station, Address, City, State,  $ZIP+4^{\textcircled{@}}$  Code, as listed below.

Customers can also send stamped envelopes and postcards without addresses for postmark, as long as they supply a larger envelope with adequate postage and their return address. After applying the pictorial postmark, the Postal Service returns the items (with or without addresses) under addressed protective cover.

The following pictorial postmark has been extended for 90 days:



November 19, 2011

Cristabears, Inc.

Dedication Station Washington, D.C. Supervisor Stamp Fulfillment Services 8300 Underground Drive, NE Pillar 210 Kansas City, MO 64144-9998

The following pictorial postmark has been extended for 30 days:



CONVENING OF THE

112th CONGRESS OF
THE UNITED STATES
OF AMERICA

January 3, 2011

U.S. Postal Service 112th Congress Station Manager SFS 8300 Underground Dr., Pillar 210 Kansas City, MO 64144-9998

January 20, 2011

Merrick Mint

John F. Kennedy Station Manager Stamp Cancellation Services 8300 Underground Dr., Pillar 210 Kansas City, MO 64144-9998

January 20, 2011

Merrick Mint

JFK Inaugural Station Manager Stamp Cancellation Services 8300 Underground Dr., Pillar 210 Kansas City, MO 64144-9998



tine Station

Shara, Colorado 80538 ¥ February 14,961

January 23, 2011

U.S. Postal Service
Year of the Rabbit Station
Postmaster
3301 Palisades Center Dr.
West Nyack, NY
10994-6603

February 1-14, 2011

USPS Valentine Remailing Program

Valentine Station Postmaster

446 E. 29<sup>th</sup> St. Loveland, CO 80538-9998

February 5, 2011

Chinese American Friendship Association Maine

Chinese New Year Station Postmaster 125 Forest Ave. Portland, ME 04101-9998



JOHN F. KENNEDY

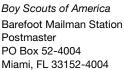


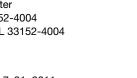


February 6, 2011

U.S. Postal Service Championship Station Postmaster 4600 Mark IV Pkwy., Room 345K Fort Worth, TX 76161-9600

February 6, 2011







February 7-21, 2011

Friends of Hartville Valentine Station Postmaster PO Box 9998 Hartville, WY 82215-9998



Ronald Reagan Library Simi Valley Station Postmaster 225 Simi Village Dr. Simi Valley, CA 93065-9998



ZIP MEETS DATE STATION

February 11, 2011

U.S. Postal Service ZIP Meets Date Station Postmaster PO Box 9998 Monkton, MD 21111-9998



MONKTON, MD 21111

February 11, 2011

U.S. Postal Service Lincoln Farewell Address **Dedication Station** Postmaster PO Box 9998 Springfield, IL 62703-9998



Logansport Art Association Art Station Postmaster 406 Ninth St. Logansport, IN 46947-9998



February 11, 2011

APS AmeriStamp AMERISTAMP Expo Station Postmaster PO Box 9998 Charleston, SC 29418-9998



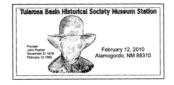
February 11-13, 2011

APS AmeriStamp AMERISTAMP Expo Station Postmaster PO Box 9998 Charleston, SC 29418-9998

February 12, 2011

Tularosa Basin Historical Society

Tularosa Basin Historical Society Museum Station Postmaster PO Box 9998 Alamogordo, NM 88310-9998



WILLE WA

**FEB** 13

2011

PHBITION STATE

February 13, 2011

Janesville Stamp Club **Exhibition Station** Postmaster 1818 Milton Ave. Janesville, WI 53545-9998



February 14, 2011

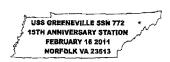
U.S. Postal Service Be My Valentine Station Postmaster PO Box 9998 Steamboat Rock, IA 50672-9998



February 14, 2011

U.S. Postal Service Loveville Station Postmaster 27780 Point Lookout Rd. Loveville, MD 20656-9998





THE BATTLE OF OLUSTER

Late City Studion
Late City, FL 3028

FESTIVAL AND RE-ENACTMENT
FORTURE 19: 2011

February 16, 2011

Universal Ship Cancellation Society

15<sup>th</sup> Anniversary Station USS Greeneville SSN-772 Customer Relations Coordinator 190 Janaf Shopping Center Norfolk, VA 23502-9998



Blue Grey Army, Inc.
Lake City Station
Postmaster
250 N.W. Main Blvd.
Lake City, FL 32055-9998





February 19, 2011

U.S. Postal Service
Lincoln in Peekskill
Sesquicentennial Station
Postmaster
738 Main St.
Peekskill, NY 10566-9998

February 22, 2011

George Washington Masonic Stamp Club Officer In Charge — Postmaster 3500 T Mt. Vernon Memorial Hwy. Mount Vernon, VA 22121-9998

Stamp Services,
 Government Relations and Public Policy, 2-10-11

#### How to Order the First Day of Issue Digital Color or Traditional Postmarks

Customers have 60 days to obtain the first day of issue postmarks by mail. They may purchase new stamps at their local Post Office $^{\text{TM}}$ , by telephone at 800-STAMP-24, or at The Postal Store website at <a href="https://www.usps.com/shop.">www.usps.com/shop.</a>

#### **Traditional Postmarks**

Customers should affix the stamps to envelopes of their choice, address them to themselves or others, or provide a self-addressed return envelope with sufficient postage large enough to accommodate the canceled item. Mail the request to the corresponding city of issuance. There is no charge for the first 50 postmarks. There is a 5-cent charge for each additional postmark over 50. Customers should submit a check, money order, or credit card for payment. After applying the first day of issue postmark, the Postal Service™ will return the envelopes to the customer by U.S. Mail.

All postmark requests should go to the first day of issue city. The first day of issue city Post Office will then forward in bulk all postmark requests to Cancellation Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992 by respective Post Offices.

#### **Digital Color Postmarks**

Only select stamp issues offer a digital color postmark. Customers may submit #6 or #10 envelopes constructed of paper rated as "laser safe." The Postal Service recommends envelopes of 80-pound Accent Opaque, acid-free, 9/16" side seams with no glue on the flap. The maximum

size of all digital color postmarks is 2" high x 4" long. Allow sufficient space on the envelope to accommodate the postmark. Do not use self-adhesive labels for addresses on the envelope. Two test envelopes must be included. There is a minimum of 10 envelopes at 50 cents per postmark required at the time of servicing. Customers should submit a check, money order, or credit card for payment.

The Postal Service reserves the right to not accept handpainted and other cachet envelopes that are not compatible with our digital color postmark equipment. The Postal Service also reserves the right to substitute traditional black rubber postmarks if use of nonspecified envelopes results in poor image quality or damage to equipment.

Customers should affix the stamps to the envelopes and address them to themselves or others for return through the mail. Or, they may include an additional self-addressed return envelope, large enough to accommodate their canceled items, with sufficient postage affixed for return of their postmarked items. Mail the request for a first day of issue digital color postmark to the corresponding city of issuance. Post Offices will then forward all customer requests for digital color postmarks to Cancellation Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992.

After applying the first day of issue postmark, the Postal Service will return the envelopes to the customer by U.S. Mail.



FEBRUARY 10, 2011 SIMI VALLEY, CA 93065

**Digital Color Pictorial** 

**Ronald Reagan Stamp** 

Postmaster 2551 N. Galena Avenue Simi Valley, CA 93065-9998

April 11, 2011

1.6256 x 1.5575 inches



FIRST DAY of ISSUE January 27, 2011 • Topeka, KS 66603

Digital Color Pictorial

**Kansas Statehood Stamp** 

Main Post Office 424 S. Kansas Avenue Topeka, KS 66603-9998

March 27, 2011

1.9854 x 1.2295 inches



Black and White Pictorial

**Kansas Statehood Stamp** 

Main Post Office 424 S. Kansas Avenue Topeka, KS 66603-9998

March 27, 2011

al

2.2216 x 1.3638 inches



**Digital Color Pictorial** 

Lunar New Year: Year of the Rabbit Stamp

Postmaster — DCP Cancel 1600 Lake Harbin Road Marrow, GA 30260-9998

2.6675 x 1.2582 inches

March 22, 2011

Stamp Services, Government Relations and Public Policy, 2-10-11

#### 2011 Stamps and Postal Stationery

#### This schedule is subject to change.

#### **Updated Announcement 11-B (February 2011)**

This is a periodic announcement of new stamps and postal stationery items being issued during the calendar year. For additional information on stamps and stamp products, visit The Postal Store® website at <a href="https://www.usps.com/shop">www.usps.com/shop</a>.

NOTE	ISSUE \$4.95 New River Gorge Bridge (Priority Mail)	NATIONWIDE FIRST DAY OF ISSUE Jan 3	FIRST DAY CITY/STATE Kansas City, MO 64108	FORMAT Pre-stamped Priority Mail Envelope	<b>DEADLINE</b> Mar 4
	Liberty Bell (44¢ Forever)	Jan 3	Kansas City, MO 64108	Stamped Envelope #10 Stamped Envelope #10W Stamped Envelope #9 Stamped Envelope #9W Stamped Envelope #6 3/4 Stamped Envelope #6 3/4W	Mar 4
N	Liberty Bell (44¢ Forever)	Jan 3	Kansas City, MO 64108	PSA Envelope #10 PSA Envelope #10W PSA Envelope #9 PSA Envelope #9W PSA Envelope #6 3/4 PSA Envelope #6 3/4W	Mar 4
DC	Celebrating Lunar New Year: Year of the Rabbit (44¢ Forever)	Jan 22	Morrow, GA 30260	PSA Souvenir Sheet of 12 (C)	Mar 23
P DC	Kansas Statehood (44¢ Forever)	Jan 27	Topeka, KS 66603	PSA Pane of 20 (C)	Mar 28
DC	Ronald Reagan Centennial (44¢ Forever)	Feb 10	Simi Valley, CA 93065	PSA Pane of 20 (C)	Apr 11
1	Art Deco Bird (Nondenominated, Nonprofit, 5¢ Value)	Feb 11	Ameristamp Expo, Charleston, SC 29418	PSA Coil of 3,000 PSA Coil of 10,000 (M)	Apr 12
1	2¢ Navajo Jewelry	Feb 12	Ameristamp Expo, Charleston, SC 29418	Gummed Coil of 10,000 (M)	Apr 13
N	44¢ Quill and Inkwell	Feb 14	Kansas City, MO 64108	PSA Coil of 3,000 PSA Coil of 10,000 (M)	Apr 15
C DC	Latin Music Legends (44¢ Forever)	Mar 16	Austin, TX 78710	PSA Pane of 20 (C) (5 Designs)	May 15
	Neon Celebrate! (44¢ Forever)	Mar 25	Cleveland, OH 44101 (Garfield-Perry Stamp Show)	PSA Pane of 20 (M)	May 24
C DC	Jazz (44¢ Forever)	Mar 26	New Orleans, LA 70113	PSA Pane of 20 (C)	May 25
P DC	Go Green (44¢ Forever)	Apr	TBD	PSA Pane of 16 (C) (16 Designs)	
DC	Helen Hayes (44¢ Forever)	Apr	Washington, DC 20066	PSA Pane of 20 (C)	
N	29¢ Herbs	Apr 7	New York NY 10199 (Mega Stamp Show)	PSA Pane of 20 PSA Coil of 100 (M) (5 Designs)	Jun 6
N	29¢ Common Terns	Apr 7	New York, NY 10199 (Mega Stamp Show)	Stamped Card Double-reply Card	Jun 6
С	Lady Liberty and U.S. Flag (44¢ Forever)	Apr 8	New York NY 10199 (Mega Stamp Show)	ATM Sheetlet of 18 (M) (2 Designs)	Jun 7
N DC	64¢ Wedding Cake 2 oz.	Apr 11	Washington, DC 20066	PSA Pane of 20 (M)	Jun 10
N	20¢ George Washington	Apr 11	Washington, DC 20066	PSA Pane of 20 PSA Coil of 100 (M)	Jun 10
	\$4.95 New River Gorge Bridge (Priority Mail)	Apr 11	Washington, DC 20066	PSA Pane of 20 (M)	Jun 10
N	80¢ Voyageurs National Park (Mexico, Canada Rate)	Apr 11	Washington, DC 20066	PSA Pane of 20 (M)	Jun 10
C P DC	Civil War: 1861 (44¢ Forever)	Apr 12	Charleston, SC 29401	Souvenir sheet of 12 (C) (2 Designs)	Jun 11
N	84¢ Oveta Culp Hobby 3 oz.	Apr	TBD	PSA Pane of 20 (M)	
C DC	Wedding Roses (44¢ Forever)	Apr 21	Washington, DC 20066	PSA Pane of 20 (M)	Jun 20

		NATIONWIDE FIRST DAY			
NOTE	ISSUE	OF ISSUE	FIRST DAY CITY/STATE	FORMAT	DEADLINE
P DC	Gregory Peck (Legends of Hollywood) (44¢ Forever)	Apr 28	Los Angeles, CA 90052	PSA Pane of 20 (C)	Jun 27
	Purple Heart with Ribbon (44¢ Forever)	May 5	San Diego, CA 92199 (National Postal Forum)	PSA Pane of 20 (M)	Jul 1
DC	Mercury/MESSENGER (44¢ Forever)	May 4	Titusville, FL 32780	PSA Pane of 20 (C) (2 Designs)	Jul 3
DC	Garden of Love (44¢ Forever)	May 19	Crestwood, KY 40014	PSA Pane of 20 (M) (10 Designs)	Jul 18
DC	Indianapolis 500 (44¢ Forever)	May 20	Indianapolis, IN 46206	PSA Pane of 20 (C)	
DC	American Scientists (44¢ Forever)	Jun 16	St. Paul, MN 55164	PSA Pane of 20 (C) (4 Designs)	Aug 15
DC	Mark Twain (Literary Arts) (44¢ Forever)	Jun	Hannibal, MO 63401	PSA Pane of 20 (C)	
DC	Pioneers of American Industrial Design (44¢ Forever)	Jul	New York, NY 10199	PSA Pane of 12 (C) (12 Designs)	
DC	Owney the Postal Dog (44¢ Forever)	Jul 27	Washington, DC 20066	PSA Pane of 20 (C)	Sep 25
DC	U.S. Merchant Marine (44¢ Forever)	Jul	King's Point, NY 11024	PSA Pane of 20 (C) (4 Designs)	
DC	Edward Hopper (American Treasures) (44¢ Forever)	Aug	Provincetown, MA 02657	PSA Pane of 20 (C)	
P DC	Flags of our Nation: Set 5 (44¢ Forever)	Aug 11	Columbus, OH 43216 (APS Stamp Show)	PSA Coil of 50 (M) (10 Designs)	Oct 10
	Eid (44¢ Forever)	Aug 12	Columbus, OH 43216 (APS Stamp Show)	PSA Pane of 20 (M)	Oct 11
P DC	Send a Hello (44¢ Forever)	Aug 19	Anaheim, CA 92803	PSA Pane of 20 (C) (5 Designs)	Oct 18
P DC	Barbara Jordan (Black Heritage) (44¢ Forever)	Sep	Houston, TX 77201	PSA Pane of 20 (C)	
DC	Romare Bearden (44¢ Forever)	Sep	New York, NY 10199	PSA Pane of 20 (C) (4 Designs)	
N	Lady Liberty and U.S. Flag (44¢ Forever)	Sep	TBD	PSA Double-sided Booklet of 20 (M) (2 Designs)	
	55¢ Save Vanishing Species (Semipostal)	Sep	TBD	PSA Pane of 20 (C)	
DC	Holiday Baubles (44¢ Forever)	Oct 13	New York, NY 10199 (Mega Stamp Show)	PSA Booklet of 20 PSA ATM Booklet of 18 (M) (4 Designs)	Dec 12
DC	Madonna of the Candelabra by Raphael (44¢ Forever)	Oct 13	New York, NY 10199 (Mega Stamp Show)	PSA Booklet of 20 (M)	Dec 12
	Hanukkah (44¢ Forever)	Oct 14	New York, NY 10199 (Mega Stamp Show)	PSA Pane of 20 (M)	
	Kwanzaa (44¢ Forever)	Oct 14	New York, NY 10199 (Mega Stamp Show)	PSA Pane of 20 (M)	Dec 13

#### Note Descriptions

C: Change in previously announced date, site, and/or rate

DC: Digital Color Postmark

N: New issue

P: Pictorial first day postmark

(C): Collectible

(M): Mail use

S: Customers must affix additional postage to bring total postage to at least the minimum First-Class Mail® rate for an envelope or stamped card, depending on which is used. Also, the cost for a stamped envelope is the value of the postage plus 10 cents, and the cost for a stamped card is the value of the postage plus 3 cents.

#### Retail

#### Stamps by Mail — Brochure Ordering Information

This article publishes the Stamps by Mail<sup>®</sup> (SBM) print run cutoff schedule for fiscal year (FY) 11. Each date has a designation whether it is for the year-round (YR) brochure or the holiday (HOL) brochure. The remaining FY 11 print cycle cut-off dates are as follows:

- April 8, 2011 (YR).
- May 20, 2011 (YR).
- June 24, 2011 (YR).
- August 19, 2011 (HOL).

Starting with the June 25, 2010, print cycle, the Englishonly brochures have been replaced with bilingual (English and Spanish) brochures. All orders received from SBM sites by June 25 and thereafter will be provided bilingual brochures. There is no change in the price.

To order brochures, submit PS Form 3227-O, *Stamps* by *Mail Brochure Order Form* (January 2009), to Cyril-Scott Company:

Cyril Scott Company PO Box 627 Lancaster, OH 43130-0

Lancaster, OH 43130-0627 Telephone: 800-466-0455

Fax: 740-689-0210

You can find this form at <a href="http://blue.usps.gov">http://blue.usps.gov</a>; click Forms, and then select the form by number. A copy of this form appears on page 55 in this Postal Bulletin.

The cost per unit of 500 is \$12.51. This cost includes overprinting the address of the fulfillment office placing the order. You may pay for orders (under \$10,000) with local IMPAC credit cards, checks, or money orders. However, Cyril-Scott Company cannot process the order until it receives payment. Local eBuy procedures may also apply

(refer to local procurement procedures). Cyril-Scott Company must receive orders placed by mail by close of business the day of the print run cut-off date listed here. Orders received after the cut-off date will be processed the next print run date.

All local Post Offices<sup>™</sup> and centralized sites should follow the ordering instructions contained within this article and utilize local funds.

#### For Orders Exceeding \$10,000

Use eBuy to process both centralized and decentralized brochure orders that exceed \$10,000.00. In the Purchasing Method field, select "Route Req to Supply Mgmt," then in the After Approval Route field, select "Eastern Services CMC (Memphis, TN)." Include completed PS Form 3227-O with imprint information with the eBuy order.

**Note:** These approved eBuy orders must be received by Supply Management at least 10 days prior to a published run cut-off date to be included in that run.

Cyril-Scott Company will deliver orders within 35 calendar days after printing. Printing begins 1 week after the deadline date, and actual receipt of the order will depend on the ultimate destination and the corresponding delivery service standard. You should save copies of all orders placed at your local Post Office until the order has been received. Ensure procedures are in effect locally for proper verification of receipt.

Retail Access Channels,
 Retail Products and Services, 2-10-11

Stamps by Mail® Bro	chure Order For	m Required Entry-	Order No. (MM-DD-YY-ZIP+ 4 <sup>©</sup>	Example: 12-18-05-22209-6057		
You MUST complete ALL fields	on this form					
		Office Name	District	Area		
_		Contact Name				
To: STAMPS BY MAIL CYRIL-SCOTT CO						
PO BOX 627 LANCASTER OH 4	3130-0627	Contact Telephone No. (Incl.	ude area code)			
		Contact Fax No. (Include an	ea code)			
Telephone No. 800-466-0455	Fax No. 740-689-0210	Contact E-mail Address				
Quantity	740-669-0210					
Item		Specify No. of Packs	Unit Coat	Total		
		(500 forms per pack)	Unit Cost			
PS Form 3227 (Year-	Round Version)		@ \$12.51 ea. per pack	<u> </u>		
PS Form 3227 (Holiday), limit Check Postal Bulletin schedu	-		। @ \$12.51 ea. per pack	  -		
		•	Total	\$		
Ship to (Cannot ship to Post	Office™ boxes):					
(Number, street, apartment, suite, city, s			Contact Name			
			Contact Telephone No. (Incl	ude area code)		
Imprint Information						
(Type or print clearly. Printer is not resp	onsible for errors due to illegib	le or unclear copy.)				
POSTEL STATES	No postage	]	ONTED STATES POSTAL SUPPLE.	First-Class Mail		
2.	necessary if Mailed in the United States		J.	Postage Fees Paid USPS Permit No. G-10		
BUSINESS REF			POSTAL CUSTO	MER		
1.						
	=					
4		2825.				
1. Imprint Address (Where order is sen	t for fulfillment - MUST include	2IP + 4) 2 & 3. Return	Address (MUST include ZIP	+ 4)		
Payment Information: Orders	will be shipped within 35 caler	ndar days fallowing print runs	(see Postal Bulletin schedule)	Actual delivery times will		
vary based upon the destination. For						
Service CMC, Memphis/Windsor.	anice with pleasing ander MIJCT	IMMEDIATELY NOTICY Com	I Coott of			
(For orders under \$10,000) Postal Se any credi	t card changes within 60 days			Include with order)		
Π				oney Order (Include with order)		
VISA/ IMPAC Card No.  Requestor Signature		Exp. Date Manager/Superviso	_	oney Order (moldde with order)		
Funding/Credit Card Official Signature		Date Signed				
If shipment is over 20,000 forms (40 par charged for transportation costs (see Po		pe l				



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